



Videojet LifeCycle Advantage™



Cloud-enabled line recovery solution

VideojetConnect Rapid Recover™

Unlock the fastest path to line recovery

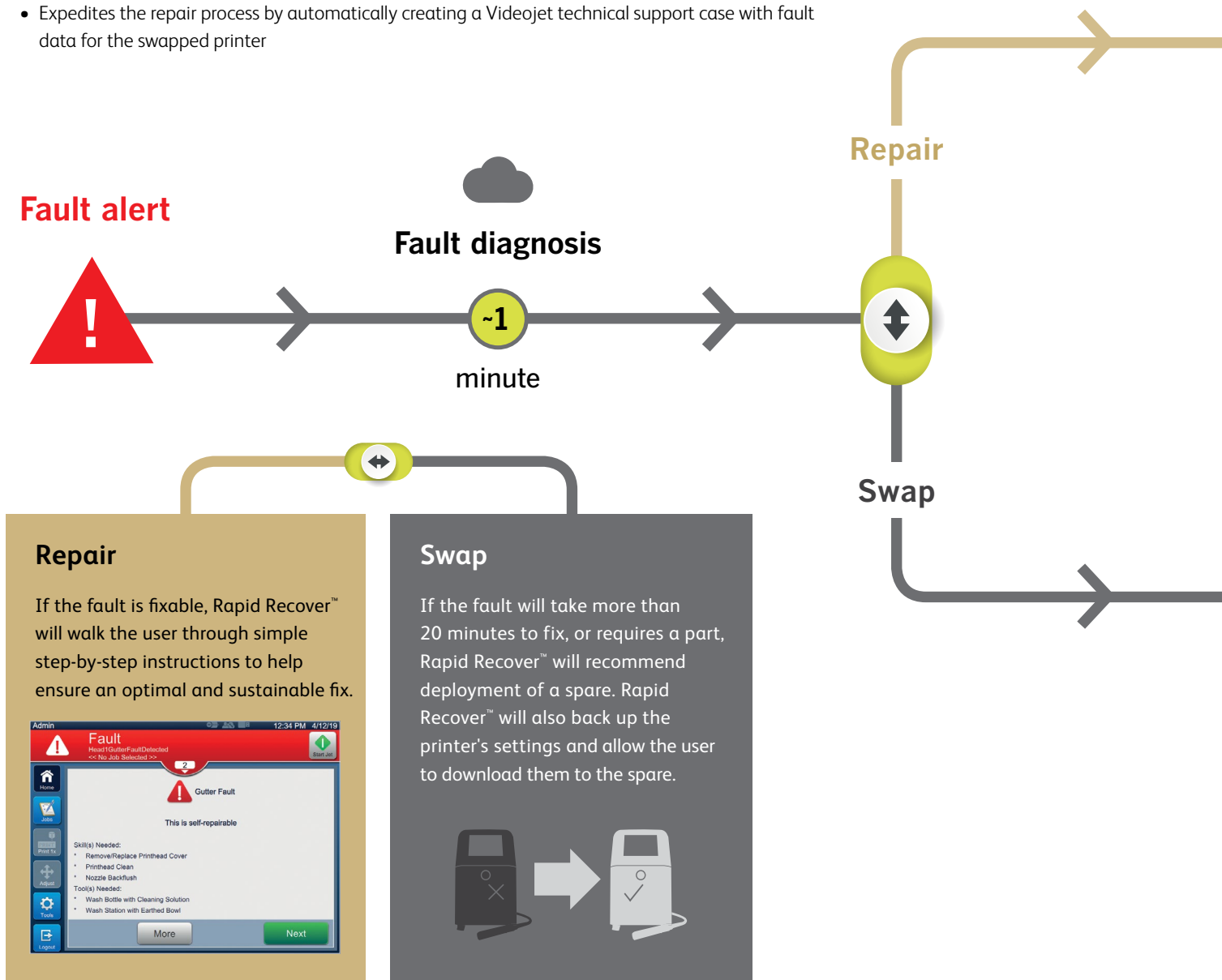


Videojet Rapid Recover™

The fastest way to recover your line

A perfect complement to the VideojetConnect™ Remote Service offering is VideojetConnect™ Rapid Recover™. This technology works in conjunction with our remote service capabilities and uses cloud-enabled analytics to drive automated troubleshooting.

