

A high-angle, black and white photograph of industrial machinery. A large, curved metal frame supports a series of horizontal rollers. A wide, light-colored sheet of material is being processed, moving from the top left towards the bottom right. The sheet is slightly blurred, suggesting motion. The rollers are arranged in a curved path, following the shape of the frame. The background shows more industrial structures, including a metal grate and various pipes and supports.

Videojet Technologies Inc.

# Supplier Information



Dear Customer,

Thank you for thinking of Videojet Technologies Inc. as your valued partner and supplier of coding, printing, and marking equipment and supplies, and digitally enabled solutions that help to keep your operation running smoothly.

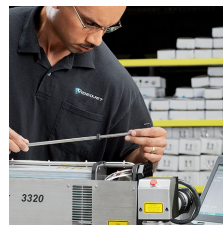
At Videojet, we partner with our customers to improve their operational reliability and productivity, protect and grow their brands, and stay ahead of industry trends and regulations. We are committed to providing our customers with the right coding and marking solutions through the broadest range of technologies, and the highest uptime and lowest cost of ownership with unsurpassed product performance and our global service network.

#### **Vendor Survey Information**

In this document, you will find valuable company information including, but not limited to, general company information as well as regulatory certification details relating to ISO regulations, human resources, environmental safety and health, quality management systems/operations and compliance.

We hope the information provided in this vendor profile meets your requirements.

Regards,  
Your Videojet Partner



# General Videojet Information

## **Videojet Technologies Inc.** (full legal entity name)

Established	1966
State of Incorporation	Delaware
Parent Company	Veralto Corporation 225 Wyman Street, Suite 250 Waltham, MA 02451
Parent Company's Duns #	11-908-9862
Parent Company's Federal ID #	92-1941413
Stock Symbol	VLTO
Videojet Technologies, Inc. is NOT woman, minority, veteran, disabled veteran owned or a small business. Videojet is committed to maintaining diversity among our suppliers and continues to work towards improving our diverse supplier representation.	
Total size of facility:	250,354 sqft – Administration: 128,247 sqft and Laboratory: 5,632 sqft
Videojet is ISO Certified	9001 and 14001
Videojet is EDI capable	Yes
Pest control	Program in place
Point of Contact:	Customer Service (800) 843-3610
Hours of Operation:	7:00am – 5:30pm CST
Address:	1500 Mittel Blvd. Wood Dale, IL 60191
Telephone:	(800) 843-3610
Fax # for orders	(800) 582-1343
Email for orders	vti.domesticcs@videojet.com
Website	www.videojet.com
Remit to address	12113 Collection Center Dr Chicago, IL 60693
Remittance Fax #	630-694-2895
Remittance Advice Email	account.receivable@videojet.com
Bank Information	Bank of America 231 South LaSalle Street Chicago, IL 60697
ABA Routing Info	Wire # 026009593 ACH # 071923284
Account #	8765101284
Payment Terms	Net 30
Currency	USD
SWIFT #	BOFAUS3N
Foreign Currency SWIFT #	BOFAUS44
Ownership	Veralto Corporation is publicly owned
FOB	Shipping Point
Shipping Terms	Prepaid & Add
Videojet Technologies Inc Federal ID #	36-2822116
Videojet Technologies Inc Dun & Bradstreet #	147532147
NAICS #	323119
CAGE Code	OVOZ6
FDA # (only applies to our food grade inks- not all products):	14574822464
MSD Sheets available via on website	www.videojet.com

If tax exempt, tax exemption certificate is required for each state. If current tax exemption is not on file, you will be charged taxes where applicable

# FAQs

## Human Resources

Do you have a substance abuse program?	Yes
Do you have pre-employment drug/alcohol screening?	Yes
Do you have an affirmative action plan?	Yes
Do you have training related to human resources issues?	Yes
Do you have disciplinary program?	Yes
Do you have Sexual Harassment Training?	Yes
Are you EEO Compliant?	Yes
Do you run background checks on your employees?	Yes



## Environmental, Health & Safety

Do you have environmental, health & safety policy?	Yes
Do have environmental, health & safety programs?	Yes

## EHS programs includes:

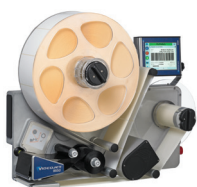
Hazard Communication Program, Personal Protective Equipment Program, Respiratory Protection Program, Lockout/Tagout Program, Confined Space Program, Hearing Conservation Program, Blood-borne Pathogen Program, Hazardous Materials, and Powered Industrial Trucks.

## EHS Training includes:

PPE protection, Respiratory Protection, Ladder Safety, Housekeeping, Walking & Working Surfaces, Fire Prevention & Protection, Emergency Procedures, First Aid, Hazard Communication, Hand Tool Safety, Confined Space, Lockout/Tagout, Electrical Safety, Safety Signage, Blood-borne Pathogens, Environmental Spill Procedure, Job Hazard Analysis, Accident Reporting/Investigation Procedures, and Power Industrial Trucks.

