

Videojet 1000 Line SmartCartridge™ Recycle/Disposal Program

SmartCartridge supplies for the Videojet 1000 Line offer several key performance benefits, and our recycling program is a means to help customers meet their environmental impact objectives.

It's simple:

1. Collect empty* ink and make-up cartridges
2. Return them to Videojet's manufacturing facility for recycling/handling:

Videojet Technologies, Inc.
Attn: Recycle
1855 Estes Ave.
Elk Grove Village, IL
60007-5413



FAQ's

Q: Why did you change from quart bottles to new SmartCartridges?

A: We spoke with many ink jet users about key improvements that they would like to see when working with ink jet fluids. SmartCartridges provide innovative solutions to these issues, and offer the following key benefits:

1. No mess - SmartCartridges are sealed so there are no fluids to pour and no messy ink tubes to handle
2. No mistake - Incompatible or out-of-date ink and make-up are prevented from being inadvertently used, reducing risk of costly printer downtime
3. No Waste – The cartridge design enables full use of fluids before signaling replacement – no unused fluids to dispose. Printer continues to operate until empty cartridges are replenished

Q: I'm accustomed to simply "throwing away" empty ink and make-up bottles, how do I dispose or recycle empty cartridges?

A: You have two easy options. (Note: To use these methods, cartridges must first be "empty" (i.e., displays "0%"):

- 1) Return "empty" cartridges to Videojet for recycling.
Or...
- 2) Simply dispose of the entire cartridge in the normal municipal waste stream, similar to what you may be doing today with your empty ink jet fluid bottles

Q: How exactly do I make sure cartridges are "empty" before I return them?

A: Follow this simple process:

- 1) Be sure to leave cartridges in the printer until *after* the fluid level indicator drops to "0%". Note the ink or make-up cartridge icon will also display an "X".
- 2) If fitted, the optional alert light will turn yellow.
- 3) Note: Even after cartridges indicate "0%" or "empty", sufficient fluids remain in the printer for continued printer operation until cartridges can be conveniently replaced (at least one, but often several or more hours).



Q: What if a cartridge had been previously removed from the printer and I don't know if it is really "empty"?

A: Two simple steps validate that cartridges are "empty":

- 1) Insert the ink or make-up cartridge into a printer, wait 10 seconds
- 2) "Empty" cartridges will display "0%". An optional alert lamp (if connected) will remain illuminated yellow. Cartridges that do not display "0%" (e.g., 5%, 20%, etc.) cannot be returned, and should be placed back in a printer to get maximum use from the cartridge.

Q: What if the cartridge does not indicate "0%", (i.e., not "empty"), what do I do?

A: Reinstall the cartridge in a printer and let it fully deplete to "0%". This will occur during normal printer operation. Then remove it after it empties to "0%". This ensures no-waste, and derives maximum value from every drop of fluid. You will also ensure that cartridges can be disposed in a responsible manner. If emptying the cartridge in the printer is not possible, you may remove the neck of the cartridge and pour the remaining fluid into a waste container for proper disposal.

Note: Cartridges not verified "empty" (i.e., 0%) can not be returned to Videojet

Q: Is there a minimum/maximum number of cartridges that I may return at any one time?

A: No, simply determine the number of returned and frequency that is most convenient to you.

Q: Can I recycle the cartridges myself?

A: Yes, you may contact a local disposal/recycle facility – but the easiest way may be for Videojet to handle this for you. You may alternately dispose of empty cartridges in the normal municipal waste stream.

Q: Does Videojet cover the cost of returning empty cartridges or provide shipping materials to do this?

A: We want to provide a flexible process, so customers determine how, when, and how many cartridges to return. This process fits best with your production routine. We suggest you may use recycled cartons when return cartridges to Videojet using your standard, low-cost ground carrier. Videojet then handles costs of recycling/handling

Q: What does Videojet do with the empty cartridges?

A: Videojet will recycle materials where practical, and dispose of non-recyclable materials in a responsible manner.

Q: What do I do if I have liquid waste from normal printhead cleaning?

A: There are a variety of waste companies that handle disposal of hazardous waste. Environmentally responsible methods include incineration, conversion to fuel (energy), and they will assist you in finding the best method. Disposal methods vary considerably by state and municipality, so your local source it the best.

Q: I still have questions about what to do, who may I contact?

A: Please send any requests for additional details to FluidsSupport@videojet.com