



Videojet 1210/1510

Operator Manual

P/N 361868-01

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Compliance Information

For Customers in the European Union

This equipment displays the CE mark to indicate conformance to the following legislation:

- BS EN61000-6-4 2001 Generic Emissions Standard for Industrial Environments
- BS EN55022 Class A 2006 Emissions Standard for industrial environments
- BS EN61000-3-2 2006 Harmonic Current Fluctuations
- BS EN61000-3-3 1995 Voltage Fluctuation and Flicker
- BS EN61000-6-2 2005 Generic Immunity Standard for industrial environments
- BS EN61000-4-2 1995 ESD Requirements
- BS EN61000-4-3 2006 Radiated Susceptibility
- BS EN61000-4-4 2004 Electrical Fast Transient Burst Requirement
- BS EN61000-4-5 2006 Surges Requirements
- BS EN61000-4-6 1996 Conducted Susceptibility
- BS EN61000-4-11 2004 Voltage Dips and Interruptions

Following the provisions of EU EMC Directive 2004/108/EC.

EC Low Voltage Directive 73/23/EEC

Essential health and safety requirements relating to electrical equipment designed for use within certain voltage limits.

EN 60950-1:2001: Safety requirements for information technology equipment including electrical business equipment.

For Customers in the U.S.A.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: 1) this device may not cause harmful interference, and 2) this device must accept any interference received, including interference that may cause undesired operation.



Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide responsible protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Shielded cables must be used with this unit to ensure compliance with Class A FCC limits.

The user may find the following booklet prepared by the Federal Communications Commission helpful: [How to Identify and Resolve Radio-TV Interference Problems](#). This booklet is available from the U.S. Government Printing Office, Washington, DC 20402, Stock No. 004-00-00345-4.

This equipment has been tested and certified for compliance with U.S. regulations regarding safety and electrical emissions by:

Electromagnetic Testing Services Limited

Pratts Fields

Lubberhedges Lane

Stebbing, Dunmow

Essex, CM6 3BT

England, UK

For Customers in Canada

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the Radio Interference Regulations of the Canadian Department of Communications.

This equipment has been tested and certified for compliance with Canadian regulations regarding safety and electrical emissions by:

Electromagnetic Testing Services Limited

Pratts Fields

Lubberhedges Lane

Stebbing, Dunmow

Essex, CM6 3BT

England, UK

Pour la clientèle du Canada

Le présent appareil numérique n'émet pas de bruits radioélectriques dépassant les limites applicables aux appareils numériques de la classe A prescrites dans le Règlement sur le brouillage radioélectrique édicté par le ministère des Communications du Canada.

Cet équipement est certifié CSA.

Customer Support and Training

Contact Information

If you have any questions or need assistance, please contact Videojet Technologies Inc. at 1-800-843-3610 (for all customers within the United States). Outside the U.S., customers should contact their Videojet Technologies Inc. distributor or subsidiary for assistance.

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Service Program

About **Total Source Commitment**

Total Source® TOTAL SERVICE PLUS RELIABILITY, is the Videojet Technologies Inc. commitment to provide you - our customer - the complete service you deserve.

The **Total Source Commitment**

The Videojet *Total Source*® Service Program is an integral part of our business in providing marks, codes, and images where, when, and how often customers specify for packages, products, or printed materials. Our commitment includes:

- Applications support.
- Installation services.
- Maintenance training.
- Customer response center.
- Technical support.
- Field service.
- Extended hours phone assistance.
- Parts and supplies.
- Repair service.

Customer Training

If you wish to perform your own service and maintenance on the printer, Videjet Technologies Inc. highly recommends you complete a Customer Training Course on the printer.

Note: The manuals are intended to be supplements to (and not replacements for) Videjet Technologies Inc. Customer Training.

For more information on Videjet Technologies Inc. Customer Training Courses, call 1-800-843-3610 (within the United States only). Outside the U.S., customer should contact a Videjet subsidiary office or the local Videjet distributor for further information.

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Glossary

Videojet 1210/1510 Printer

This printer is a continuous ink jet printer that can print fixed and variable codes at elevated line speeds on consumer and industrial products. The printer delivers superior uptime, excellent print quality, and ease of use to the users.

About the Manual

This Operator Manual is written for the every day user of the printer. The Operator Manual helps the user to understand the different parts and different printing operations of the printer.

Related Publications

The following manual is available for reference:

Videojet 1210/1510 Service Manual, Part Number: 361869.

Language Codes

When you order these manuals, make sure to add the 2-digit language code at the end of the part number. For example, the spanish version of the operator manual is part number 361868-04. Table 1-1 on page 1-2 shows the list of language codes that you can use to identify the translated versions of this manual.

***Note:** The availability of the Operator Manual is indicated by an asterisk (*). Availability of the Service Manual is indicated by a plus sign (+). Availability of the Illustrated Parts List is indicated by the number sign (#). For more information, contact the Videojet distributor or subsidiary.*

Code	Language	Availability (see note)		
01	English (US)	*	+	#
02	French	*		
03	German	*		
04	Spanish	*		
05	Portuguese Brazilian	*		
06	Japanese	*		
07	Russian	*		
08	Italian	*		
09	Dutch	*		
10	Chinese (Simplified)	*		
11	Arabic	*		
12	Korean	*		
13	Thai	*		
15	Norwegian	*		
16	Finnish	*		
17	Swedish	*		
18	Danish	*		
19	Greek	*		
20	Hebrew	*		
21	English (UK)	*	+	#
23	Polish	*		
24	Turkish	*		
25	Czech	*		
26	Hungarian	*		
33	Vietnamese	*		
34	Bulgarian	*		
35	Portuguese	*		

Table 1-1: List of Language Codes

Code	Language	Availability (see note)		
36	Chinese (Traditional)	*		

Table 1-1: List of Language Codes (Continued)

Content Presentation

This Operator Manual contains different types of information like, safety guidelines, additional notes, user interface (UI) terminology and so on. To help you identify the different types of information, different writing styles are used in this manual. This section describes these writing styles.

Positional References

Positions and directions like left, right, front, rear, to the right and to the left are with respect to the printer when you see from the front.

Units of Measurement

This manual uses metric units of measurement. The equivalent English measures are included in parenthesis. For example, 240 mm (9.44 inches).

Safety Information

The safety information includes warning and caution statements.

Warning

The warning statements indicate hazards or unsafe practices that can cause severe personal injury or death. For example:



Warning

The cleaning agent is poisonous if taken internally. Do not drink. Seek medical attention immediately if ingested.

Caution

The caution statements indicate hazards or unsafe practices that can cause damage to the equipment. For example:

 **Caution**

Do not fit or remove any connector on the printer when the power is turned on. The failure to follow this caution can damage the printer.

Notes

Notes provide additional information about a particular topic.

For example:

Note: You can set the password protection for some functions to prevent any access that is not authorised.

User Interface Terminology

The UI elements are shown in italics. For example:

“Press Alt+M to select the *Messages* menu”. The word Messages is a UI element and is shown in italics (see Figure 1-1 on page 1-4).



Figure 1-1. Menu Screen

The writing style used to indicate different keys on the control panel is shown in Table 1-2.


Key	Style Used
	Left arrow key

Table 1-2: Content Presentation Style for Keys




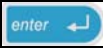









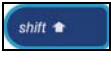
Key	Style Used
	<i>Right arrow key</i>
	<i>Up arrow key</i>
	<i>Down arrow key</i>
 	<i>Enter key</i>
 	<i>Esc key</i>
	<i>F1 key</i>
	<i>F2 key</i>
	<i>F3 key</i>
	<i>F4 key</i>
	<i>Alt key</i>
	<i>Ctrl key</i>
	<i>Shift key</i>

Table 1-2: Content Presentation Style for Keys (Continued)

Abbreviations and Acronyms

Abbreviation	Expansion
AC	Alternating Current
CDA	Clean Dry Air
LED	Light Emitting Diode
LCD	Liquid Crystal Display
QVGA	Quarter Video Graphics Array
UI	User Interface
WYSIWYG	What You See Is What You Get

Table 1-3: Abbreviations and Acronyms

Chapters in the Manual

Chapter No.	Chapter Name	Description
1.	Introduction	Contains the information about this manual, the related publications, and writing styles used in this manual
2.	Safety	Contains the safety and hazard information
3.	Main Parts	Describes the main parts of the printer
4.	Printer Operation	Contains the information on how to set up and operate the printer
5.	User Interface	Explains how to use the UI to create and save messages
6.	Maintenance	Contains the information on how to maintain and clean the printer
7.	Troubleshooting	Contains the operator level diagnostic and troubleshooting procedures
8.	Specifications	Contains printer specifications
9.	Glossary	Explains the printer related technical terms

Table 1-4: List of Chapters

Introduction

The policy of Videojet Technologies Inc. is to manufacture non-contact printing/coding systems and ink supplies that meet high standards of performance and reliability. We enforce strict quality control techniques to eliminate potential defects and hazards in our products.

The intended use of the printer is to print information directly onto a product. Use of this equipment in any other fashion may lead to serious personal injury.

The safety guidelines provided in this chapter are intended to educate the technicians on all safety issues so that the printer is serviced and operated in a safe manner.

General Safety Guidelines

- Always refer to the correct service manuals as per the specific Videojet printer model for important details.
- Only Videojet-trained personnel must carry out installation and maintenance work. Any such work undertaken by unauthorized personnel may damage the printer and will invalidate the warranty.
- To avoid damage to the printer components, use only soft brushes and lint free cloths for cleaning. Do not use high pressure air, cotton waste, or abrasive materials.
- The printhead must be completely dry before attempting to start the printer, otherwise the printhead may get damaged.
- Do not fit or remove any connector on the printer when the power is turned on, otherwise the printer may get damaged.

Electrical Safety Guidelines

This section explains the safety guidelines related to electrical power supply and electrical cables.

Electrical Power Supply

 **Warning**

Lethal voltages are present within this equipment when it is connected to the mains electrical supply. Only trained and authorized personnel must carry out the maintenance work.

 **Warning**

Observe all statutory electrical safety codes and practices. Unless it is necessary to run the printer, disconnect the printer from the mains electrical supply before removing the covers or attempting any service or repair activity. Non-adherence to this warning can result in death or personal injury.

 **Warning**

A high AC voltage is present at the inverter and backlight. Extreme caution is required when diagnosing failure in these areas.

Electrical Cables

 **Warning**

Use only the main power cable supplied with the printer. The end of this cable must have an approved, three-pole, main plug that has a protective ground conductor.

The electrical power cables, sockets and plugs must be kept clean and dry.

For pluggable equipment, the socket-outlet must be installed near the equipment and must be easily accessible.

**Warning**

Always inspect the cables for damage, wear, corrosion, and deterioration. Make all grounding/bonding connections void of areas of paint, ink build-up, and corrosion.

Ground Connection**Warning**

The printer must be connected to an AC power supply that has a protective ground conductor and must be according to IEC requirements or applicable local regulations.

**Warning**

Do not use the printer if there is any interruption in the protective ground conductor or if the protective ground conductor is disconnected. The failure to follow this warning can cause an electrical shock.

**Warning**

Always ground conductive equipment to an earthing electrode or to the building grounding system with approved cables as per NEC standards in order to drain all potential static discharge. For example, a metal service tray to earth ground.

**Warning**

A resistance reading from the grounded service tray to the equipment chassis or mounting bracket should be 0 to less than 1 ohm. A resistance check should be made using a safe and reliable ohmmeter and should be done on a frequent basis.

Grounding and Bonding

Warning

Always prevent static discharge from occurring. Use proper Grounding and Bonding methods. Only use Videojet approved metallic service trays and ground cables.

Warning

Always bond conductive equipment together with approved cables to maintain them at the same potential and minimize static discharge. For example, printhead to metal service tray.

Caution

Always empty the service trays frequently. Some inks and cleaning solutions are flammable. Make sure that the waste fluids are disposed according to HAZMAT.

Fuses

Warning

To ensure continued protection against fire hazards, replace fuses only with the specified type and rating.

Fluid Safety Guidelines

This section describes the hazards that may occur while handling ink, make-up fluid, and cleaning solutions, and the safety precautions that a user must take to prevent the hazards.

***Note:** Refer to Material Safety Data Sheets (MSDS), which are available, free of charge, on the Videojet website (www.videojet.com) for more information on fluid safety guidelines.*

Ink and Make-up Fluid



Warning

The ink and make-up fluid are irritating to the eyes and respiratory system. To prevent personal injury when handling these substances:

Always wear protective clothing and rubber gloves.

Always wear goggles with side-shields or a face mask. It is also advisable to wear safety glasses when carrying out maintenance.

Apply barrier hand cream before handling ink.

If ink or make-up fluid contaminates the skin, wash immediately with soap water. DO NOT use washdown or solvent to clean ink stains from the skin.



Warning

The ink and make-up fluid are volatile and flammable. They must be stored and handled in accordance with local regulations.

Do not smoke or use a naked flame in the vicinity of these substances.

Immediately after use, remove any tissue or cloth that becomes saturated with these substances. Dispose all such items in accordance with the local regulations.

In the event that any ink or make-up fluid container is not completely empty after use, it should be resealed. Only full bottles are recommended for use when replenishing ink or make-up fluid; partially filled bottles must be disposed in accordance with the local regulations.



Warning

Prolonged breathing of make-up fluid or cleaning fluid vapor may cause drowsiness and/or effects similar to alcoholic intoxication.

Use only in open, well-ventilated areas.

Cleaning Agent

 **Warning**

The cleaning agent is poisonous if taken internally. Do not drink. Seek medical attention immediately if ingested.

 **Warning**

The cleaning agent is irritating to the eyes and respiratory system. To prevent personal injury when handling this substance:

Always wear protective rubber gloves and clothing.

Always wear goggles with side-shields or a face mask. It is also advisable to wear safety glasses when carrying out maintenance.

Apply barrier hand cream before handling ink.

If cleaning agent contaminates the skin, rinse off with running water for at least 15 minutes.

 **Warning**

The cleaning agent is volatile and flammable. It must be stored and handled in accordance with local regulations.

Do not smoke or use a naked flame in the vicinity of the cleaning agent.

Immediately after use remove any tissue or cloths that become saturated with cleaning agent. Dispose all such items in accordance with local regulations.

 **Caution**

Ensure that the cleaning agent is compatible with the ink used before carrying out printhead cleaning otherwise the printhead may get damaged.

Compressed Air Safety Guidelines



Warning

Airborne particles and substances are a health hazard. Do not use high pressure compressed air for cleaning purposes.

UI Related Safety Guidelines



Caution

To prevent unauthorized access to the software, ensure that **Clear Password** is executed when exiting from a higher level password.



Caution

Ensure the correct message name is selected for message deletion as no message selection confirmation prompt is given.



Caution

RISK OF DATA LOSS. All messages apart from the TEST MESSAGE will be deleted when you select the **Delete All Messages** option.



Caution

RISK OF DATA LOSS. The **Delete User Field** option does not ask for confirmation to delete a User Field.

Other Important Guidelines



Caution

After a Quick Stop, the machine should not be left in this state for any length of time as drying ink may make restarting difficult.



Caution

The printhead must be completely dry before attempting to start the printer otherwise the EHT will trip.



Warning

If the battery is replaced by an incorrect type, it will lead to an explosion. Always dispose off the used batteries according to the instructions and local regulations.

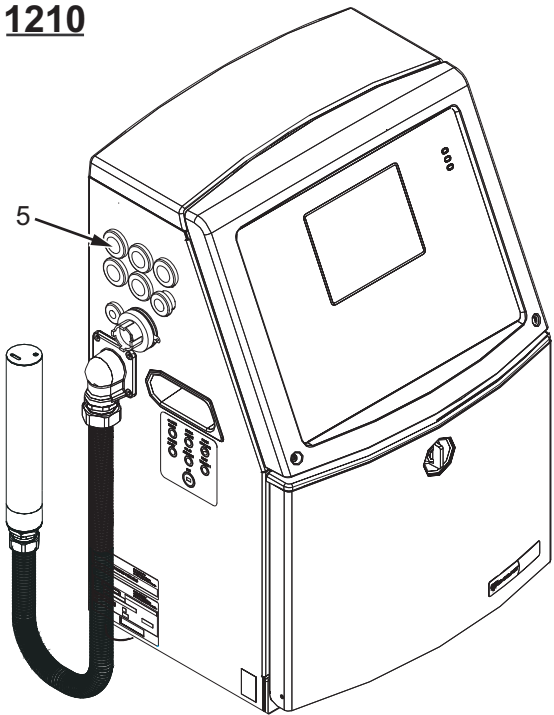


Warning

In a fault condition, heater can reach 70 °C. Do not touch the plate on which the heater is mounted. The failure to follow this warning can cause personal injury.

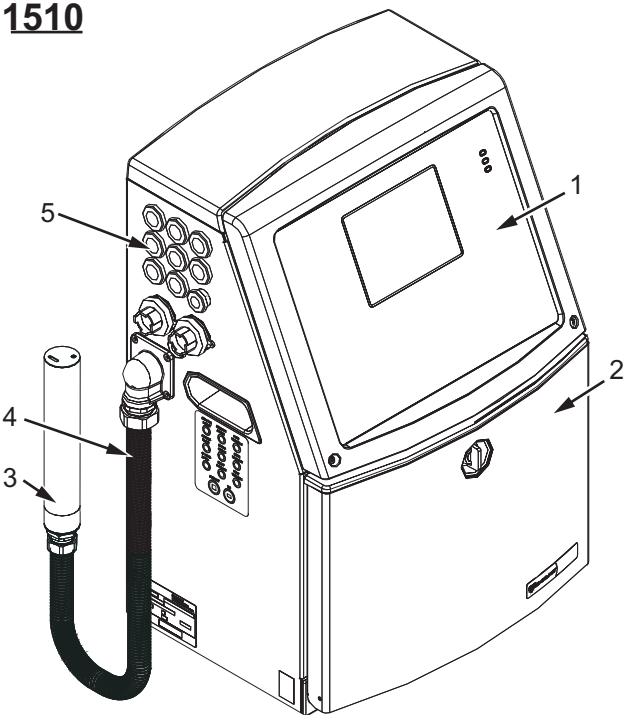
Videojet 1210/1510 Printer

1210



- 1. Control Panel
- 2. Ink Compartment
- 3. Printhead
- 4. Umbilical
- 5. Connector Panel (Videojet 1210/1510)

1510



- 6. Electronics Compartment*
- 7. Main Power Switch*
- 8. Back Filter*

*The components are not shown in the picture.