*\*EHS training is performed at New Hire and Annually.*

Do you conduct job safety inspections?	Yes
Do you perform site EHS inspections?	Yes
Do you conduct safety meetings with employees?	Yes



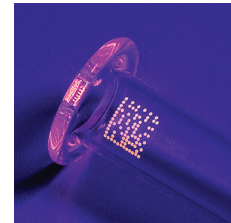
## Manufacturing & Operations

What is your customer on-time fill rate?	96%
What is your % of on-time delivery?	96%
Number of days run per week.	5
Number of shifts run per day.	3
Does your facility have a materials management program?	Yes
Do you have a process for selecting sub-tier suppliers?	Yes
Do you measure supplier performance?	Yes
Do you have a documented process for auditing suppliers?	Yes
Do you have a root cause corrective action program?	Yes
Are skids/pallets inspected & recycled?	Yes
Do you use Smartway Carriers?	Yes – 99%
Do you supply FDA compliant fluids?	Yes



## Compliance

Are you a member of C-TPAT or other supply chain security program?	No
Do you have processes and security measure that are similar to CTPAT?	Yes
Do you have an export compliance program?	Yes
Are any of your products "Defense Articles" as defined in Sections 120.6 of the ITAR?	No
Are you registered on SAM?	Yes



## Quality Management

Are you ISO 14001 certified?	Yes
Are you ISO 9001 certified?	Yes
Do you have a Quality Manual?	Yes
Do you have a documented system for documentation control?	Yes
Do you have a documented system for record control and retention?	Yes
Do you have a documented system to ensure that the latest revision of customer drawings, specifications and engineering changes are utilized?	Yes

## Training

## Additional Notes

Is training conducted throughout the organization?	Yes	
Are records kept of training required as well as performed?	Yes	
How is the effectiveness of training measured?		Daily Key Performance Indicator monitoring, yearly merit and performance review process

## Management Responsibility

Do documented Quality goals/objectives and Quality Policies exists? Are they appropriate and challenging for the business and the organization? (verification of Quality goals)	Yes	
Is the importance of Quality communicated to all levels of employees?	Yes	Each cell has a KPI Board measuring Safety, Quality, Delivery and productivity performance. Various levels of quality are measured, reported and auctioned in monthly cross-functional meetings.
Are management reviews conducted on a regularly scheduled basis?	Yes	
Do the manufacturing personnel have the freedom to stop production if a quality issue is suspected	Yes	

## Manufacturing

Are Work Instructions clearly posted at the working stations in the appropriate language?	Yes	Picture based, revision-controlled work instructions are located by cell stations as applicable for each product; also used to identify inspection steps and criteria
Are environmental controls in place where deemed critical?	Yes	

## Identification and Traceability

Is there a process to identify material throughout the manufacturing process	Yes	
Is there a process to identify and track final product?	Yes	Each printer is serialized
Do you segregate non-conforming material?	Yes	Quarantined areas and product are clearly identified and processed through MRB

## In-process Inspection and Statistical Process Control

Do quality plans identify CTQ dimensions?	Yes	CTQ's are identified and monitored on a component level. They are rarely required internally as we utilize a final assembly type process.
Do you use Statistical Process Control for critical processes?	Yes	Where practical
Does the quality control plan contain the following at a minimum: Part Revision #, Sample Size, frequency of measurement, measurement device used, non-conformance procedures?	Yes	

## Metrology and Control of Measuring Devices

Are calibration/maintenance plans for inspection, measurement, and test equipment in place?	Yes	Calibrated to the NIST standard
Do you utilize Gage R&R practices?	Yes	When applicable
Do you perform Gage R&R analysis on measurement equipment?	Yes	When applicable
Are calibration records maintained for measuring and test equipment?	Yes	
Is inspection, measurement, and test equipment capable of the required accuracy/precision (1/10 tolerance) and handled/stored to protect accuracy and fitness for use?	Yes	

## Corrective and Preventive Actions and Problem Solving

Do you have a documented Corrective Action/Root Cause analysis process?	Yes	Utilizes the 5 why's and 8D methodologies
How is the recurrence of nonconformities prevented?		Through solid root cause analysis and corrective action. Preventive actions are also identified and implemented.
What reviews are conducted to verify Corrective Action Effectiveness?		Verification is performed before closing corrective action.

