

# Videojet Multi-printer Optimisation



Increase uptime and unlock the full potential of your Videojet printers



**Real-time monitoring and analysis of printer performance data to diagnose warnings and failures, and to identify corrective actions.**

## Identify the source of unplanned downtime

Are you achieving the uptime you expect from your Videojet printers? How do you know that your printers are working to their full potential? VideojetConnect™ Remote Service (VRS)<sup>1</sup> can answer all your questions about Videojet printer performance. Recent analysis of printer performance data shows that the most common causes of printer downtime can be attributed to operator knowledge gaps and lack of basic printer maintenance:

- Poorly timed replenishment of fluids
- Limited operator printer knowledge
- Lack of basic maintenance including overlooked or missed warning messages
- Improper printer configuration on the production line

## Actively monitor performance to get the most from each printer

VideojetConnect™ Remote Service helps enable the collection of vital printer data and objective analysis of performance and operator behavior. Videojet experts analyse the data to identify the root cause of printer warnings and failures, generate comprehensive performance reports, and recommend or complete corrective actions to optimise your Videojet printers.

## Videojet harnesses the power of data with multi-printer optimisation

- Identifies trends and downtime events
- Diagnoses downtime drivers
- Quantifies data for reporting with recommended actions to improve printer uptime
- Makes onsite modifications and addresses operator training gaps to help facilitate optimisation of printer performance

**VRS can help you reduce maintenance costs, avoid downtime and continuously improve your printer fleet**

\* VideojetConnect™ Remote Service is available in select regions worldwide. Please contact your local Videojet representative for availability information for your location.

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