Figure 3-1: Main Parts of the Printer

Control Panel

You can use the control panel (Figure 3-2) to do the following tasks:

- Start and stop the printer
- Create, edit, copy and delete the print messages
- Select a message to print
- Monitor the status of the printer
- Configure and control the printer functions

Note: You can set the password protection for some functions to prevent any access that is not authorised.



- | | |
|--------------------|------------------|
| 1. Status LEDs | 5. Display |
| 2. Arrow Keys | 6. Contrast Key |
| 3. Keypad | 7. Function Keys |
| 4. Information Key | |

Figure 3-2: Control Panel

Status LEDs

The light emitting diodes (LEDs) (Item 1, Figure 3-2) indicate the system status.

Arrow Keys

The arrow keys (Item 2) allow the operator to navigate through the software menus.


Keypad

The keypad (Item 3) is 72 key, QWERTY, membrane type with tactile response keys. The solvents that you use for printing and maintenance do not damage the keypad.

Display


The Quarter Video Graphics Array (QVGA) Liquid Crystal Display (LCD) (Item 5) has a resolution of 320 x 240 pixels. The LCD has an LED backlight to help you see in low light conditions.

Contrast Keys


The contrast keys  (Item 6) help the operator to increase or decrease the contrast of the LCD.

Function Keys

The following four function keys provide the basic printer controls (Item 7):

 Start or stop the ink jet

 Select a message for printing

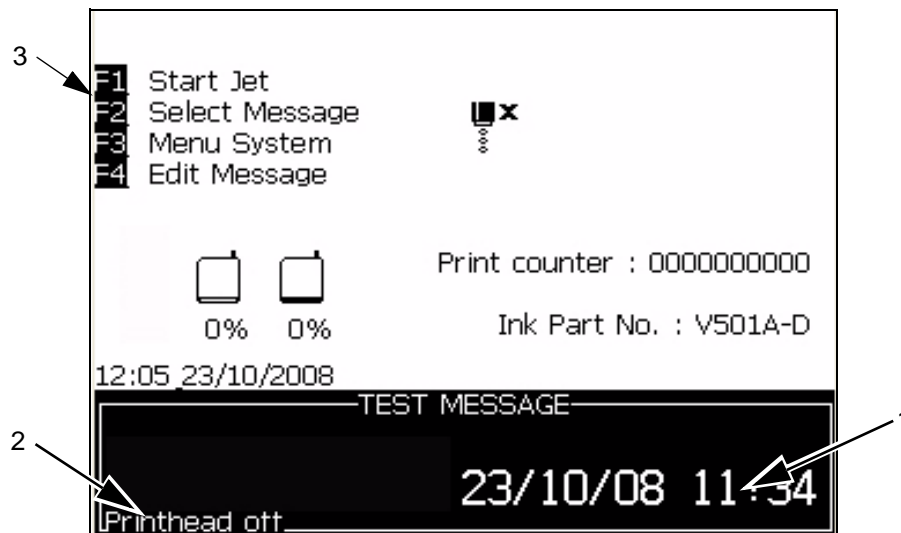
 Access the menu screen

 View and edit the messages

For more information on function keys, refer to “Soft Keys” on page 5-4.

Quick Screen

The Quick Screen is the default screen from where normal printing operations are set and controlled.



- 1. Text Message
- 2. Fault Messages
- 3. Control Keys

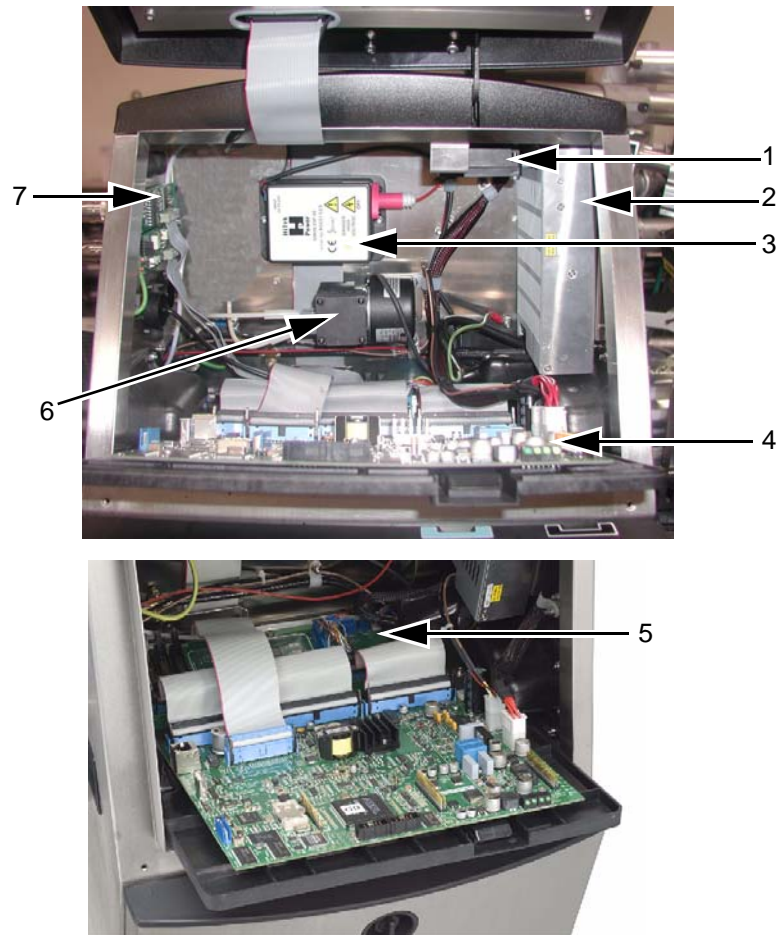
Figure 3-3: Quick Screen

The screen displays the following elements:

- The function key controls.
 - The icons that indicate the printer status and fault conditions and the product counter*.
- * When the product counter is enabled, the screen displays the product counter.*
- The name and the content of the message. The content in the display is an accurate representation of what the printer prints on the product (WYSIWYG).
 - The icons that indicate the fluid levels in the ink and make-up fluid cartridges.
 - Ink type. For example: V501A-D.

Electronics Compartment

The electronics compartment contains the parts shown in Figure 3-4.



- | | |
|-----------------------------------|----------------------------------|
| 1. Electronics Compartment Fan | 5. Printer Interface Board (PIB) |
| 2. Power Supply Unit | 6. Positive Air Pump** |
| 3. Extra High Tension (EHT) Block | 7. Connector Panel Boards |
| 4. Control System Board | |

**Standard on Videojet 1510. **Optional on Videojet 1210.

Note: When a customer orders for a Videojet 1510 printer fitted with stealth air dryer, the positive air pump is removed from the printer, and a stealth air dryer kit is fitted to the printer. The stealth air dryer supplies positive air to the printhead from an outside air source.

Figure 3-4: Electronics Compartment

Ink Compartment

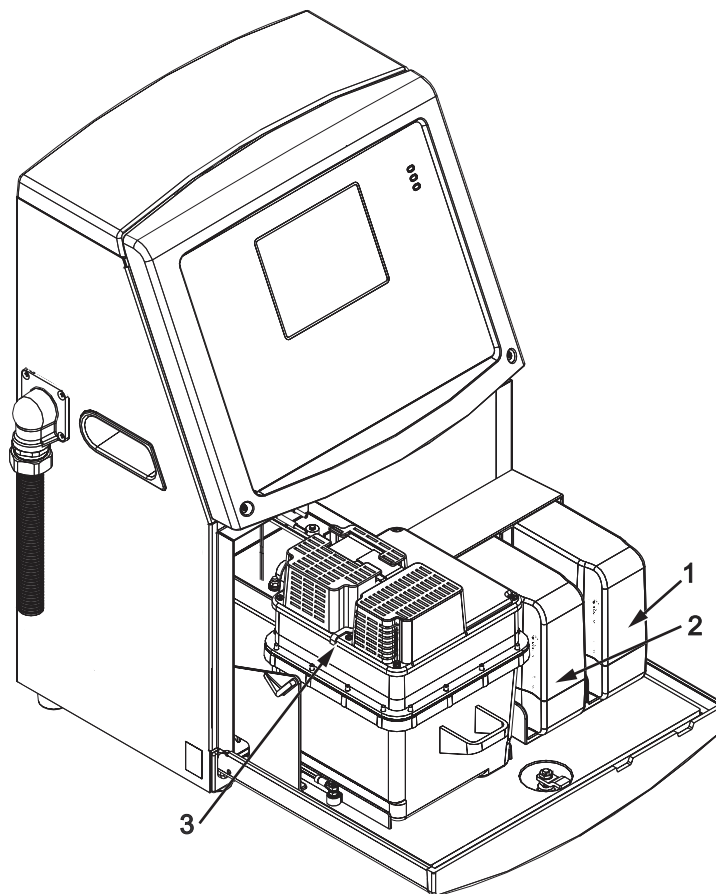
The ink compartment of the printer contains the ink core module, and the smart ink and make-up fluid cartridges. The cooling fan cools the ink compartment and a filter does not allow the dust into the ink compartment.

Ink Core Module

The ink core module maintains the pressure and viscosity of the ink in the printer, and contains the following parts:

- Ink Module
- Ink Pump

Note: The ink core module comes as a single unit. You cannot remove or replace any part inside the ink core module except the pump.



- | | |
|----------------------------|-------------------------|
| 1. Ink Cartridge | 4. Ink Compartment Fan* |
| 2. Make-up fluid Cartridge | 5. Gutter Pump* |
| 3. Ink Core Module | |

*The components are not shown in the picture.

Figure 3-5: Ink Compartment

Smart Cartridge

Note: Refer to “Replace Smart Cartridges” on page 6-2 to replace the cartridges.

The smart cartridges use the smart chip technology to do the following tasks:

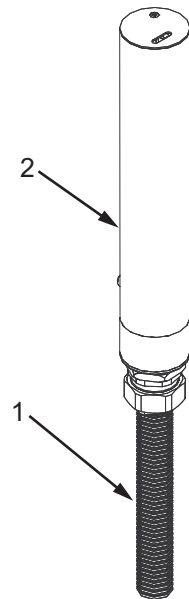
- Identify the type of ink and make-up fluid
- Know the expiry date of the ink
- Prevent the use of wrong type of ink and make-up fluid

Ink Compartment Fan

The ink compartment fan cools the ink module and the ink pump.

Printhead and Umbilical

The printhead uses the ink supplied by the ink core module to print the text and graphic characters on a product. The control signals and ink are sent to the printhead through the umbilical.



1. Umbilical
2. Printhead

Figure 3-6: Printhead and Umbilical

Connector Panel

The connector panel is on the left side of the printer (Item 5, Figure 3-7 on page 3-9). The panel contains the connectors shown in Figure 3-7 on page 3-9.

Note: The number of connectors provided depends on the model you select.

Table 3-1 provides the connectors for the printer.

Connector Type	Standard	Optional
Print Trigger1 (PCB 0) (PCB 1)	Videojet 1210 Videojet 1510	-
COMMS RS232 (PCB 2)	- Videojet 1510	Videojet 1210
COMMS RS485 (PCB 1)	- Videojet 1510	Videojet 1210
Shaft Encoder (PCB 2)	- Videojet 1510	Videojet 1210
Relay Switches (PCB 1)	- Videojet 1510	Videojet 1210
Status Output (Lampstack) (PCB 2)	- Videojet 1510	Videojet 1210
USB	- Videojet 1210 Videojet 1510	
Message A Input	-	Videojet 1510
Print Trigger 2	-	Videojet 1510
Message B Input	-	Videojet 1510
Ethernet	Videojet 1510	-

Table 3-1: Connector Panel Ports

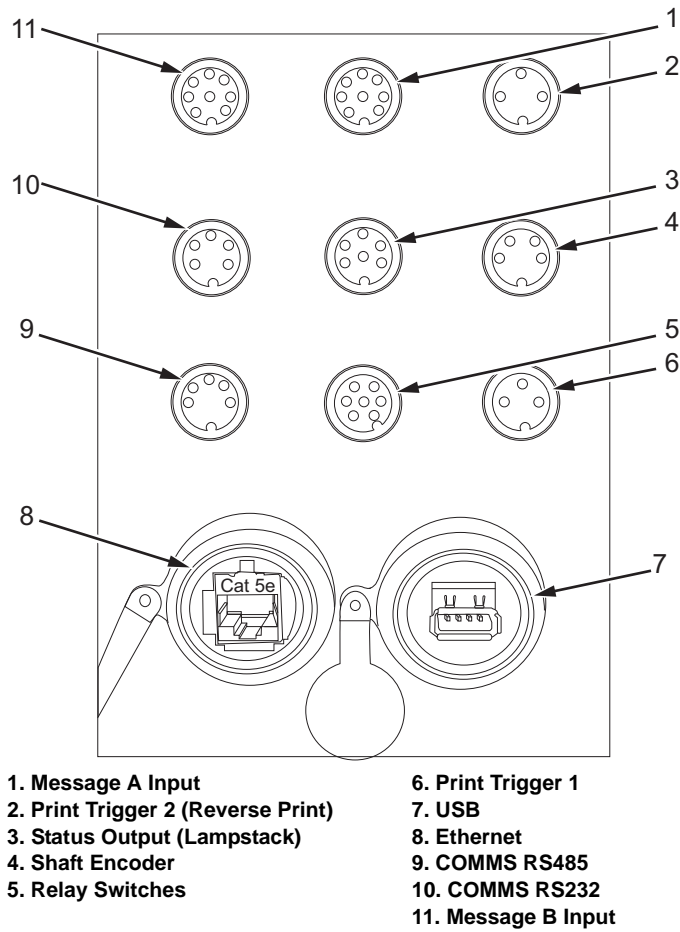


Figure 3-7: Connector Panel

Note: All the connectors are sealed to provide the required protection from water and dust according to the IP67 standard.

Pinout Information

Connector	Pinout
Print Trigger 2 (Reverse Print)	DIN 3 Pin
Status Output (Lampstack)	DIN 6 Pin
Shaft Encoder	DIN 4 Pin
Relay Switches	DIN 7 Pin
Print Trigger 1	DIN 3 Pin
USB	-

Table 3-2: Connector Pinout Information

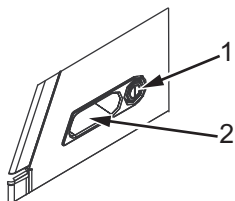
Connector	Pinout
Ethernet	-
COMMS RS485 (180° Pin Position)	DIN 5 Pin
COMMS RS232	DIN 5 Pin
Message B Input	DIN 8 Pin
Message A Input	DIN 8 Pin

Table 3-2: Connector Pinout Information

Main Power Switch

The main power switch (Item 1, Figure 3-8) is a green push button to turn on or turn off the power supply to the printer. You can find the main power switch on the right side of the printer.

Note: The handles (Item 2) are provided for easy movement of the unit.



- 1. Main Power Switch
- 2. Handles

Figure 3-8: Main Power Switch

Back Filter

The ink compartment fan draws the air from the outside atmosphere to keep the ink compartment cool. The back filter removes the dust from the air that goes inside the ink compartment (see Figure 3-9 on page 3-11). The IP55 back filter is standard for Videojet 1210 and Videojet 1510. The IP65 back filter is not available for Videojet 1210 and is optional for Videojet 1510 (see Figure 3-10 on page 3-11).



Figure 3-9: Back Filter (IP55 Version)

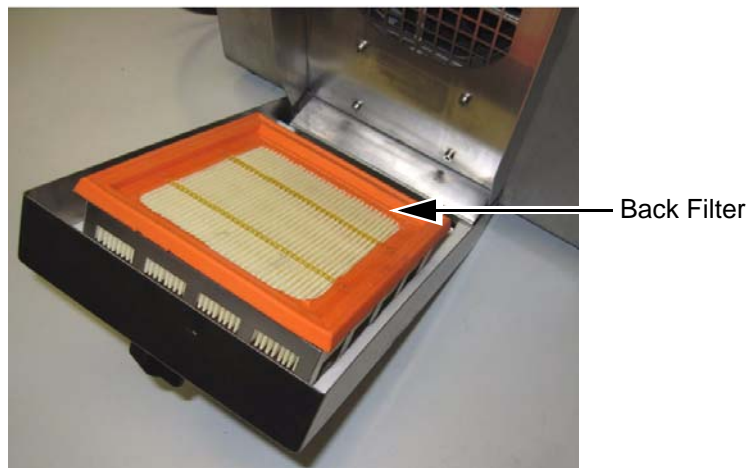


Figure 3-10: Back Filter (IP65 Version)

Introduction

This chapter provides the procedures to do the following tasks:

- Turn on the printer
- Clean start and stop the printer
- Turn off the printer
- Print the messages

How to Turn on the Printer

Do the following tasks to turn on the printer:

- 1 Do the visual inspection.
- 2 Make sure that the electrical supply for the printer is available.
- 3 Press the main power switch to turn on the printer.

How to Clean Start and Stop the Printer

The default procedures to start and stop the printer are the Clean Start and the Clean Stop.

Note: If the Clean Start or the Clean Stop are not available, the printer requests a Quick Start or Quick Stop. The printer cannot provide the Clean Start and the Clean Stop options if the make-up fluid is empty. Make sure that the make-up fluid is not empty.



Caution

Do not perform the Clean Start or the Clean Stop many times. The failure to follow this caution can cause high use of flush and dilution of the ink. The diluted ink decreases the quality of the print.

How to Clean Start

Press the *F1* key to start the jet start sequence.

The printer turns on the ink and the ink jet starts.

Note: To stop the ink jet, press the *F1* key.

How to Clean Stop

Press the *F1* key. The printer stops the flow of ink.

How to Set the Passwords

The passwords are set and configured from the *Password* menu in the UI.

The UI has the following access levels:

- The level 0 is the default password level.
- The levels 1 and 2 are password protected. The customer can configure the two levels. The customer can use the two levels to access different menus in the UI. To set the passwords for the two levels, you must access the system at same access level or one level higher.



Figure 4-1: Password Menu

How to Login for the First Time

Do the following tasks to login for the first time:

- 1 Open the Menu screen. The screen appears in level 0 with basic functions.
- 2 Press *Alt + w*. Select the *Enter Password* (see Figure 4-2) option and press the *Enter* key. The *Enter Password* screen appears (see Figure 4-3).



Figure 4-2: Enter Password

- 3 Log in at level 1 (default password = 1111) or level 2 (default password = 2222) password. The current password level changes to selected password level from level 0.



