

Flexible Package Marking – DataFlex® Plus

# Preventive maintenance

- 360 degree printer health check during pre-scheduled down time
- Identify and replace wear and tear parts before problems even occur
- Explain and demonstrate regular procedures to optimize performance
- Experience a proactive approach to maintenance and maximise uptime

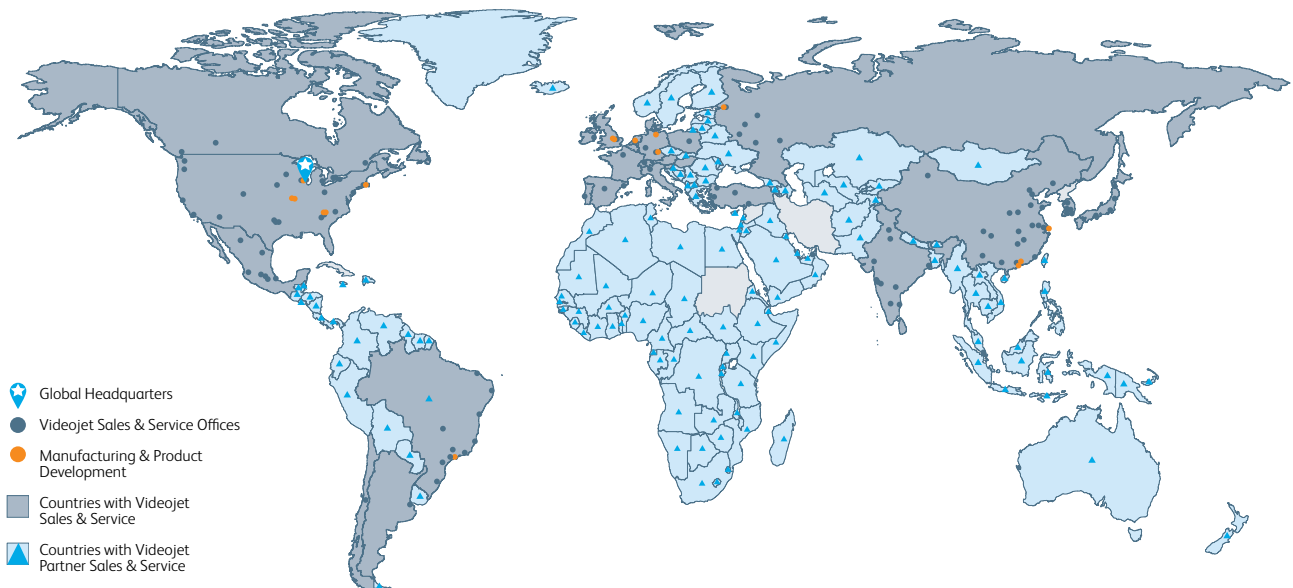
Service visit check-up items	Maximise uptime	Optimize print quality	Reduce operator intervention	Improve ribbon efficiency
Touchscreen calibration check and adjustment	✓		✓	
Proper air pressure and darkness level adjustment	✓	✓	✓	
Ensure printhead carriage moves freely	✓	✓	✓	
Make certain printhead parallel onto the print surface. Adjust as necessary		✓	✓	
Printhead gap check and adjustment. 2mm for continuous applications. 2.5-3mm for intermittent applications	✓	✓	✓	✓
Check rubber pad or print roller for wear or damage, replacement as necessary	✓	✓	✓	
Inspect encoder o-ring for wear or damage	✓		✓	✓
Examine belt for worn or missing teeth	✓		✓	
Ribbon tension check and adjustment	✓	✓	✓	✓
Inspect cassette for worn, damaged, or missing components	✓		✓	✓
Printhead pixel check	✓	✓	✓	

# Peace of mind comes as standard

Videojet Technologies is a world-leader in the product identification market, providing in-line printing, coding, and marking products, application specific fluids, and product life cycle services.

Our goal is to partner with our customers in the consumer packaged goods, pharmaceutical, and industrial goods industries to improve their productivity, to protect and grow their brands, and to stay ahead of industry trends and regulations. With our customer application experts and technology leadership in Continuous Ink Jet (CIJ), Thermal Ink Jet (TIJ), Laser Marking, Thermal Transfer Overprinting (TTO), case coding and labelling, and wide array printing, Videojet has more than 325,000 printers installed worldwide.

Our customers rely on Videojet products to print on over ten billion products daily. Customer sales, application, service and training support is provided by direct operations with over 3,000 team members in 26 countries worldwide. In addition, Videojet's distribution network includes more than 400 distributors and OEMs, serving 135 countries.



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