- Identifies in approximately 1 minute if a printer fault can be repaired within 20 minutes, and provides step-by-step guidance to fix the fault
- If a repair will take longer than 20 minutes, a printer swap is recommended
- Rapid Recover™ then backs up printer and job settings for easy download onto a spare printer
- Expedites the repair process by automatically creating a Videojet technical support case with fault data for the swapped printer



Rapid Recover™ identifies the best path to line recovery in around 1 minute

Step-by-step on-screen instructions for the fastest fix

Simple steps followed by operator

Printer fixed

Printer settings backed up to server

Spare printer deployed

Spare printer initialized from backup

Production resumed within **20 minutes**



Videojet technical support case automatically created



Unlock the fastest path to line recovery

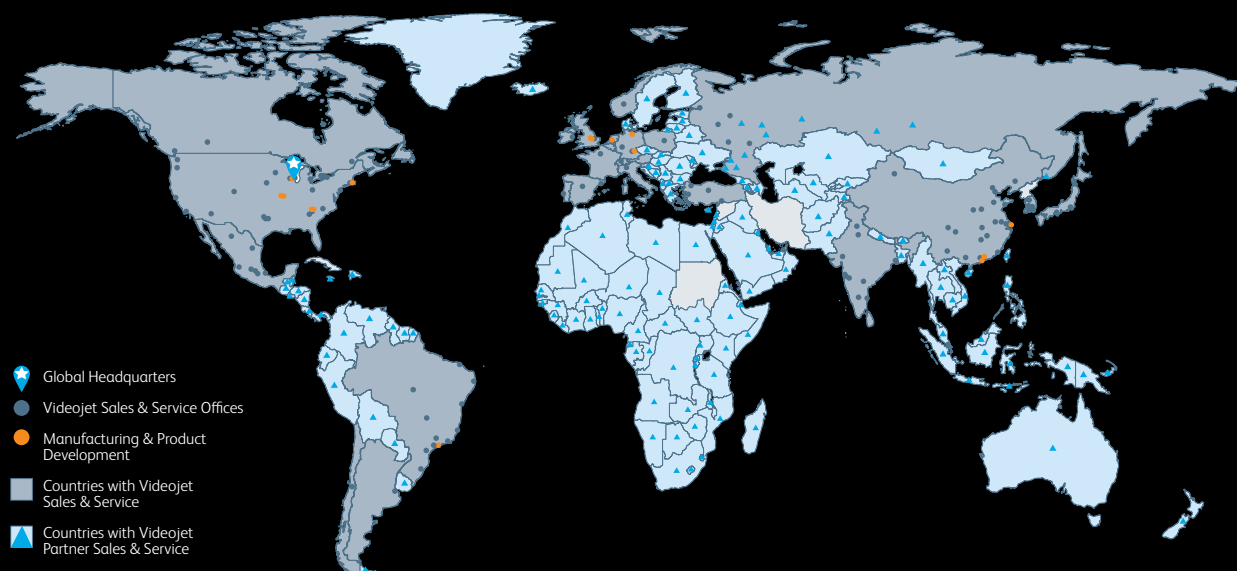
videojet.com/RapidRecover

Peace of mind comes as standard

Videojet Technologies is a world-leader in the product identification market, providing in-line printing, coding, and marking products, application specific fluids, and product LifeCycle Advantage™.

Our goal is to partner with our customers in the consumer packaged goods, pharmaceutical, and industrial goods industries to improve their productivity, to protect and grow their brands, and to stay ahead of industry trends and regulations. With our customer application experts and technology leadership in Continuous Inkjet (CIJ), Thermal Inkjet (TIJ), Laser Marking, Thermal Transfer Overprinting (TTO), case coding and labelling, and wide array printing, Videojet has more than 345,000 printers installed worldwide.

Our customers rely on Videojet products to print on over ten billion products daily. Customer sales, application, service and training support is provided by direct operations with over 4,000 team members in 26 countries worldwide. In addition, Videojet's distribution network includes more than 400 distributors and OEMs, serving 135 countries.



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