Figure 4-3: Level 0 Password

How to Set the Passwords for Levels 1 and 2

Do the following tasks to set the passwords for levels 1 and 2:

- 1 Press *Alt + w* and select *Set Password for level 1* or *Set Password for level 2* from the *Password* menu (see Figure 4-4 on page 4-3). The *New Password* dialog box appears (see Figure 4-5 on page 4-3).

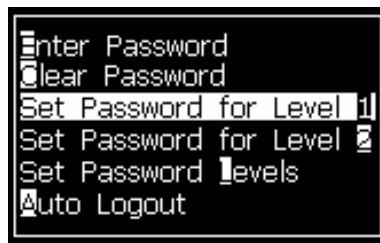


Figure 4-4: Set Password Level

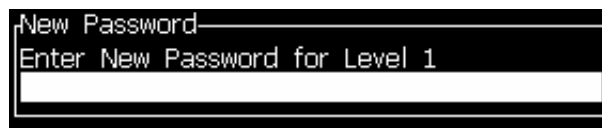


Figure 4-5: New Password

- 2 Enter the new password and press the *Enter* key. A prompt appears where you confirm the password.



Figure 4-6: Confirm Password

- 3 Enter the new password again and press the *Enter* key.

If the confirmation password is different from the first password entered, the *Change Password* dialog box appears (see Figure 4-7).

Press *Esc* key to return to the *New Password* dialog box.

Else, the new password is saved and the Menu screen appears.

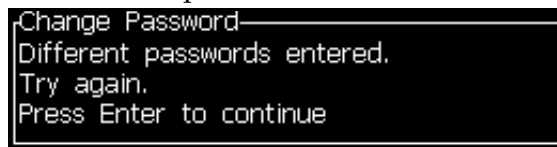


Figure 4-7: Change Password

How to Set the Password Levels for Menus

Do the following tasks to set the password levels for the menus available in the UI:

- 1 Press *Alt + w* and select *Set Password Levels* (see Figure 4-8) to open the *Change Password Levels* screen (see Figure 4-9).



Figure 4-8: Set Password Levels

- 2 Select the menu (see Figure 4-9) that needs a change in the password level access and press the *Enter* key. The *Enter New Password Level* screen appears (see Figure 4-10 on page 4-6).

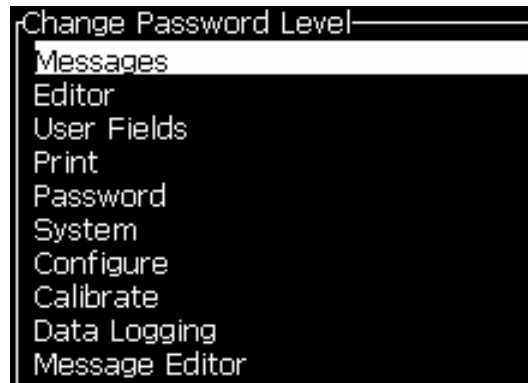


Figure 4-9: Change Password Level

- 3 Change the password levels for the different menus and press the *Enter* key to save the changes.

Note: The *Messages* menu is shown here as an example.

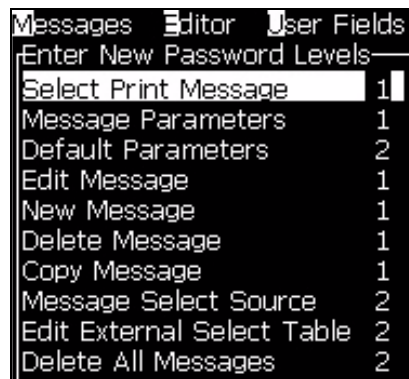


Figure 4-10: Enter New Password Levels

- 4 Press the *Esc* key to go to the menu screen.

How to Access Other Password Levels

Do the following tasks to access other password levels:

- 1 Press *Alt + w* and select the *Enter Password* option from the *Password* menu. The *Enter Password* dialog box appears (see Figure 4-11).



Figure 4-11: Enter Password Dialog Box

- 2 Enter the password for the feature level you must access. The current access level used is shown at the top of the dialog box.

You can use all the menu options that are set at this password level or below that level.

How to Clear the Password

Caution

RISK OF UNAUTHORIZED ACCESS. To prevent unauthorized access to the software, make sure that you do Clear Password when you exit from a higher level.

Press *Alt + w* and select *Clear Password* (see Figure 4-12 on page 4-7) to clear the password for the access level used at this time and return to password level 0.

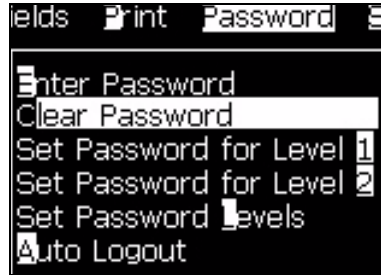


Figure 4-12: Clear Password Option

Note: The password is not deleted, but the user access is reset to the lowest privilege level from the current level.

Auto Logout

If this feature is enabled, the UI prompts for a password at level 0 and all access levels above level 0.

Press *Alt + w*. Select *Auto Logout* (Figure 4-13) and press *Enter*. Use the *Right* or *Left* key to select *Yes* or *No*.

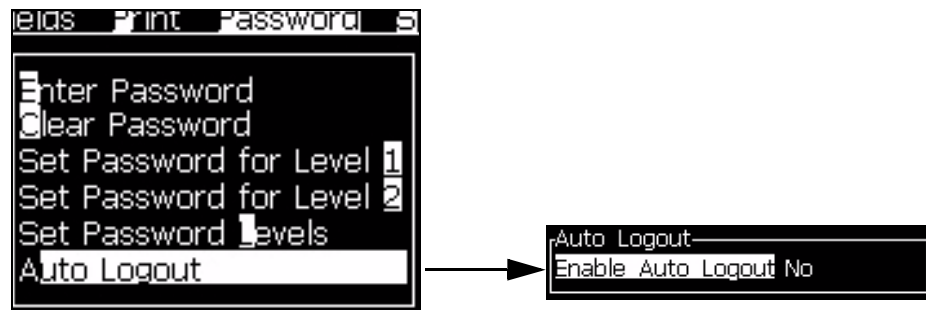


Figure 4-13: Auto Logout Option

System Menu

The user can perform the start and stop sequences through *System* menu (Table 4-1).

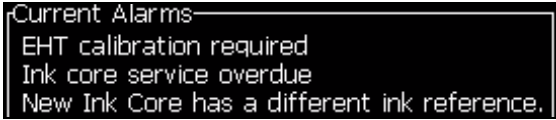
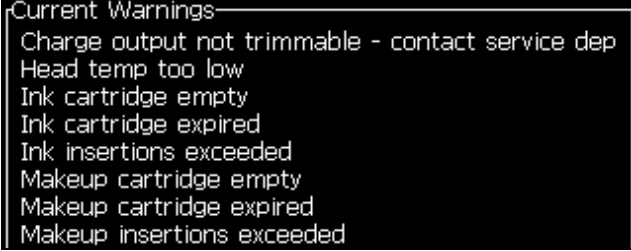
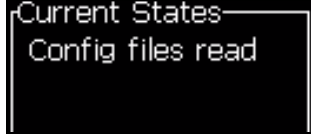
<p>Alarms Screen</p> 	<p>When the alarm messages appear on the screen, the printer stops the printing.</p>
<p>Warnings Screen</p> 	<p>The printer continues the printing after the warning messages appear on the screen.</p>
<p>States Screen</p> 	

Table 4-1: System Menu

Calibrate Menu

The *Calibrate* menu (Table 4-2) includes the controls to setup and calibrate the printer. Refer to the service manual for more information. The *Diagnostics* screens are available from this menu at password Level 0 and above.

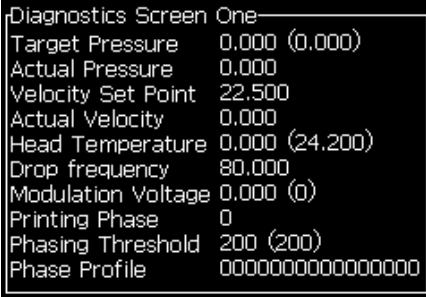
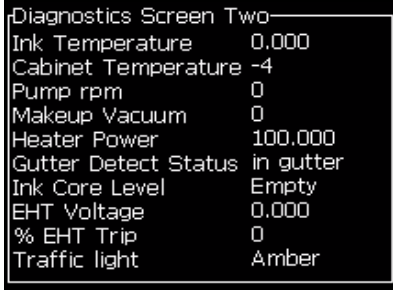
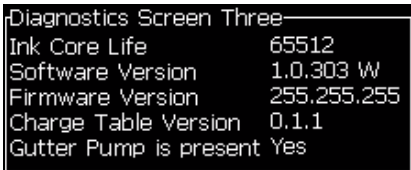
<p><i>Diagnostics Screens One, Two and Three</i></p>	<p>Opens the Diagnostic screen. This screen shows the current value of different parameters to help you find the faults. These diagnostics screens are available (default) from this menu at password level 0 and above.</p> <div style="text-align: center;">  <p>Diagnostics Screen One</p> <table border="1"> <tr><td>Target Pressure</td><td>0.000 (0.000)</td></tr> <tr><td>Actual Pressure</td><td>0.000</td></tr> <tr><td>Velocity Set Point</td><td>22.500</td></tr> <tr><td>Actual Velocity</td><td>0.000</td></tr> <tr><td>Head Temperature</td><td>0.000 (24.200)</td></tr> <tr><td>Drop frequency</td><td>80.000</td></tr> <tr><td>Modulation Voltage</td><td>0.000 (0)</td></tr> <tr><td>Printing Phase</td><td>0</td></tr> <tr><td>Phasing Threshold</td><td>200 (200)</td></tr> <tr><td>Phase Profile</td><td>0000000000000000</td></tr> </table>  <p>Diagnostics Screen Two</p> <table border="1"> <tr><td>Ink Temperature</td><td>0.000</td></tr> <tr><td>Cabinet Temperature</td><td>-4</td></tr> <tr><td>Pump rpm</td><td>0</td></tr> <tr><td>Makeup Vacuum</td><td>0</td></tr> <tr><td>Heater Power</td><td>100.000</td></tr> <tr><td>Gutter Detect Status</td><td>in gutter</td></tr> <tr><td>Ink Core Level</td><td>Empty</td></tr> <tr><td>EHT Voltage</td><td>0.000</td></tr> <tr><td>% EHT Trip</td><td>0</td></tr> <tr><td>Traffic light</td><td>Amber</td></tr> </table>  <p>Diagnostics Screen Three</p> <table border="1"> <tr><td>Ink Core Life</td><td>65512</td></tr> <tr><td>Software Version</td><td>1.0.303 W</td></tr> <tr><td>Firmware Version</td><td>255.255.255</td></tr> <tr><td>Charge Table Version</td><td>0.1.1</td></tr> <tr><td>Gutter Pump is present</td><td>Yes</td></tr> </table> </div> <p>Press <i>Esc</i> key to return to the Menu screen.</p>	Target Pressure	0.000 (0.000)	Actual Pressure	0.000	Velocity Set Point	22.500	Actual Velocity	0.000	Head Temperature	0.000 (24.200)	Drop frequency	80.000	Modulation Voltage	0.000 (0)	Printing Phase	0	Phasing Threshold	200 (200)	Phase Profile	0000000000000000	Ink Temperature	0.000	Cabinet Temperature	-4	Pump rpm	0	Makeup Vacuum	0	Heater Power	100.000	Gutter Detect Status	in gutter	Ink Core Level	Empty	EHT Voltage	0.000	% EHT Trip	0	Traffic light	Amber	Ink Core Life	65512	Software Version	1.0.303 W	Firmware Version	255.255.255	Charge Table Version	0.1.1	Gutter Pump is present	Yes
Target Pressure	0.000 (0.000)																																																		
Actual Pressure	0.000																																																		
Velocity Set Point	22.500																																																		
Actual Velocity	0.000																																																		
Head Temperature	0.000 (24.200)																																																		
Drop frequency	80.000																																																		
Modulation Voltage	0.000 (0)																																																		
Printing Phase	0																																																		
Phasing Threshold	200 (200)																																																		
Phase Profile	0000000000000000																																																		
Ink Temperature	0.000																																																		
Cabinet Temperature	-4																																																		
Pump rpm	0																																																		
Makeup Vacuum	0																																																		
Heater Power	100.000																																																		
Gutter Detect Status	in gutter																																																		
Ink Core Level	Empty																																																		
EHT Voltage	0.000																																																		
% EHT Trip	0																																																		
Traffic light	Amber																																																		
Ink Core Life	65512																																																		
Software Version	1.0.303 W																																																		
Firmware Version	255.255.255																																																		
Charge Table Version	0.1.1																																																		
Gutter Pump is present	Yes																																																		

Table 4-2: Calibration Menu

Data Logging Menu

The *Data Logging* menu (Figure 4-14) gives you access to the printer operation data and allows remote access to the data.

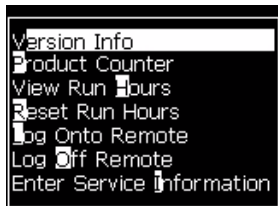


Figure 4-14: Data Logging Menu

How to View Version Info

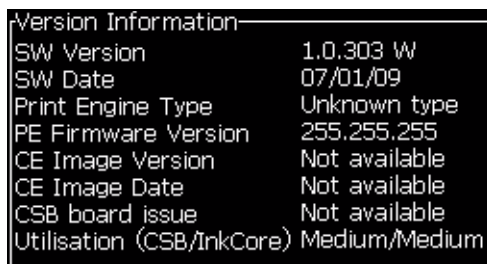


Figure 4-15: Version Info

The *Version Information* (Figure 4-15) gives the information on the following:

- Version of the software
- The date that the software was created
- Type of printhead engine
- Version of the printhead engine firmware
- CE image version
- CE image date
- CSB board issue
- Utilization level (High, Medium or Low)

Product Counter

The product counter shows the total number of products that the printer has detected. All detected products are counted here including the products on which the printer has not printed a message.

How to Reset the Product Counter

Do the following to reset the product counter:

Note: If you reset the product counter then you cannot undo the operation.

- 1 Open the *Data Logging* menu (press *Alt+D*).
- 2 Select the *Product Counter* option from the *Data Logging* menu with the arrow key.
- 3 Press the *Enter* key to open the product counter dialog box (Figure 4-16).

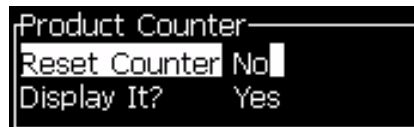


Figure 4-16: Product Counter Dialog Box

- 4 Set the *Reset Counter* field to “Yes” with the *Left* and *Right* arrow keys.
- 5 Press the *Enter* key to reset the product counter and exit the Product Counter dialog box.

How to Hide the Product Counter

Do the following to hide the product counter:

- 1 Set the *Display it?* field to “No” with the *Left* and *Right* arrow keys.
- 2 Press the *Enter* key to hide the product counter and exit the Product Counter dialog box.

Run Hours

How to View Run Hours

To see the number of hours that the printer and ink pump have run:

- 1 Select *View Run Hours* (see Figure 4-17) from the *Data Logging* menu. The run hours dialog box appears.

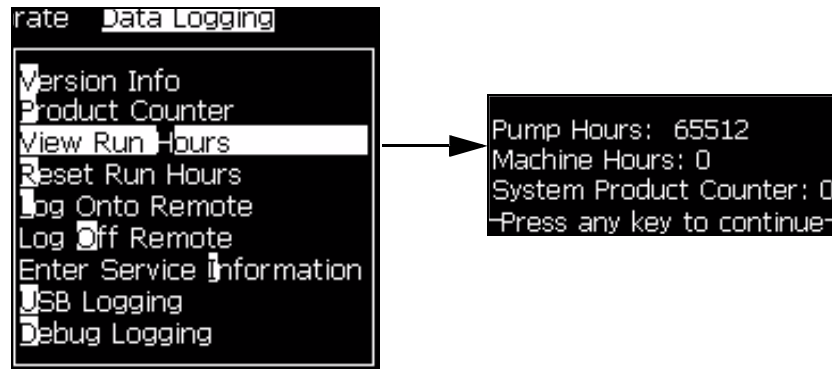


Figure 4-17: View Run Hours

- 2 Press any key to close the Run Hours dialog box and return to the Menu screen.

How to Reset Run Hours

The running hours must be reset only under special conditions like the ink pump replacement and trained service personnel only must perform this operation.

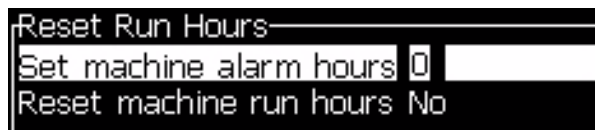


Figure 4-18: Reset Run Hours

How to Configure the Serial Port

The RS-232 and RS-485 serial communication ports are optional features for Videojet 1210 printer and standard for Videojet 1510 printer. For more information, contact the Videojet distributor or subsidiary.

You can prepare the printer communication ports for the transmission of data logging information between the port and a remote device.

- 1 Open the *Configure* menu (press *Alt+C*).

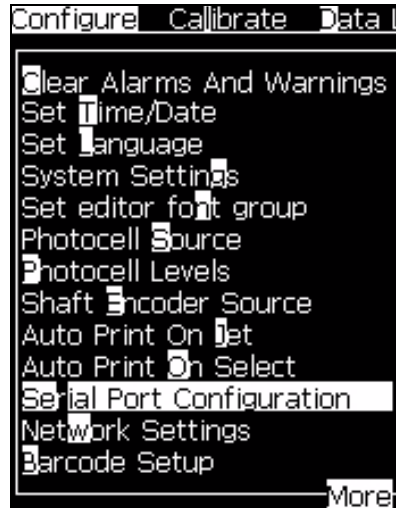


Figure 4-19: Configure Menu

- 2 Select *Serial Port Configuration* option, and press the *Enter* key. The *Configure Serial Ports* dialog box appears (see Figure 4-20).

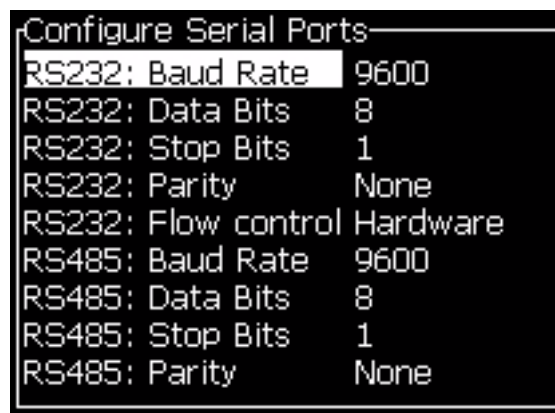


Figure 4-20: Configure Serial Ports Dialog Box

- 3 You can configure the following settings:

Baud Rate	Sets the baud rate for transmission to remote devices
Data Bits	Sets the number of bits used in a data word
Stop bits	Sets the number of stop bits used in a data word
Parity	Select Odd parity, Even parity or No parity for error detection within data transmission

- 4 Press the *Enter* key, when you complete the port configuration.