## Customer Orientation

How do you measure customer satisfaction?		We measure and act upon out-of-box success, external PPM, warranty claims. We also utilize customer surveys using a 3rd party service.
How do you handle the quality complaint/ feedback from customers (internal and external)?		OOB performance is posted daily on the cells KPI boards. Monthly all associates meetings.
Is customer feed-back provided to all employees?	Yes	

## Continuous Improvement

Do you utilize continuous improvement processes?	Yes	We utilize DBS tools which consists of specific type kaizens and lean tools
Do process improvement teams exist and engage all levels of the organization?	Yes	
Do you have a formalized program for cost reduction and waste elimination?	Yes	
Do you have an internal audit process?	Yes	

## Supplier Management and Incoming Inspection Process

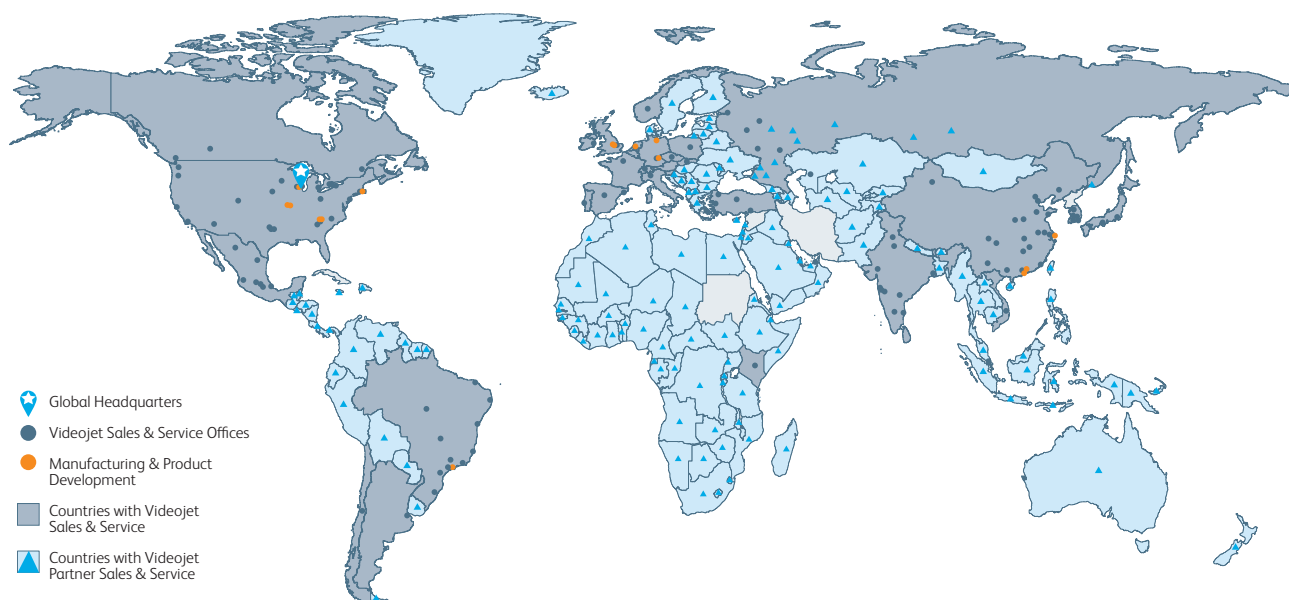
Do you have a Supplier Scorecard? What areas and criteria are suppliers rated on?	Yes	They are measured on Quality, Delivery and Cost
How does a supplier get approved?	Yes	Starts with either a self-survey and/or an on-site audit. Must successfully complete first article.
Do you have an approved supplier list?	Yes	Built into Oracle
Is supplier quality performance evaluated and fed back to suppliers? (PPM, % yield, process capability etc.) Frequency?	Yes	Scorecard and Supplier Corrective Actions
How do you ensure the notifications of your suppliers in case of changes?		ECOs and noted on purchase orders
Do you perform and maintain first piece reports on your suppliers?	Yes	First article is performed but do not retain samples
Is incoming material examined upon receipt to check quantity, identity, transit damage?	Yes	We have a significant portion on Dock to Stock. We have items flagged for inspection for previous quality issues or first articles.

# Peace of mind comes as standard

Videojet Technologies is a world-leader in the product identification market, providing in-line printing, coding, and marking products, application specific fluids, and product LifeCycle Advantage™.

Our goal is to partner with our customers in the consumer packaged goods, pharmaceutical, and industrial goods industries to improve their productivity, to protect and grow their brands, and to stay ahead of industry trends and regulations. With our customer application experts and technology leadership in Continuous Inkjet (CIJ), Thermal Inkjet (TIJ), Laser Marking, Thermal Transfer Overprinting (TTO), case coding and labeling, and wide array printing, Videojet has more than 400,000 printers installed worldwide.

Our customers rely on Videojet products to print on over ten billion products daily. Customer sales, application, service and training support is provided by direct operations with over 4,000 team members in 26 countries worldwide. In addition, Videojet's distribution network includes more than 400 distributors and OEMs, serving 135 countries.



**New printer quote 866-871-3226**

Order supplies [shop.videojet.com](https://shop.videojet.com)  
Call **800-843-3610**  
Email [info@videojet.com](mailto:info@videojet.com)  
visit [www.videojet.com](https://www.videojet.com)

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