



Videojet Service and Support

# Full Care Leasing Package



Take advantage of the most comprehensive leasing and service package in the industry, offering you the best coding and printing equipment for all your operational needs.

## Sign up now for a Videojet leasing and service package that offers you:

- Affordable fixed monthly payment for 60 months with new equipment at no capital expenditure and no hidden costs
- 24 x 7 technical phone support coverage
- Five years of maintenance and support by Videojet trained experts

We are ready to maintain your equipment, provide operator support, repair/replace parts if needed and quickly respond to your requests.



Full Care Leasing Package is available with the following Videojet services:

What's included:	
Equipment lease	●
24/7 technical phone support	●
Break-fix coverage	●
Wear parts replacement	●
Priority service	●
Preventive maintenance	●
Operator support	●
Consultative services and application support	●

## What to expect from our service:

### Certified service engineers

Consistent and professional customer support across your facilities

### Parts management

Minimize your on-site parts inventory and eliminate the expense of unnecessary parts purchasing

### Preventive maintenance

360 degree printer health checks to maximize performance and reduce downtime on your line

### Operator training

Additional operator training for when you hire new staff or experience a new coding requirement

### Break-fix coverage

Full coverage of break-fix emergencies, including parts, labor\* and travel

### 24/7-365 day technical phone support

Direct access to Videojet technical experts whenever you need help

### Consultative services and application support

Guidance on application and print quality optimization, plus expert advice for moving or setting up new lines and changing messages

### Wear parts replacement

Full coverage for necessary wear parts, e.g., 1000 Line cores, Laser tubes or 2300 Series printheads

### Year-round priority service

Faster response time to get your line back up and running quicker

\* Labor during normal business hours



Call **(65) 6444 4218**

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Or visit **www.videojet.sg**

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