How to Connect to a Remote Device

After the COM port is configured, you can connect to a remote device.

- 1 Open *Data Logging* menu (see Figure 4-14 on page 4-10).
- 2 To connect to a remote device, select *Log Onto Remote* option.
- 3 To disconnect from to a remote device, select *Log Off Remote* option.

How to Enter Service Information

You can record the service information on the printer.

- 1 Open *Data Logging* menu (press *Alt+D*).

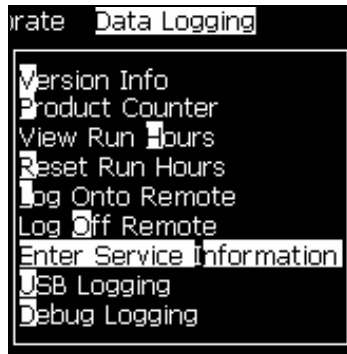


Figure 4-21: Enter Service Information

- 2 Select the *Enter Service Information* option and press the *Enter* key. The *Enter Service Information* dialog box appears (see Figure 4-22).

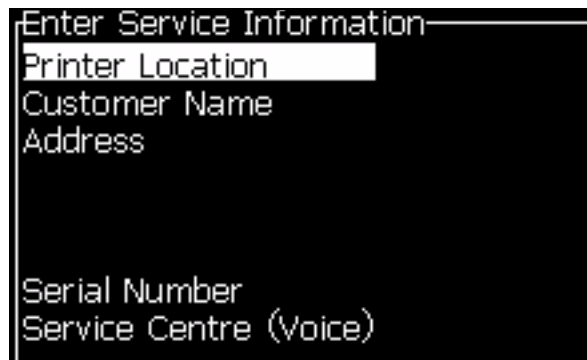


Figure 4-22: Enter Service Information Dialog Box

- 3 Enter the following information in the fields:

Field	Entry
Printer Location	A correct name of location (For example, factory name and machine number).
Customer Name	The name of your company
Address	Complete postal address of the printer location.
Serial Number	Enter the serial number of the printer
Service Centre (voice)	The full telephone number of your local Videojet service centre

- 4 Press the *Enter* key after you enter the required information.

How to Create a Message

Refer to “How to Create a Message” on page 5-16 for more information.

Printer Configuration

The printer is configured through the *Print* menu (see Figure 4-23). Press *Alt+P* to open the *Print* menu.

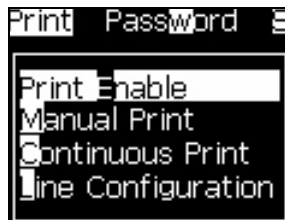


Figure 4-23: Print Menu

Print Enable

Select the *Print Enable* option from the *Print* menu. The *Print Control* menu (see Figure 4-24) appears.

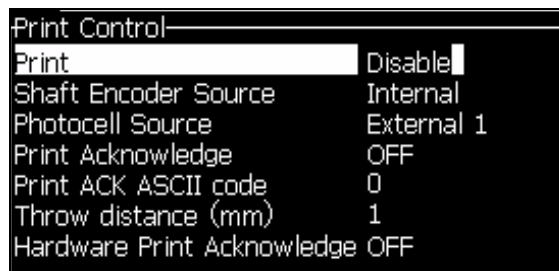


Figure 4-24: Print Control Menu

Table 4-3 describes the options in the *Print Control* menu.

Print	Enable or Disable the printing
-------	--------------------------------

Table 4-3: Print Control Menu

Shaft Encoder Source	Set the shaft encoder to Internal option for a fixed line speed. Set to External option for use with a compatible shaft encoder where the line speed is variable. Note: <i>If external shaft encoder is selected, the user has to also enter the encoder type (non-quadrature, A then B, or B then A).</i> Set to Auto Encoder for use when speed of the product changes, because the product slips on the conveyor.	
Photocell Source	The print is activated from the source External 1 (standard-connection option), or External 2. Note: <i>An option of "None" is also available in the Photocell Source field.</i>	
Print Acknowledge	Sends a signal to an external control system (normally through the connector COMM1). There are four options	
	1. Off	The print acknowledge signal is not sent.
	2. After Compile	After the update of any dynamic information like Clock Codes or counter information in the message is printed, the print acknowledge character is sent.
	3. After Print	After the message is printed, the print acknowledge character is sent.
	4. Both	After the message is compiled and printed, the print acknowledge character is sent
Print ACK ASCII code	Sets the ASCII character code (0 to 255) sent to the control system.	
Throw distance	You must enter the distance that is set between the printhead and the product.	

Table 4-3: Print Control Menu

Manual Print Option

Select *Manual Print* (Figure 4-23 on page 4-16) from the *Print* menu if you do not require to start the printing from an external source. When you give the print command, the printer prints one copy of the message.

How to Use Continuous Print Option

If you enable the *Continuous Print* (Figure 4-23 on page 4-16) mode, the message is printed again and again. The message is printed if only the input of product detect is enabled. When you must print the messages at correct and regular intervals of time on continuous products, this option is useful.

- 1 Select *Continuous Print* from the *Print Menu*. The *Continuous Print* dialog box appears (Figure 4-25).

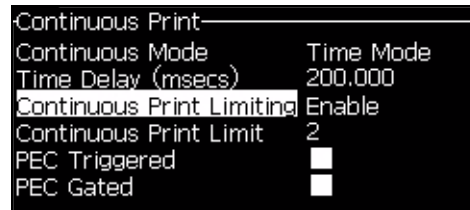


Figure 4-25: Continuous Print Dialog Box

- 2 Set the *SE Mode* delay to use external shaft encoder pulses to set the distance between the start of each print.

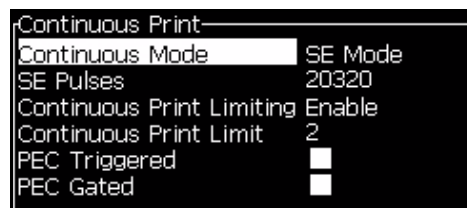


Figure 4-26: SE Mode

- 3 If there is no external shaft encoder, set *Time Mode* delay to use the pulses internally created to set the distance between each print.

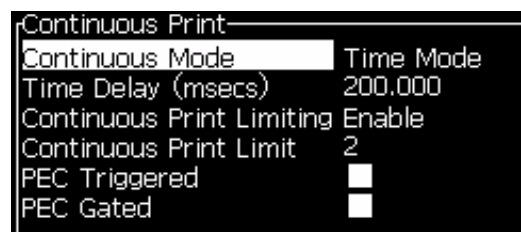


Figure 4-27: Time Mode

- 4 Set the required delay for the selected mode in the range 1 to 10,000.
- 5 Set *Distance Mode* delay to use a user defined distance interval to set the gap between the start of each print.

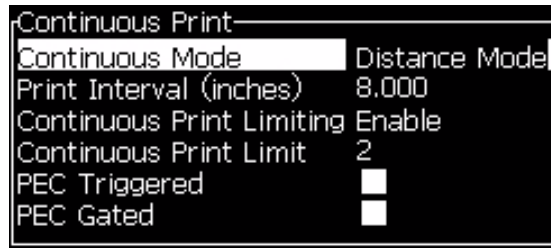


Figure 4-28: Distance Mode

DIN Print

DIN printing inverts and reverses alternate prints, so that the message can be read from any direction. When printing on cables, this method is used.

How to Print Messages

You must select a message before you start the printing process.

How to Select a Message

The Quick screen displays the message that is ready for printing in a box at the bottom of the screen. The name of the message is seen at the top of the box and a preview of the message in the box.

Do the following tasks to select a message:

- 1 Open the *Messages* menu and select the *Select Print Message* option. The *Select Message to Print* dialog box appears.

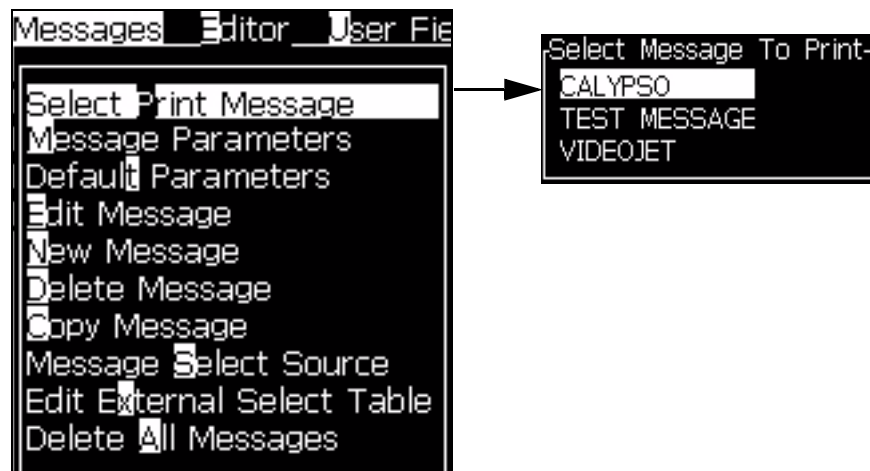


Figure 4-29: Select Print Message

- 2 Press the *Up arrow* key or the *Down arrow* key to highlight the required message. The highlighted message is shown in the WYSIWYG part of the display.

Note: You can enter the name of the message that you selected to print. The selector bar automatically highlights the required message.

- 3 Press the *Enter* key to select the message for printing. The selected message appears in the WYSIWYG of the display.

How to Start the Printing

The default sequence is Clean Start.

Note: You can select the option of *Quick Start* to activate the inkjet. The service technicians use this feature. Refer to the service manual for more information.

- 1 Press the *F1* key to start the jet start sequence.

During the sequence, the jet running icon  flashes on the display.

The sequence takes approximately one minute. When the sequence is completed, the icon is turned on continuously.

- 2 To start the printing process, the following operations are required:

- The print must be enabled (access *Print > Print Enable*. The *Print Control* menu appears. Select *Enable*.)
- The product sensor must send a trigger signal
- It may be necessary to adjust message parameters
- The photocell level may need to be changed (access *Configure > Photocell Levels*).

Note: When the print is enabled, the green LED on the keypad is turned on continuously.

Monitor the Printing

When the printer is in the operation, use the following to monitor the status:


- The status icons on the display
- The LEDs on the keypad
- The stack light (optional)

How to Stop the Printing

Disable the print to stop the printing (access *Print > Print Enable*. The *Print Control* menu appears. Select *Disable*.)

You can use the Clean Stop or Quick Stop sequences to stop the jet along with stopping the printing. The default sequence is Clean Stop. The Quick Stop sequence is used by service technicians. Refer to the service manual for more information.

Press the *F1* key to start the jet stop sequence.

During this sequence, the jet stop icon  flashes on the display. The sequence requires one minute to complete. When the sequence is complete, the icon is turned on continuously.

The printing automatically stops after the jet stop sequence is complete.

Note: Do not turn off the printer until the flushing cycle is complete.

Turn off the Printer



Caution

Turn off the printer after the jet shutdown cycle is complete. The failure to follow this caution can cause additional maintenance.



Caution

Do not start and stop the printer many times.

When you stop the printer, the printer uses the make-up fluid to flush the system. If you start and stop the printer many times, the printer uses large amount of make-up fluid. The increased use of make up fluid can cause a Ink Core Level High error and low ink viscosity. To prevent this problem, quick start and stop must be used.

Press the main power switch to turn off the printer.

This chapter describes how you can use the user interface (UI) to do the following tasks:

- Navigate in the UI
- Create the messages
- Edit the messages
- Save the messages
- Create the user fields

User Interface

The UI contains the following two screens:

- Menu Screen
- Quick Screen

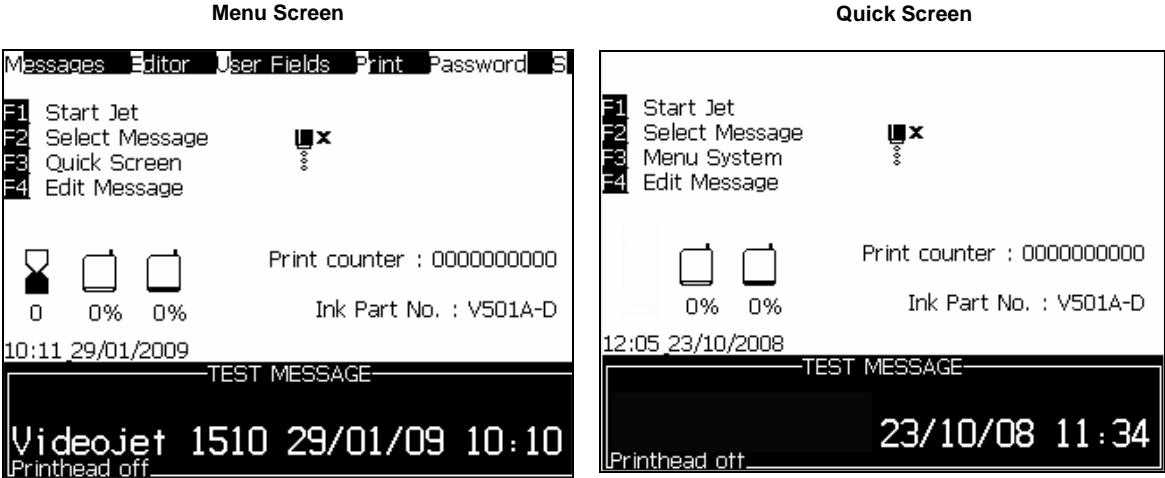


Figure 5-1: Main Screens

Menu Screen

When you login, the first screen that appears is Menu screen. The Menu screen has a row of menus along the top of the screen. The menus give quick and easy access to the different functions of the printer. You can see only five menus in the screen (see Figure 5-1 on page 5-1), press the *Left arrow* key or *Right arrow* key to access the other menus.

Quick Screen

The Quick screen is like the Menu screen, but the Quick screen does not have a row of menus at the top of the screen. This screen provides quick access to different functions of the printer (refer to Table 5-2 on page 5-5 for more information).

How to Select the Menus and Items

To select the menus, and the items in the menus, you can use either the arrow keys or the short cut keys.

Arrow Keys

To select a menu:	<ol style="list-style-type: none">1. Press the <i>Left arrow</i> key or <i>Right arrow</i> key until the menu is highlighted.2. Press the <i>Enter</i> key.
To select an item from a menu:	<ol style="list-style-type: none">1. Press the <i>Up arrow</i> key or the <i>Down arrow</i> key until the required item is highlighted.2. Press the <i>Enter</i> key.

Note: If there are many items on the menu to display on screen, the label **More** appears next to the top or bottom of the menu. For example, refer to Figure 5-2 on page 5-3. This label indicates that more menu entries are available above, or below the items that are displayed now. Press the *Up arrow* key or *Down arrow* key to scroll through the items.

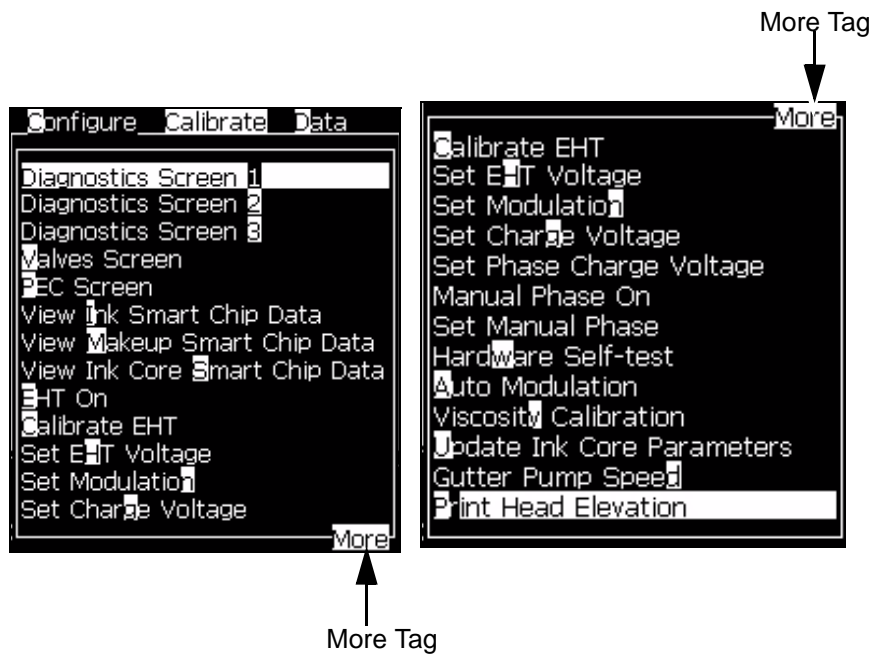


Figure 5-2: The More Tag

Shortcut Keys

To access the different menus in the main menu, hold the *Alt* key, and press the highlighted character. The menu and the shortcut key are shown in Table 5-1.

Menu	Shortcut Key
Messages	ALT+M
Editor	ALT+E
User Fields	ALT+U
Print	ALT+P
Password	ALT+W
System	ALT+S
Configure	ALT+C
Calibrate	ALT+L
Data Logging	ALT+D

Table 5-1: Shortcut Keys

How to Enter the Text, Numbers and Toggle Values

Text	Use the keypad to enter the required text, or special characters.
Numerical values	Use the keys 0 to 9, or press the <i>Right arrow</i> key to increase the value or press the <i>Left arrow</i> key to decrease the value.
Toggle values (for example, on/off)	Press the <i>Left arrow</i> key or <i>Right arrow</i> key.

Esc Key

To exit from a menu without any change in the settings, press the *Esc* key.

Soft Keys

On the quick screen, there are four basic operations that you can perform if you press the function keys *F1* to *F4*.

The four function keys (*F1* to *F4*) are known as the soft keys. The UI assigns the default functions to these keys in normal conditions. When you hold *Alt* or *Ctrl* key, the UI assigns different functions to the function keys.

The default functions of the function keys are shown in Figure 5-3.

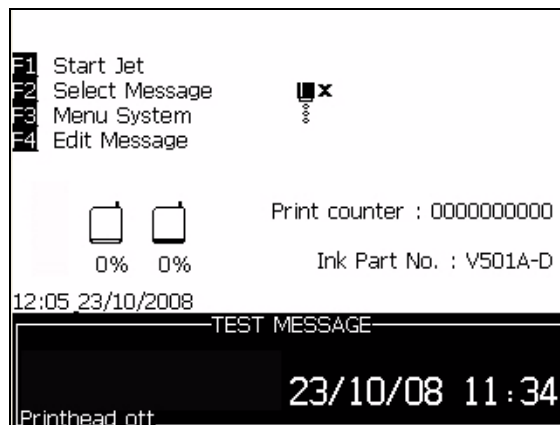


Figure 5-3: Default Quick Screen

The functions that are available for different key combinations are shown in Table 5-2 on page 5-5.

Note: The *Alt* key takes the priority over the *Ctrl* key if both the keys are held together.

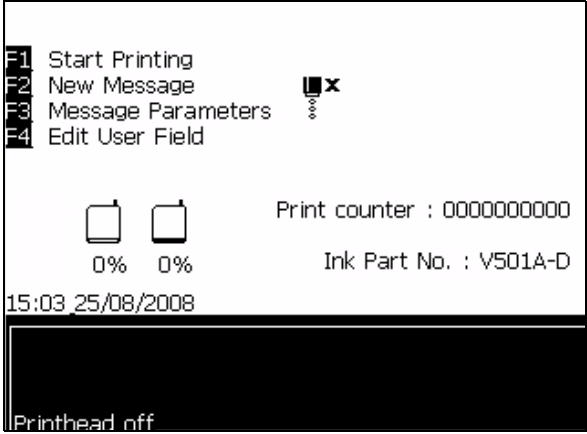
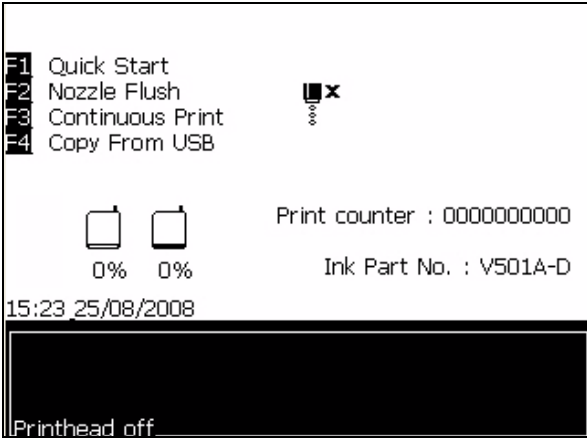
Key	Function
If you hold the <i>Alt</i> key	
	
F1	Start Printing (or Stop Print if the printer is in the print mode)
F2	New Message
F3	Message Parameters
F4	Edit User Field
If you hold the <i>Ctrl</i> key	
	
F1	Quick Start (or Quick Stop if the jet is in operation)
F2	Nozzle Flush
F3	Continuous Print
F4	Copy From USB

Table 5-2: Soft Keys

Menu Description

Messages Menu


Messages Menu	Commands	Function
	Select Print Message	Opens the <i>Select Message To Print</i> dialog box. Select a message to print or edit.
	Message Parameters	Opens the message parameters for the selected message. All parameters can be changed.
	Default parameters	Opens the <i>Default Parameters</i> menu. All the default parameters for new messages can be changed.
	Edit Message	Opens the <i>Select Message to Edit</i> dialog box. The selected message is opened in an edit screen. To save the edited message, go to the <i>Editor</i> menu

Table 5-3: Messages Menu and Commands

Messages Menu	Commands	Function
	New Message	Opens the <i>New Message</i> dialog box. The system prompts to enter the new message name. The user can enter the new message in the edit screen. To save the new message, go to the <i>Editor</i> menu. The parameters for a new message are set to the default values.
	Delete Message	Opens the <i>Select Message to Delete</i> dialog box. The selected message is deleted. Note: You cannot delete the <i>Test Message</i> and the message selected for printing (shown in the <i>WYSIWYG</i>).
	Copy Message	Opens the <i>Copy Message</i> dialog box. Enter message names in the <i>From</i> and <i>To</i> fields. If a message exists, and you try to copy the content into that message, the following message appears on the display: "Already exists. Overwrite it?" (answer with Y or N).
	Message Select Source* (standard for Videojet 1510 if PCB3 is fitted and not available in Videojet 1210)	Opens the <i>Message Select Source</i> dialog box, with options <i>Internal</i> or <i>External</i> .
	Edit External Select Table* (standard for Videojet 1510 if PCB3 is fitted and not available in Videojet 1210)	Opens the <i>External Message Select</i> menu. Enter the names of the messages to be available to the external source. The external message names can be added, edited and deleted. Press the <i>F2</i> key to select message names from a list of those available.
	Delete All Messages	Deletes all internal messages.

Table 5-3: Messages Menu and Commands (Continued)

* Used with Message Select connectors (requires optional PCB 3).

Editor Menu

The commands in the *Editor* menu are shown only if the Message Editor is open. If the Message Editor is closed, the only option shown in the *Editor* menu is "Only used when in Editor".

Note: All Editor commands are available from level 1 and above.


Editor Menu	Commands	Function
	Select Font	Opens the <i>Select Font</i> menu. The selected font is applied to the selected text in the message.
	Insert User Field	Opens the <i>Select user field</i> menu. The contents of the user field are copied into the message at print time. Example: expiry date, shift code.
	Modify Attributes	Opens the <i>Editor Attributes</i> menu. One or more attributes can be set. The set attributes are applied to the selected text in the message. (Attributes are properties that can be applied to individual characters).
	In-line Attributes	Opens the <i>Editor Attributes</i> menu. The selected attributes are applied to the text that is about to be entered in the message.
	Copy Text	Copies the selected text to the clipboard.
	Paste Text	Pastes the text from the clipboard at the cursor position.
	Set Keyboard Type	Opens the <i>Select keyboard Type</i> menu. Select the keyboard type to be used for the edit session. Characters from more than one language alphabet can be included in a message.
	Save Message	Saves the message being edited and keeps the editor screen open.
	Save and Exit	Saves the message being edited and exits the editor screen.
	Clear Message	Deletes the content in the message and keeps the editor screen open.
	Abandon	Exits the editor screen without saving any changes to the message.

Table 5-4: Editor Menu and Commands

User Fields Menu

Note: All User Field commands are available from level 1 and above.


User Fields Menu	Commands	Function
	Edit user field	<p>Opens the <i>Select user field to edit</i> menu. Options are all the existing user fields.</p> <ul style="list-style-type: none"> • When you select a text field, an individual dialog box for the new user field with the Text and Attribute options opens. • When you select a counter field, a menu with options for the counter parameters opens. • When you select a logo field, the Edit logo screen opens.
	New user field	<p>Adds a new user field to the selected message. Opens the <i>New User Field</i> dialog box with <i>Name</i> and <i>Description</i> fields.</p> <ul style="list-style-type: none"> • When you select a <i>Text</i> description, the New Field dialog box with <i>Text</i> and <i>Attribute</i> fields opens. • When you select a <i>Counter</i> description, the <i>New counter</i> dialog box with fields for the counter parameters opens. • When you select a <i>Logo</i> description, the Edit logo screen opens.
	Delete user field	Opens <i>Delete User Field</i> menu.
	Reset Counter	Opens the <i>Select counter to reset</i> menu.
	Set Shifts	Opens the <i>shift</i> menu where the duration of each shift can be defined.

Table 5-5: User fields Menu and Commands

Print Menu

Note: All Print Menu commands are available from level 2 and above.

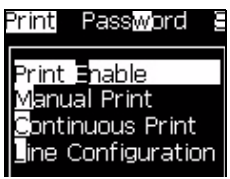
Print Menu	Commands	Function
	Print Enable	Opens the <i>Print Control</i> menu. The <i>Print</i> option can be toggled between <i>Enable</i> and <i>Disable</i> .
	Manual Print	Printing is triggered by an external device in normal conditions (for example, photocell or internal timer). Use manual print to print one copy of the selected message when the print command is given. You can use this feature to check the printer operation while not connected. You must remove the photocell cover to use the manual print.
	Continuous Print	<p>The message is printed again and again without an external trigger.</p> <p>Opens the <i>Continuous print</i> dialog box.</p> <p>You can toggle the Continuous mode between <i>Off</i>, <i>Distance Mode</i>, <i>SE Mode</i> and <i>Time Mode</i>. <i>SE mode delay</i> and <i>Time mode delay</i> can be individually adjusted between 1 and 10000 pulses.</p> <p>Distance Mode uses a user defined distance interval to set the gap between the start of each print.</p> <p>SE mode uses external shaft encoder pulses to set the gap between the start of each print.</p> <p>The <i>Time Mode</i> uses internally generated pulses to set the gap between the start of each print.</p>
	Line Configuration	Line Configuration is a menu that holds all the shaft encoder calibration setting. It also allows the user to set up message units in inches, mm or strokes.

Table 5-6: Print Menu and Commands

Password Menu


Password Menu	Command	Function
	Enter Password	Opens the <i>Enter Password</i> dialog box, with the current password level. The user has to enter a password to change to a different password level.
	Clear Password	The password is cleared for the current access level and access is returned to password level 0.
	Set Password for level 1	Opens the <i>New Password</i> dialog box. The user has to enter a new password for level 1.
	Set Password for level 2	Opens the <i>New Password</i> dialog box. The user has to enter a new password for level 2.
	Set Password Levels	Opens the <i>Change Password level</i> menu. This has options for the Quick Screen and each of the menus. When an option is selected, a further dialog box appears with options to change the password level for each option available in the menu. The password levels can be set in the range 0 to 2 by the user, where level 0 does not have password protection. Functions with Level 3 access cannot have their password levels changed.
	Auto Logout	<p>If the user does not use the UI for several minutes (no keyboard input), the printer logs out the user and provides access level 0.</p> <p>This feature protects the printer from the unauthorized access.</p>

Table 5-7: Password Menu and Commands

System Menu

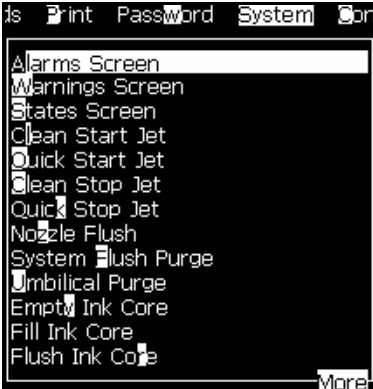
System Menu	Command	Function
	Alarms Screen	Refer to “System Menu” on page 4-8
	Warnings Screen	
	States Screen	
	Clean Start Jet	The ink jet is started and Starting the jet is displayed. A flush and bleed sequence is performed to eliminate ink splashing and spray before ink is fed to the nozzle.
	Quick Start Jet	The ink jet is started and the message <i>Starting the jet</i> is displayed. Use Quick Start if the machine has been off for less than half an hour.
	Clean Stop Jet	The ink jet is stopped, the nozzle and related ink core module pipes are cleaned
	Quick Stop Jet	This method starts without a flushing sequence, and uses the ink supply to bleed air from the nozzle.
	Nozzle Flush	The nozzle orifice is cleaned by the application of solvent and a suction action. The flush continues for two minutes unless the <i>F1</i> key is pressed to stop it.
	System Flush Purge	The machine is started and the flush pump operated. This function removes air from the flush system during the commissioning or when air has been introduced to the flush system during a fault, etc. Press the <i>Enter</i> key and a dialog box opens: “Are you sure YES-NO”.
	Umbilical Purge	When using <i>Umbilical Purge</i> , the umbilical feed and return tubes must be disconnected from the nozzle feed and return tubes. Loop the umbilical feed and return tubes together and cap the nozzle feed and return tubes. Opens the <i>Umbilical Purge</i> dialog box. Select <i>Enable</i> to start and <i>Disable</i> to stop the umbilical purge.
Empty Ink Core	This function empties the ink from the ink core module and puts the ink in a specially programmed ink cartridge.	

Table 5-8: System Menu and Commands


System Menu	Command	Function
	Fill Ink Core	This function is used to fill an empty ink core module by adding ink from the Ink cartridge. Usually this function is used during commissioning or ink core module replacement.
	Flush Ink Core	
	Copy from USB	This function is used to copy files from a USB stick that has been plugged into the machine. It can be used to update software/firmware, add new rasters and fonts.
	Print Setup Warnings Enable	This function allows the warnings that appear on the screen as icons to be disabled and enabled.
	Gutter Fault Shutdown Enable	Opens the <i>Machine Control</i> dialog box. You can toggle the Gutter fault between <i>Enable</i> and <i>Disable</i> .

Table 5-8: System Menu and Commands (Continued)

Configure Menu


Configure Menu	Commands	Function
	Clear Alarms and Warnings	
	Set Time/Date	Allows the Real Time Clock (RTC) in the printer to be set to the local time and date. Opens the <i>Set time/date</i> menu. The parameters that can be set are: Day, Month, Year, Day number, Hour, Minutes, Seconds.

Table 5-9: Configure Menu and Commands

Configure Menu	Commands	Function
	Set Language	Allows the language used for the display to be set. Opens the <i>Select prompt language</i> menu with the language options available (available languages depend on the printer model).
	Set Editor Font group	Used to set the editor font group that you require: <ul style="list-style-type: none"> • English • European • Middle East • Asia • Chinese • Korean • Japanese <p>Note: <i>The display language and keyboard language are independent. For example, an operator in China must to print Japanese characters, the display language must be changed to Chinese S or Chinese T. To do this, you must set the keyboard type under the Editor Menu (“How to Insert Foreign Language Characters” on page 5-28). You must set the Editor Font group to Japanese. A power cycle (turn off the printer and turn on the printer) is required.</i></p>
	Photocell Source	Selects the photocell source to be used. Opens the <i>Print Control</i> menu. Photocell source can be toggled between <i>External 1</i> and <i>External 2</i> . (NB External 2 requires special software).
	Photocell Levels	To allow the use of both High and Low activating photocells this command enables the photocell trigger level to be set to high or low.
	Shaft Encoder Source	The different sources of the shaft encoder signal are: Internal External 1 and External 2 (this feature is not available in 1210)
	Auto Print on Jet	You can enable the machine start printing when the ink jet has started. Note: <i>A message must be available.</i>
	Auto Print on Select	Enables the machine to be set up so that it will initiate printing as soon as a message has been selected subject to the ink jet having started.
	Serial Port Configuration	You can configure the serial port.
	Network Settings	

Table 5-9: Configure Menu and Commands (Continued)

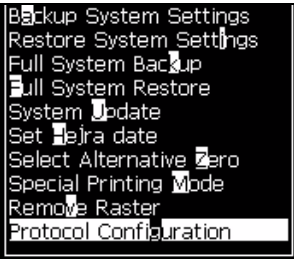
Configure Menu	Commands	Function
	Barcode Setup (1510 only)	Opens the Barcode Bar/Space Ratios menu. Up to four bar widths and four space widths can be set.
	Backup System Settings	Parameters set during the calibration process are saved to memory, overwriting any previously saved parameters.
	Restore System Settings	Previously saved parameters and settings are read from memory, undoing any recent changes.
	Full System Backup	Backs up all programmable printer data, including job and configuration information, to a USB stick.
	Full System Restore	Restores all programmable printer information, including job and configuration information, from a USB stick, although the printer prompts the user to select which files to recover.
	System Update	
	Set Hejra Date	Sets the date per the Arabic calendar.
	Select Alternative Zero	Opens the Select alternative zero dialogue box. Alternative zero symbol can be set to one of several available zero characters.
	Special Printing Mode	Selects DIN printing and traversing printing
	Remove Raster	
Protocol Configuration	The WSI setup options are available in this menu.	

Table 5-9: Configure Menu and Commands (Continued)

How to Create a Message

Do the following tasks to create a message:

- 1 Press *Alt + M* to open the *Messages* menu

Note: You can use quick keys *Alt + F2* to open the messages menu in the quick screen.



Figure 5-4: Messages Menu

- 2 Select *New Message*. The *New Message* dialog box appears (see Figure 5-5).
- 3 Enter a name for the message.

Note: The message name can contain a maximum of 31 alphanumeric characters which includes the spaces.



Figure 5-5: New Message Dialog Box

- 4 Press the *Enter* key. The Message Editor screen appears (see Figure 5-6 on page 5-17).

You can set the height of the font, insert user fields in the message editor screen.

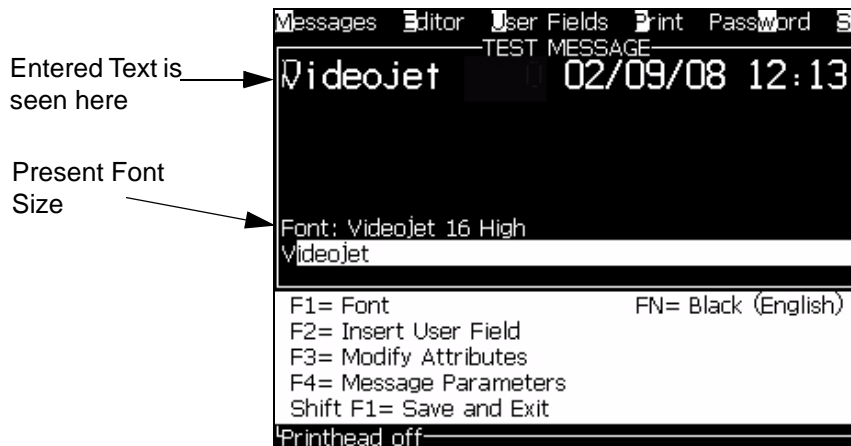


Figure 5-6: Create New Message

How to Enter Multiple Lines

Note: The printer automatically selects the best configuration from the message that you entered.

You can enter the messages that have a maximum height of 34 dots (1510 printer) or 25 dots (1210 printer) for 70 micron nozzle. You can enter multiple lines of text until all lines fit within the allowed height of the message.

Use the *Up* and *Down* arrow keys to move the cursor to the line where you enter the text.

How to Select the Content

The editor automatically selects the block of text that you enter. This feature is referred to as *Default Text Selection* (Figure 5-7 on page 5-18). If this feature is not available, the message *No Text Selected* appears in that area.



Figure 5-7: Text Selection

Press *Ctrl + Left arrow key* or *Ctrl + Right arrow key* to highlight the required text.

How to Change the Case of the Fonts

The required message can contain both upper and lower case characters. The keys on the keypad that control the case of the entered characters are shown in Table 5-10.



Key	Function
	The <i>Caps</i> Key changes the case of the next character entered
	The <i>Caps Lock</i> key changes the default case.

Table 5-10: The keys to Change the Case of the Fonts

How to Set the Height of the Fonts

You can change the height of the font in a message and can have more than one size in a message. The number of lines in a message depends on the size of the font selected and the model of the printer. Refer to “Font Specifications and Line Speeds” on page A-8 for more information

Press the *F1* key until you get the required height of the font (see Figure 5-8).



Figure 5-8: Select Font Height

Do the following tasks to set the height of the font from the *Editor* menu.

- 1 Press the *Alt+E* keys or press *F1*. The *Editor* menu appears (see Figure 5-9).



Figure 5-9: Editor Menu

- 2 Select the *Select Font* option. The *Select Font* menu appears. Use the *Up* and *Down arrow* keys to select the height of the font.

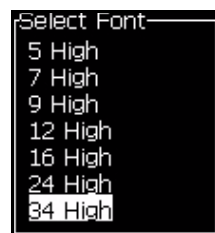


Figure 5-10: Select Font List

- 3 Select the font height, and press the *Enter* key.

How to Insert User Fields

A user field can contain the following information:

- Current and expiration time
- Dates
- Shift codes
- Text
- Serially loaded data
- A logo (graphic) or a counter

Refer to “User Fields” on page 5-36 for more information.

- 1 From the Message Editor screen, press the *F2* key, or select *Insert User Field* from the *Editor* menu. The *Select user field* menu appears.



Figure 5-11: Select User Field Menu

- 2 Select the user field that you require and press the *Enter* key. For example, the *Alpha Month* is shown in the Figure 5-12.



Figure 5-12: User Field - Alpha Month

How to Change the Text Attributes

There are two methods to change the text attributes:

- **Modify Attributes** - The *Modify Attributes* option allows the operator to change the attributes of the selected content displayed in the editor screen (Refer to “Modify Attributes” on page 5-22).
- **In-line Attributes** - The *In-line Attributes* option applies the changes only to the new text entered at the cursor and any selected text is ignored (Refer to “In-line Attributes” on page 5-23).

The different attributes are recorded in Table 5-11.



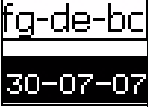



Options	Functions	Example
Invert	Turns the text upside down	
Reverse	Turns the text back to front	
Use Custom Font (Videojet 1510 only)	-	
Clock	Changes the text to the date or time information For example, if you enter fg-de-bc, you get the date in dd-mm-yy format.	
Double Dot	Each raster of selected text is made to print two times that forms bolder character. Example: See “Bold Text” in the illustration.	
Triple Dot	Each raster of selected text is made to print three times to make the character very bolder. Example: See “Very Bold Text” in the illustration.	
Barcode (Videojet 1510 only)	Turns the inserted text into the format of the required barcode.	
Check sum (Videojet 1510 only)	A check sum is a value used to make sure data is stored or transmitted without an error. If the check sum option is enabled, the system creates this digit automatically. Example: The last digit of the bar code is an optional check sum digit.	 The digit 0 in the above barcode is the checksum.

Table 5-11: Options to Modify Attributes



Options	Functions	Example
Human Readable (Videojet 1510 only)	Allows the human readable portion of the barcode data to be printed below the barcode or turned off.	
White on Black (Videojet 1510 only)	Use this option to invert the colors on the barcode.	
Datamatrix Density (Videojet 1510 only)	-	-

Table 5-11: Options to Modify Attributes (Continued)

Modify Attributes

Note: You can apply more than one attribute to the selected content.

Do the following tasks to change the text attributes:

- 1 Select the content in the menu editor. You can select the text in the following methods:
 - a. Set the cursor at the required position in the text and press the *Enter* key.
 - b. Press the *Ctrl + Left arrow key*, or *Ctrl + Right arrow key* to highlight the required text.
- 2 Press the *F3* key to open the *Editor Attributes* screen. You can adjust the attributes of the selected text.

Note: The editor attributes **Use custom font**, **Tower print**, **Barcode**, **Check sum**, **Human Readable**, and **Datamatrix Density** are not available in Videojet 1210 printer.

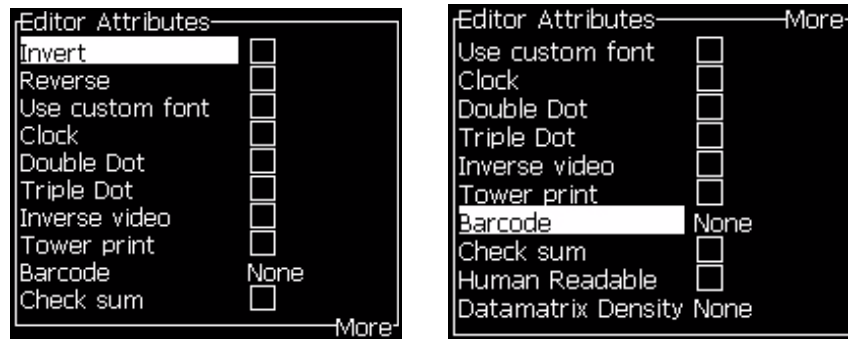


Figure 5-13: Editor Attributes Menu

- 3 Press the *Up arrow* key or the *Down arrow* key until the required attribute is selected (shown by the cursor under the first letter of the attribute name).
- 4 Press the *Right arrow* key to select the attribute, and press the *Left arrow* key to cancel the attribute.

You can also use the space bar to select or cancel the attributes.

- 5 When all the required attributes are set, press the *Enter* key to save the settings and return to the Message Editor.

In-line Attributes

Note: You can apply more than one attribute for the selected content.

Do the following tasks to change the attributes of the text:

- 1 Select *In-line Attributes* from the *Editor* menu (press *ALT + E*). The *Editor Attributes* menu appears (see Figure 5-13 on page 5-23).
- 2 Select the required attributes and press the *Enter* key. The changes made are saved and you exit the *Editor Attributes* menu.

Insert a Barcode

Do the following tasks to insert a Barcode:

Note: Refer to “Barcode Specifications” on page A-9 for more information on the type of barcodes that are allowed.

- 1 Press the *F1* key until the size of the font for the barcode you require is displayed.

Note: When the height of barcode is less than 16 drops, the printer does not allow the operator to print human readable elements of barcodes.

- 2 Press the *F3* key or *ALT + E* and select *In-line Attributes* to open the *Editor Attributes* screen (Figure 5-14 on page 5-24).
- 3 Use the *Up* and *Down* arrow keys to highlight the *Barcode* option.
- 4 Use the *Right* arrow key or *Left* arrow key to select the required barcode.

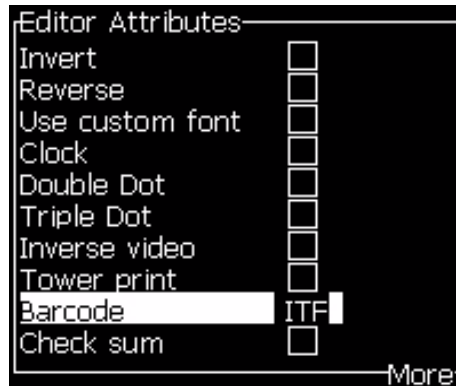


Figure 5-14: Select the Type of Barcode

- 5 If you require to include a check sum for error correction in the barcode, then use the *Right* arrow key or *Left* arrow key to select the box.

Note: If you cannot highlight the check sum now, the current setting is necessary for the type of barcode selected.

- 6 If you require a human readable version of the barcode to appear near the barcode, press the *Right* arrow or *Left* arrow key to select the relative position.

Note: If you cannot highlight Human Readable now, the current setting is necessary for the type of barcode selected and size of the font.

- 7 Press the *Enter* key to save the barcode and exit the *Editor Attributes* screen.
- 8 Enter the barcode data at the cursor. A graphical representation of the barcode now appears in the Message Editor window.

For example, you can see some useful information about the input allowed for the type of barcode (EAN-8) selected.

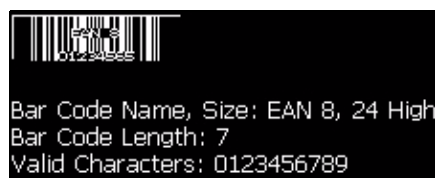


Figure 5-15: Bar Code

Note: You can insert a user field into a barcode if all the characters in this field are valid for the type of barcode.

- 9 Finish the barcode edition and move the cursor away with the *Left arrow* or *Right arrow* key.

How to Set the Message and Default Parameters

The message parameters define the visual features and position (product delay) of the message.

The different parameters that are available (*Messages > Default Parameters*) are shown in Table 5-12, and Figure 5-16 on page 5-27.

Parameter	Range	Description
Expiry (days ahead)	0 to 32767 days	Sets the expiry date and depends on the selected number of days after the system date of the printer.
	'Display until' date	Sets the number of days for which a product must be displayed for sale.
	'Best Before' date	Sets the number of days before which a product expires. <i>Note: The "Best Before" date has a longer time period than the "Display Until" date.</i>
Hej Exp (days ahead)		Includes the expiration dates and depends on the Arab Hejra calendar.
Width (divider)	0 to 255	Sets the message width. The maximum speed of the print puts a limit to the minimum width. Set the width to 1 and print at the maximum rate that you can get for the selected number of "printed drops".
Character Height	1 to 10	Sets the character height at 1 (minimum print height) to 10 (maximum print height).
Character Gap	0 to 9	Sets the character gap between 0 (equivalent to a single vertical line of dots) to 9 rasters/ strokes (equivalent to 10 vertical lines of dots). Because of character formation, setting 0 gives a character gap of 1 raster.
Product** Delay (strokes)	0 to 10.000	Sets the product delay (the time between the start of product (trigger point) and the print start position).
Reverse	On/Off	Reversed (back to front) character printing.
Invert	On/Off	Inverted (upside down) character printing.

Table 5-12: Default Message Parameters

Parameter	Range	Description
Raster Repeat	1 to 10	Sets the count for the same raster/ stroke is to be printed. This allows characters to be emboldened.
Max Printed dots	Refer to Appendix for more information	Sets the number of dots printed in a raster. If the font specified has a larger value of dots than the printed dots parameter then the print character will be incomplete (truncated). If the font specified has a smaller value of dots than the printed dots parameter then the maximum print speed will be reduced.
Raster Substitution		When selected ON the printer automatically selects the appropriate raster for the line running speed.
Select Raster		Lists the file name of the selected raster

Table 5-12: Default Message Parameters (Continued)

Set the Default Parameters

The default values for the parameters are set during the installation, but you can change the values any time.

Do the following tasks to set the default parameters:

- 1 Press the *Alt+M* keys. The *Messages* menu appears.
- 2 Select the *Default Parameters* (Figure 5-16 on page 5-27) to edit the values.

Note: *The default parameters are applied only to the new messages. The existing messages do not change.*

- 3 Select the parameter that you require to edit, and enter the required value.

- When all parameter values are set, press the *Enter* key to return to the Message Editor screen.

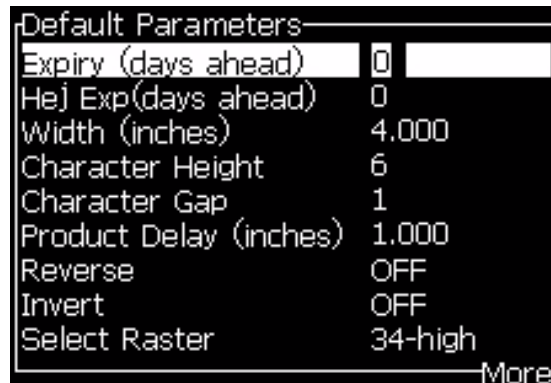


Figure 5-16: Default Parameters Dialog Box

Set the Message Parameters

When you create and edit a message, you can change the values for the parameters.

Do the following task to set the Message Parameters:

- Press the *Alt + M* keys or the *F4* key (only in *Editor* menu) to open the *Messages* menu.
- Under the *Messages* menu, select the Message Parameters (Figure 5-17 on page 5-27) to edit the values.

Note: The changes made to the values under the message parameters is applicable only to current messages and not applied to the new messages.

- Select each parameter that you require to edit, and enter the required value.

When all parameter values are set, press the *Enter* key to return to the Message Editor screen.

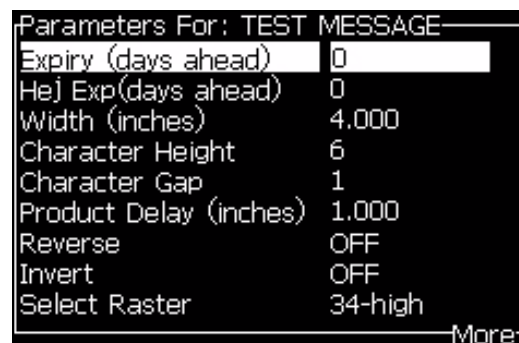


Figure 5-17: Message Parameters Dialog Box

How to Insert Foreign Language Characters

You can include the characters from more than one language alphabet in a message.

Do the following tasks to insert foreign language characters:

- 1 Follow Step 1 to Step 4 under the section “How to Create a Message” on page 5-16 to open the Message Editor screen.
- 2 Press the *Alt + E* keys to open the *Editor* menu.
- 3 Select *Set Keyboard Type* from the *Editor* menu. The *Select Kbd Type* menu appears.



Figure 5-18: Select Keyboard Type Menu

Note: If the required keyboard type is not shown, you must change the *Editor Font Group*. You must change before the jet is started, because the change to the *Editor Font Group* always includes a power cycle.

- 4 Select the required type of keyboard from those available and press the *Enter* key. The Message Editor screen appears.

Note: You can use the alphabet of the selected language in the message that is edited.

Repeat the procedure to return to the original keyboard after you enter the special characters.

How to Edit a Message

Do the following tasks to edit the messages:

- 1 Press the *Alt+M* keys. The *Messages* menu appears.
- 2 From the *Messages* menu, select *Edit Message*. The *Select Message To Edit* menu appears.



Figure 5-19: Select Message to Edit Dialog Box

- 3 Select the message that you require to edit. The Message Editor screen appears.

The function keys are assigned as follows in the Message Editor screen:



Select font height

Notes:

1. Videojet 1510 printer has 5, 7, 9, 12, 16, 24 and 34-high fonts.
2. Videojet 1210 printer has 5, 7, 9, 16 and 24-high fonts.
3. The font heights available are independent of language.



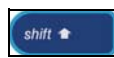
Insert a user field



Change the attributes



Set the message parameters



+



Save the changes and exit the Message Editor

How to Copy and Paste the Messages

If only minor changes are required to an existing message to create a new message, use the *Copy Message* option.

- 1 Press the *Alt+M* keys. The *Messages* menu appears.

- 2 Select *Copy Message*. The *Copy Message* dialog box appears.



Figure 5-20: Copy Message Dialog Box

- 3 Enter the name of the source message in the *From* box.
- 4 Enter the name of the new message in the *To* box.
- 5 Press the *Enter* key to copy the message and return to the Menu screen.

How to Copy and Paste the Text

You can copy some text to the clip board and paste the text in a different area.

Copy the Text

Do the following tasks to copy the text.

- 1 Press the *Alt+M* keys. The *Messages* menu appears.
- 2 Select *Edit Message*. The *Select Message To Edit* dialog box appears. Refer to Figure 5-21.

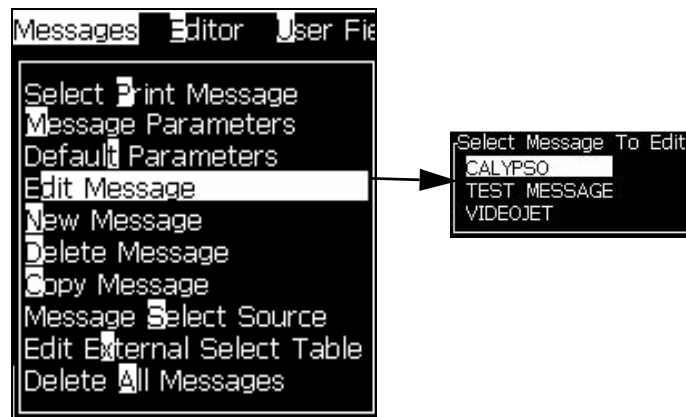


Figure 5-21: Edit Message Option

- 3 Select the message and press the *Enter* key. The message editor screen appears.
- 4 Press the *Ctrl + Left* arrow key or *Ctrl+ Right* arrow key to highlight the required text.
- 5 Press the keys *Alt +E* to open the *Editor* menu.

- 6 Select *Copy Text* from the *Editor* menu.

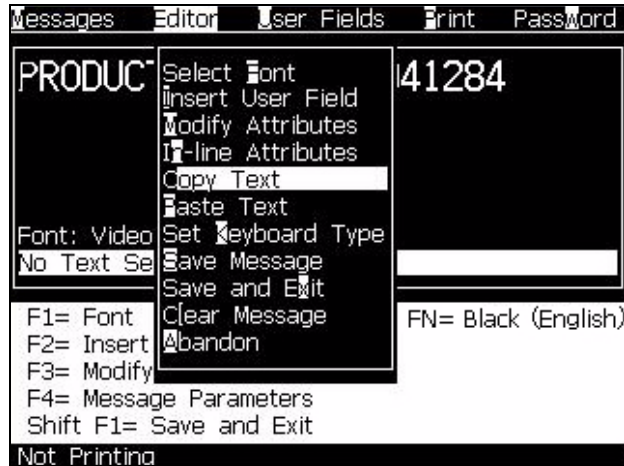


Figure 5-22: Copy Text Option

Paste the Text

Do the following tasks to paste the text:

- 1 Follow from Step 1 to Step 3 under the section “Copy the Text” on page 5-30 to access the *Editor* screen.
- 2 Set the cursor at the point in the message where you require to paste the text.
- 3 Press the keys *Alt+E* to open the *Editor* menu.
- 4 Select the option *Paste Text* from the *Editor* menu.



Figure 5-23: Paste Text Option

How to Clear a Message

Caution

RISK OF DATA LOSS. The *Clear Message* option, when selected, does not ask for confirmation to clear the message and also, you cannot recover the messages that are cleared.

Do the following tasks to clear all the contents of the message that is edited:

- 1 Follow from Step 1 to Step 3 under the section “How to Edit a Message” on page 5-29 to open the Message Editor screen.
- 2 Press the keys *Alt+E* to open the *Editor* menu.
- 3 Select *Clear Message* from the *Editor* menu. The message is removed.

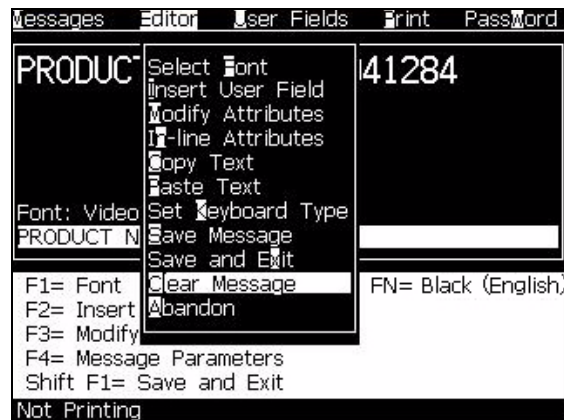


Figure 5-24: Clear Message Option

How to Delete the Messages

You create more memory space if you can delete some messages.

Do the following tasks to delete the messages:

- 1 Press the *Alt+M* keys. The *Messages* menu appears.

- 2 To delete a single message, select the *Delete Message*. The *Select Message to Delete* dialog box appears.



Figure 5-25: Select Message to Delete Dialog Box



Caution

RISK OF DATA LOSS. Make sure to select the correct name. The system does not give any confirmation prompt for the message selection.

- a. Use the arrow keys to select the message that you require to delete.
 - b. Press the *Enter* key to delete the message and return to the Menu screen.
- 3 To delete all messages, select the option *Delete All Messages* and press the *Enter* key.

Note: All messages except the *TEST MESSAGE* are deleted.

How to Save a Message

Do the following tasks to save a message:

- 1 Follow from Step 1 to Step 3 under the section “How to Edit a Message” on page 5-29 to open the Message Editor screen.
- 2 Press the keys *Alt+E* to open the *Editor* menu.
- 3 Select the option *Save Message* to save the message and also continue to edit the message.

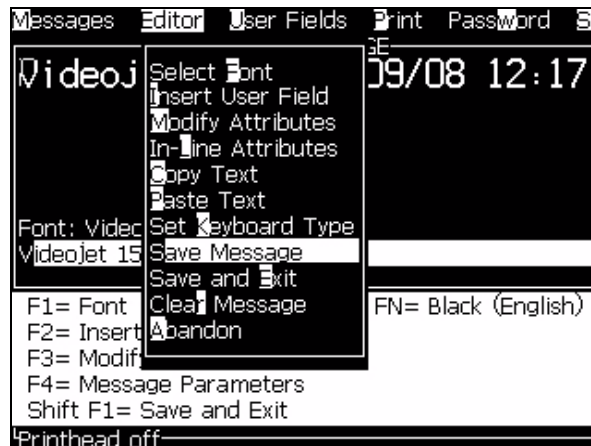


Figure 5-26: Save Message Option

How to Exit a Message

Save and Exit

Use either of the two methods to save the message and exit from the Message Editor screen:

- Select *Save and Exit* from the *Editor* menu (Figure 5-27).
- Press the keys *Shift + F1*.

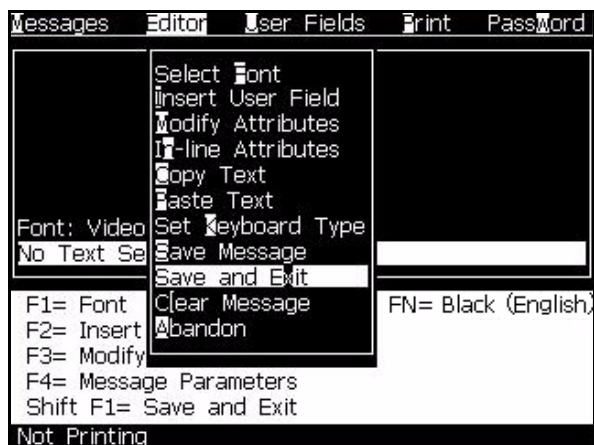


Figure 5-27: Save and Exit Option

Exit Without Saving

Do the following tasks to exit without saving a message:

- 1 Follow from Step 1 to Step 4 under the section “How to Create a Message” on page 5-16 to open the Message Editor screen.

Note: When you use this option for a new message, the content of the whole message is lost. If you edit a current message, only the changes are lost.

- 2 Select the *Abandon* option from the *Editor* menu.

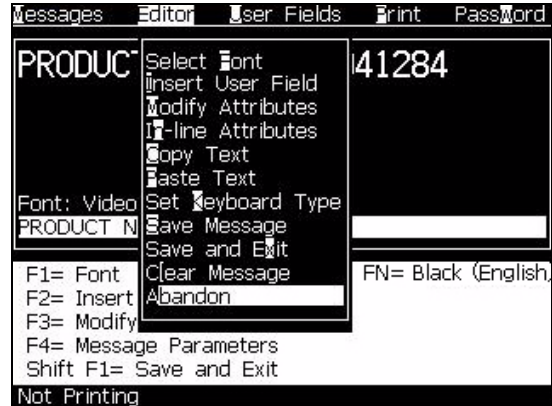


Figure 5-28: Abandon Option

How to Select the Source for the Messages

You can set and select the stored messages in the machine by an internal source or an external parallel message selection source.

Note: External message selection feature is not available in the Videojet 1210 printer.

- 1 Press the *Alt+M* keys. The *Messages* menu appears.
- 2 Select *Message Select Source*. The *Message Select Source* Menu appears.

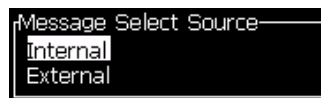


Figure 5-29: Message Select Source Dialog Box

- 3 Use the arrow keys to select the required source.
- 4 Press the *Enter* key to set the source and return to the Message Editor screen.
- 5 Select the *Messages* menu again.

- 6 Select *Edit External Select Table*. The *External Message Select* Menu appears.

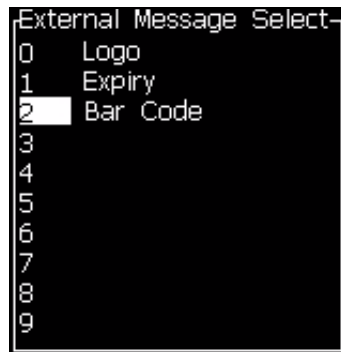


Figure 5-30: External Message Select Dialog Box

- 7 Enter the names into the table locations for the parallel bit values from the external data selection source.
- 8 Press the *F2* key to select the message names from a list of those available.
- 9 When you assign all the messages that must be available to the external source, press the *Enter* key to return to the Message Editor screen. Else, press the *Esc* key to return to the Message Editor screen without any changes.

User Fields

The User Fields contain the information entered by the user. This information can be of any format as follows:

- Text
- Counters
- Logos
- Serial data

Note: The clock code and serial data can be considered as text data.

When a user field is inserted into a message, the content of the user field is copied into the message during the print time. When the user field changes, the message is updated automatically and printed.

The pre-defined user fields in the software are described in Table 5-13.

Field Name	Description	Typical Output
Alpha Month	The first three letters in the name of the month during which the message is printed	APR
Date	Prints the system date	06/11/07
Date - YYYY	Same as <i>Date</i> , but shows a 4-digit year	06/11/2007
Day	Prints today's date	14
Day of Week	The day of the week (numerical). You can select which day of the week is set as day 1	5
Expiry Alpha Month	Prints the month in MMM format	MAR
Encoded Day of Week	Prints days of the week	C for Wednesday
Expiry Date	Prints the system date and the number of days that is offset from the Expiry (Days Ahead).	07/12/07
Expiry Date - YYYY	Same as to <i>Expiry Date</i> , but shows a 4-digit year	07/12/2007
Expiry Day	Shows the date	14
Expiry Month	Shows the month in numeric form	03
Expiry Year	Shows the 2 digit year	08
Hour	Shows the hour in 24 hour format	17
ISO Week	Shows the week of the year	
Julian Date	The day of the year (1-365*). *366 days for Leap Year	152
Julian Week	The week numbers in a year 1 - 52, 53 or 54. (The number of weeks is dependant on the day of the week the 1st January falls and if the year is a leap year).	1-52 (53 or 54)
Minute	The current minute in the current hour	05
Month	Shows the month in numeric form	03

Table 5-13: List of Pre-defined User Fields

Field Name	Description	Typical Output
Second	Shows the current seconds in the current hour	57
Shift	The printer replaces the value here with a shift code during the print time. Set the shifts in the printer to use this field. Refer to "How to Set the Shifts" on page 5-53.	B
Time	The printer prints the system time	09:06:28
Week of Year	The week of the year on which the message was printed. Note: <i>The first week of the year starts with a week that has 4 days. The second week and all the following weeks begin with the rollover day.</i>	36
Year	Shows the year in YYYY format	2008

Table 5-13: List of Pre-defined User Fields (Continued)

How to Insert Pre-defined User Fields

Do the following tasks to insert a pre-defined user field:

- 1 Follow from Step 1 to Step 4 under the section "How to Create a Message" on page 5-16 to open the Message Editor screen.

Note: *Make sure that the height of the font and position of the cursor are correct.*

- 2 Press the F2 key in the Message Editor window to open a list that shows all the current user fields that are defined (refer to Table 5-13 on page 5-37).



Figure 5-31: Pre-defined User Fields

Note: *The user fields list contains a number of pre-defined user fields with the fields created by the operators and other technicians.*

- 3 Highlight the name of the user field you require to insert with the *Up* and *Down* arrow keys.
- 4 Press the *Enter* key to insert the user field into the message and exit the dialog box.

How to Create a Custom User Field

Do the following tasks to create a user field:

- 1 Press the *Alt+U* keys. The *User Fields* menu appears.



Figure 5-32: User Fields Menu

- 2 Select *New User Field* and press the *Enter* key. The *New User Field* dialog box appears.

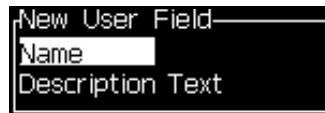


Figure 5-33: New User Field Dialog Box

- 3 Enter a name for the *User Field*.

Note: Do not press the **Enter** key after you enter the name in the user field. Use the **Down** arrow key to select one of the types of description.

- 4 Use the *Left* arrow key and *Right* arrow key to select one of the following types of descriptions:
 - *Text* (Refer to “Text” on page 5-41)
 - *Counter* (Refer to “Add Counter” on page 5-43)
 - *Logo* (Refer to “Add Logo” on page 5-45)

For example, you can select the *Text* as the description, and press the *Enter* key.

- 5 Enter the content in the text field.
- 6 Use the *Left* arrow key and *Right* arrow key to select the *Attribute*. Select *Normal Text* as the attribute. You can select one of the following three attributes also:
 - Normal Text
 - Clock Information

- Prompted Field



Figure 5-34: Text Attribute

- 7 Enter the data that you require to print.
- 8 Press the *Enter* key to save and exit.

Text

If you select *Text* as the description, you can set the following types of attributes:

- *Text* is a fixed text string that is used when you insert the serial data.
- *Clock Information* is defined in the table below as Clock Codes.

Code	Definition
A	Day number (1 to 7)
BC	Year
DE	Month
FG	Date
HI	Hours
JK	Minutes
LM	Seconds
NOP	Alpha Month
QRS	Day of Year
TU	North American Week Number
VW	European Week Number

Table 5-14: Codes and Definitions

- *Prompted Fields* define the content that can change each time the message is used. The content can include a message of the day or other content that is related to a known run of the product, but remains the same for that complete run. Refer to “Add Prompted Field” on page 5-42.

Add Clock Information

Do the following tasks to add a clock information to the user field:

- 1 Follow steps 1 to step 3 under the section “How to Create a Custom User Field” on page 5-40.
- 2 Select the *Description* as *Text* with the help of *Left* and *Right* arrow keys.
- 3 Press the *Enter* key to open the configuration dialog box for text user fields (see Figure 5-35).



Figure 5-35: Clock Information Option

- 4 Enter the correct code in the *Text* field. Refer to Table 5-14 on page 5-41 for more information.

When you enter the code, remember the following:

- a. These codes are case sensitive.
 - b. The standard date codes are from the Gregorian calendar used by western nations. The Arab Hejra calendar uses different date codes.
 - c. You can add other character like numbers, spaces, punctuation marks to format the codes. For example, DE/FG/BC.
- 5 Select the *Attribute* as *Clock Information*.
 - 6 Press the *Enter* key after you enter the codes to save the settings and exit the *Time Insert* dialog box.

The new clock insert is added in the list of defined user fields. Press the *F2* key in the Message Editor screen. You can insert this new field in the current message.

Add Prompted Field

When any one of the following events occur, the operator is asked to provide the contents for the field:

- A message that contains a prompted field is loaded.
- The printer is set in the print mode and the current message selected contains a prompted field.

Do the following tasks to add a prompted field in User fields:

- 1 Follow steps 1 to 3 under the section “How to Create a Custom User Field” on page 5-40
- 2 Highlight the *Description* option through *Down arrow* key.

- 3 Select the *Text* option through *Left* and *Right* arrow keys.
- 4 Press the *Enter* key to open the configuration dialog box for text user fields (Figure 5-36).



Figure 5-36: Attribute - Prompted Field

- 5 Enter a default value for the prompted field which is related to the field with the label *Text*. This text is displayed in the prompted field until the operator deletes the text and enters new information.
- 6 Highlight *Attribute* option using the *Down* arrow key.
- 7 Select the *Prompted Field* option with the help of *Left* and *Right* arrow keys.
- 8 Press the *Enter* key to open the *Prompted Field Length* window (see Figure 5-37).



Figure 5-37: Prompted Field Length Dialog Box

- 9 Enter the maximum length of the prompted field in the space provided (any number less than or equal to 50 is allowed here).

Note: If a number greater than 50 is added, then the printer automatically decreases the number to 50.

- 10 Press the *Enter* key to save the created prompted field and exit the *Prompted Field Length* dialog box. Refer to “How to Insert User Fields” on page 5-20 for more information.

Add Counter

The counters (serializers) are fields that change their value by a fixed amount. When a specified event occurs, the value changes by that fixed amount. For example, counters help to print different serial number on each product that passes the production line.

Do the following tasks to add counter as User field:

- 1 Follow steps 1 to 3 under the section “How to Create a Custom User Field” on page 5-40.
- 2 Highlight the *Description* option with the help of the *Down arrow* key.
- 3 Select the *Counter* option with the help of *Left* and *Right arrow* keys.
- 4 Press the *Enter* key to open the counter dialog box for counters (see Figure 5-38).

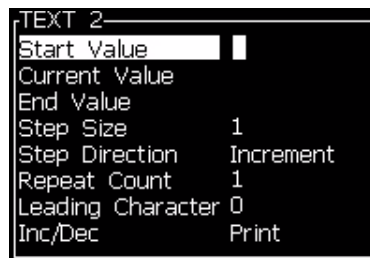


Figure 5-38: New Counter Dialog Box

- 5 Set the values for all the fields in the *Counter Configuration* dialog box (see Figure 5-38).

Note: The *Start Value*, *Current Value*, and *End Value* fields must contain the same number of characters. If a new counter counts from 1 to 500, make sure to enter 001 instead of 1 in the *Start Value* and *Current Value* fields.

The counters are in numerical, alphabetical or alphanumeric format. The system automatically selects the type of counter from the start, current and end values configured. Alphanumeric counters count 0 to 9 and A to Z.

- 6 Press the *Enter* key to save the settings, and exit the *Counter Configuration* dialog box.

Counter Field Definitions.

Field Name	Definition
Start Value	The value from where the count starts. When the value is reset, the counter returns to this value.
Current Value	The counters current value. This field changes the current value of a counter that is used now. When you set a new counter, the value entered here must be identical to the Start Value.
End Value	The value that the counter reaches at the end of the count. The counter resets to the start value, the next time it increases.

Field Name	Definition
Step Size	The number of units with which the counter increases or decreases. The size is a numerical value even for alphabetical counters (a value of 2 causes an alphabetical counter to count "a, c, e, g").
Step Direction	Set to Increment or Decrement
Repeat Count	The number of times that a count value is printed before the value increments or decrements.
Leading Character	Define another character to replace any leading zeros. The default setting is "0" and the leading zeros remain the same.
Inc/Dec on	This field shows the causes for the counter to increment or decrement itself. Select <i>Print</i> to show that the counter has increased or decreased if a message that contains the counter is printed. Select the name of another counter to show that the counter is increased or decreased, when the selected counter reaches its End Value

7 Press the *Enter* key to save and close the new counter field.

Add Logo

Refer to "How to Insert User Fields" on page 5-20 for more information.

- 1 Follow steps 1 to 3 under the section "How to Create a Custom User Field" on page 5-40.
- 2 If you select the *Logo* as the description, the *Logo Editor* screen appears.



Figure 5-39: Edit Logo Screen

- 3 Create the logo by drawing lines with the help of the key combinations shown in Table 5-15 on page 5-46.




















Key Combination	Cursor Movement
 or  or  or 	Moves the cursor one dot at a time and not draw a line.
 +  or  or  or 	Moves the cursor ten dots at a time and not draw any line.
 +  or  or  or 	Moves the cursor one dot at a time and draws a line.
 +  or  or  or 	Moves the cursor one dot at a time and deletes any dots drawn.

Table 5-15: Key Combinations for Logo Creation

- 4 When your logo is complete, press *Shift + F1* key to save and close your logo.

Download a Logo

Logos can be downloaded using a USB stick, but make sure that the file format is monochrome bitmap file.

When you download a logo, the printer prompts with the following message:

“The logo editor is opened and the UI displays the logo with assigned file name.”

Note: The logo will be clipped at the top or bottom, if it is more than 34 dots high (1510) or 25 dots high (1210).

You can edit the logo on the printer, or use the *Shift + F1* option to save the logo with the same name. The logo is available under the User Fields to insert into the messages.

*Note: If you try to download a type of file (or folder) which does not match the file types, in the above table, the printer displays the following if the **Enter** key is pressed "Unsupported File Type".*

How to Create a Logo in Microsoft Paint Application

- 1 Open the Microsoft Paint application. A new page opens by default.
- 2 Navigate to *View > Zoom > Custom*. The *Custom Zoom* (see Figure 5-40 on page 5-47) dialog box appears.

- 3 Select 800% under *Zoom to*. Click the *OK* button.

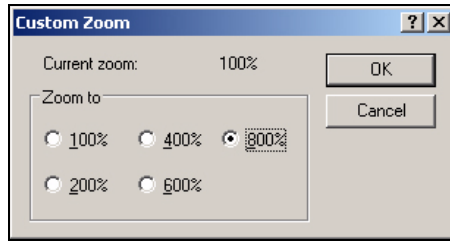


Figure 5-40: Custom Zoom

- 4 Navigate to *View > Zoom > Show Grid* to activate the grid for the page.
- 5 Create the required logo on the page (see Figure 5-41).

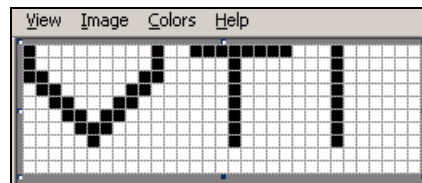


Figure 5-41: Logo Created on Microsoft Paint

- 6 Save the created logo as monochrome bitmap file in the USB.
- 7 Insert the USB drive into the USB port on the printer.
- 8 Press *Ctrl + F4* on the menu screen of the UI and the *Files on USB drive* appear.



- 9 Press the *Enter* Key and the logo appears on the menu screen (see Figure 5-42).



Figure 5-42: Logo on Menu Screen

Logo Editor Menu

Press **Alt+E** (*Editor* menu) in the *Logo Editor* screen to display the *Logo Editor* menu.

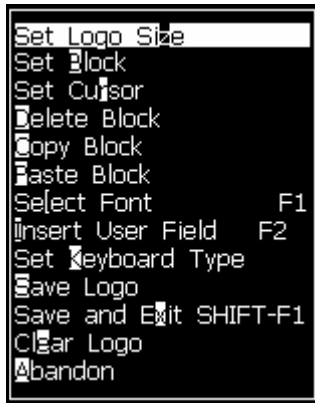


Figure 5-43: Logo Editor Menu

This menu contains the following options:

Set Logo Size

You can change the size of the logo after you insert the logo.

Use the keys shown in the Table 5-16 to change the size of the logo:










Keys used	Setting
 or  and  or 	Adjust the width of the logo one dot at a time. Adjust the height of the logo one dot at a time.
 +  ,  ,  , 	Adjust the logo size ten dots at a time.

Table 5-16: Setting Logo Size

Do the following tasks to crop a graphic:

- 1 Press the *Enter* key and a frame appears that shows the current boundaries of the graphic (Figure 5-44).

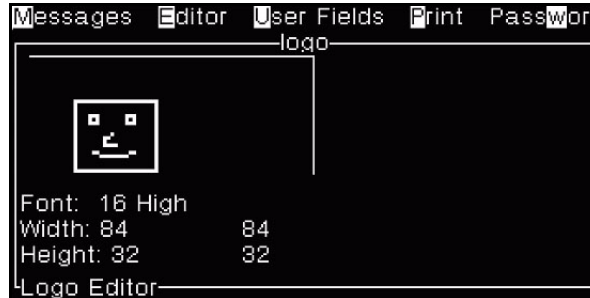


Figure 5-44: Crop Logo

- 2 Adjust the size of the frame with a combination of controls, until boundaries of the graphic are as required. Refer to Table 5-16 on page 5-48 for the controls used and their functions.

Set Block

Sets a block over the logo editor screen that you can move and change the size. You can cut, paste, or delete the text or graphics enclosed by the block.



Figure 5-45: Logo Editor

Press the following keys to adjust the block:










Keys	Setting
 +  or 	Move the right-hand edge.
 +  or 	Move the left-hand edge
 +  or 	Move the top edge.

Table 5-17: Set Block











Keys	Setting
 +  or 	Move the bottom edge.
 ,  ,  or 	Move the whole block by one dot at a time.
 +  or 	Move the whole block by ten dots at a time.

Table 5-17: Set Block (Continued)

Press the *Enter* key to set the position and size of the block. The outer line of the block disappears from the screen.

Set Cursor

The cursor returns to a single pixel mode instead of a block.

Delete Block

Deletes any text or graphics within the area of the block.

Copy Block

This function copies any text or graphics within the area of the block and saves the information to the clip board.

Paste Block

Inserts the contents of the clip board at the cursor position.

Select Font

Selects the height of the font for use when you combine the text with a logo.

Press the *F1* key to select the option *Select Font*.

Insert User Field

Allows the user to combine a user field with a logo.

Press the *F2* key to select the option *Insert User Field*.

Set Keyboard Type

Displays the languages available for the keyboard. To select a keyboard type, highlight and press the *Enter* key. The message is edited now using the selected keyboard type.

Save Logo

Saves the logo to the memory and the program remains in the Logo editor screen.

Save and Exit

Saves the logo in the memory and returns to the previous screen. Press *Shift + F1* to select the option of Save and Exit.

Clear Logo

Removes the logo that is edited at this time or created from the Logo Editor screen.

Abandon

Leaves the logo edition activity without saving any changes, and returns to the Message Editor Screen.

How to Edit a User Field

You can change the content and format of any user field in the list.

To edit a user field do the following tasks:

- 1 Press the keys *Alt+U* to open the *User Fields* menu.
- 2 Select *Edit User Field*. The *Select user field to edit* dialog box appears.



Figure 5-46: Select User Field to Edit List

- 3 Select the field that you require to edit from the list.

For example, select *Alpha Month*.

- 4 Press the *Enter* key.

- 5 Edit the code for *Alpha Month* (see Figure 5-47). Refer to “Add Clock Information” on page 5-42 and Table 5-14 on page 5-41 for more information.



Figure 5-47: Edit the Code

How to Delete a User Field

To delete a user field, do the following tasks:

- 1 Press the keys *Alt+U* to open the *User Fields* menu.
- 2 Select *Delete User Field*. The *Delete User Field* list appears.
- 3 Select the field that you require to delete from the list.

Caution

RISK OF DATA LOSS. The Delete user field option does not ask for confirmation to delete a User Field.

How to Reset a Message Counter

Do the following tasks to reset a message counter to its start value:

- 1 Press Alt+U to open the *User Fields* menu.
- 2 Select the *Reset Counter* option (see Figure 5-48).



Figure 5-48: Select Reset Counter

- 3 The *Select Counter to Reset* menu appears.



Figure 5-49: Select Counter to Reset

- 4 Select the counter that you want to reset and press the *Enter* key.

How to Set the Shifts

Use the *Set Shift* option to set the hour and minute for shift. The operator can set the hour and minute for five shifts. You can set the character also for the shifts.

Do the following to set up the shifts:

- 1 Select *User Fields* from the menu bar, and press the *Enter* key.
- 2 Select *Set Shifts* from the *User Fields* menu.
- 3 Press the *Enter* key to open the *Set Shifts* dialog box (Figure 5-50 on page 5-54).
- 4 Set the start time for each shift that you require to use (start with shift 1) with the help of *Up* and *Down* arrow keys. For example, to set a start time of shift 1 as 7:15 A.M, set Start hour of shift one to seven and Start minute of shift one to 15.
- 5 Select the start time fields of the consecutive shifts using the arrow keys, and enter the necessary values (see step 4).

Note: Hour values depend on the 24-hour clock. For example, the entry “15” is for 3:00 PM which is the start time of the shift.

Note: The start time of the shift 2 must be after the start time of shift 1. When shift 3 is set, the start time must be after the start times of shifts 1 and 2.

Note: Shifts must be consecutive (you cannot set the timings for shift 1 and shift 3, and exclude Shift 2).

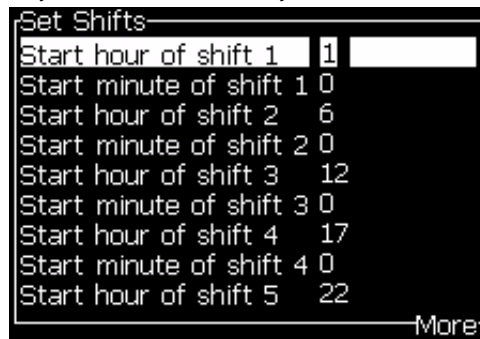


Figure 5-50: Set the Shifts

- 6 Enter “0” for both the start hour and the start minute of the first shift that you do not require. The shifts that follow are not used.
- 7 Enter the character that stands for the first shift in the Character for shift 1 field. This character that is for the current shift that is inserted in the messages during print. The printer counts upward from that character forward to get the remaining shift codes. An example of shift codes is shown in Table 5-18.

Value Entered	Shift 1	Shift 2	Shift 3	Shift 4	Shift 5
A	A	B	C	D	E
1	1	2	3	4	5
4	4	5	6	7	8
d	d	e	f	g	h

Table 5-18: Shift Codes

- 8 Press the *Enter* key to save the settings and exit the *Set Shifts* Menu.

Introduction

The maintenance of the printer includes the procedures that an operator or a service technician can perform. This chapter describes the maintenance tasks that the operators of the printer are allowed to perform. The other maintenance tasks that only the trained service technicians and personnel must perform are described in the Service Manual.



Warning

It is possible that in a fault condition, heater can reach 70° C. Do not touch the plate on which heater is installed. The failure to follow this warning can cause the personal injury.

Maintenance Schedule

Table 6-1 shows the maintenance schedule.

Interval	Task
When the printer is commissioned or if the cartridges are empty	Replace the smart cartridge (refer to “Replace Smart Cartridges” on page 6)
As Required	Clean the following parts of the printhead: <ul style="list-style-type: none">• Deflector Plate• Gutter Note: Check the quality of the print before you do the maintenance. Refer to “Inspect the Printhead” on page 6, and “Clean the Printhead” on page 6.
	Clean the printer cabinet.
Every 2000 Hours	Replace the back filter.

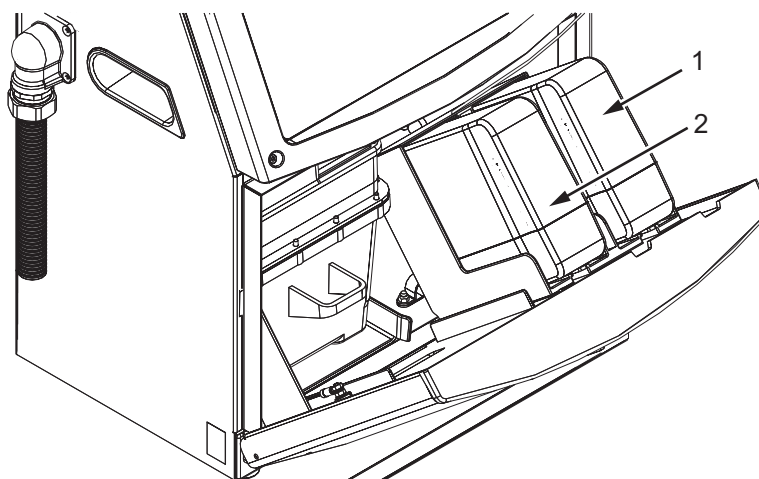
Table 6-1: Maintenance Schedule

Replace Smart Cartridges

There are two types of smart cartridges:

- Ink cartridge
- Make-up fluid cartridge

The user has to install the cartridges when the printer is commissioned or when the cartridges are empty. The type of fluid (ink or make-up fluid) is written on the cartridge labels.

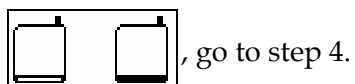


1. Ink Cartridge
2. Make-up Fluid Cartridge

Figure 6-1: Smart Cartridges

To add or replace the cartridges, do the following tasks:

- 1 Open the door of the ink compartment, and keep the door in the position shown in the Figure 6-1.
- 2 If the ink and make-up fluid cartridge indicators show empty status



, go to step 4.

- 3 If the ink or make-up fluid cartridge is not loaded icon appears



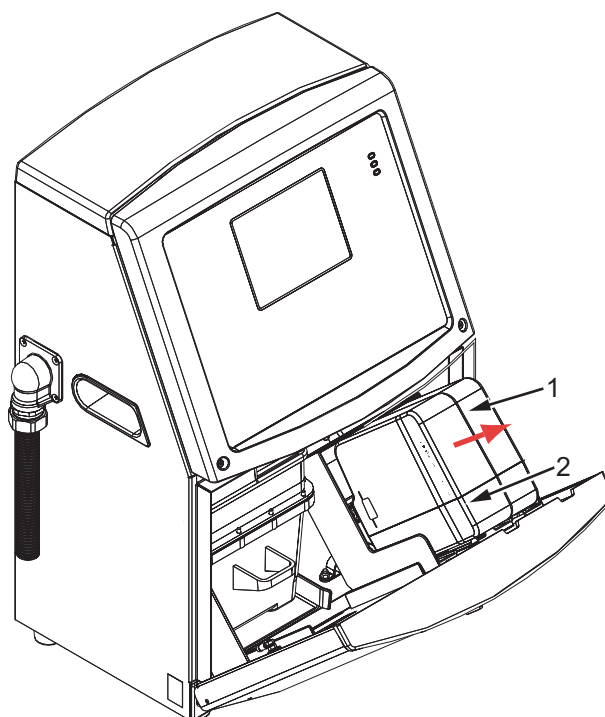
, go to step 5.



Warning

All fluids like the ink, solvent and make-up fluid are volatile and flammable. They must be stored and handled according to local regulations. Work only in areas with good ventilation. The cleaning agent is poisonous if taken internally. Do not drink. Seek medical attention immediately if ingested.

- 4 Pull the old ink cartridge (Item 1, Figure 6-2) and the old make-up fluid cartridge (Item 2) out of the printer cabinet.



1. Ink Cartridge
2. Make-up Fluid Cartridge

Figure 6-2: Pull out the Cartridges

- 5 Insert the new ink cartridge into the ink cartridge holder by aligning the cartridge key with the correct holder slot (Figure 6-3 on page 6-4).
 - a. Make sure that the cartridge is engaged completely in the holder

Note: Push the cartridge until the cartridge locks into the cartridge holder (that is till you hear a snap sound).

- b. Make sure that the icon that indicates “ink cartridge not loaded” disappears. The icon can take some seconds to disappear.

- c. Make sure that the cartridge level indicator 100% full appears

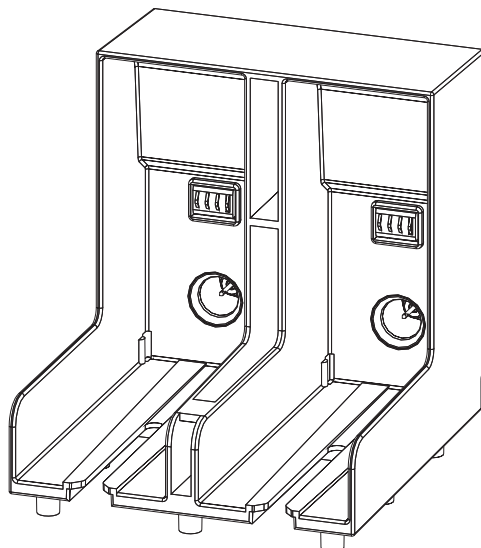


Figure 6-3: Cartridge Holder Slot

- 6 Insert the new make-up fluid cartridge into the make-up fluid cartridge holder by aligning the cartridge key with the correct holder slot.
 - a. Make sure that the cartridge is engaged completely on the holder.
 - b. Make sure that the icon that indicates “make-up fluid cartridge not loaded” disappears. The icon can take some seconds to disappear.
 - c. Make sure that the icon that indicates “cartridge level 100% full”

appears .

Inspect the Printhead

Do the following tasks to inspect the printhead:

- 1 Stop the ink jet and wait for the printer to completely shutdown.
- 2 Disconnect the printer from the power supply.
- 3 Loosen the knurled screw (Item 2, Figure 6-4 on page 6-6) and remove the printhead cover (Item 3).
- 4 Inspect the printhead and the inside of the printhead cover for any ink deposits. Clean if necessary (refer to “Clean the Printhead” on page 6).

Clean the Printhead



Warning

TOXIC HAZARD. The cleaning agent is poisonous if taken internally. Do not drink. Seek the medical attention immediately if ingested.



Warning

VAPOUR HAZARD. Prolonged breathing of cleaning agent vapor can cause drowsiness and/or effects like alcoholic intoxication. Use only in well ventilated, open areas.



Warning

HANDLING CLEANING AGENT. The cleaning agent is irritating to the eyes and respiratory system. To prevent personal injury when handling this substance:

Always wear protective rubber gloves and clothing.

Always wear goggles with side-shields or a face mask. It is also advisable to wear safety glasses when carrying out maintenance.

Apply barrier hand cream before handling ink.

If cleaning agent contaminates the skin, rinse off with running water for at least 15 minutes.



Warning

FIRE AND HEALTH HAZARD. The cleaning agent is volatile and flammable. It must be stored and handled in accordance with local regulations.

Do not smoke or use a naked flame in the vicinity of the cleaning agent.

Immediately after use remove any tissues or cloth that are saturated with cleaning agent. Dispose off all such items in accordance with local regulations.

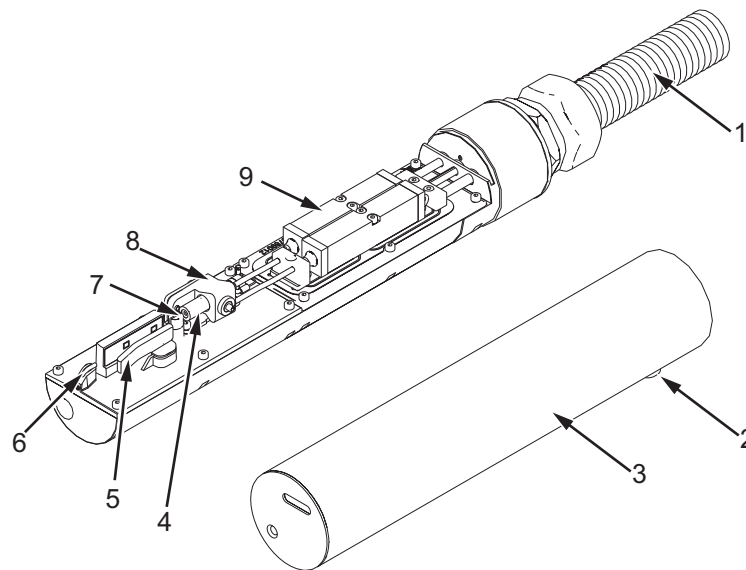
 **Caution**

To prevent the damage to the printer components, use only soft brushes and lint free cloths to clean the printer. Do not use high-pressure air, cotton waste or abrasive materials.

 **Caution**

Make sure that the cleaning agent is compatible with the ink used before you clean the printhead. The failure to follow the caution can damage the printer.

Note: Make sure that the jets are turned off.



- | | |
|--------------------|---------------------------|
| 1. Umbilical | 6. Gutter Sensing Tube |
| 2. Knurled Screw | 7. Charge Electrode |
| 3. Printhead Cover | 8. Printhead Engine |
| 4. Nozzle | 9. Printhead Valve Module |
| 5. Deflector Plate | |

Figure 6-4: Printhead

- 1 Put the printhead into the wash station (part number 399085).
- 2 Use a cleaning agent and a tissue or a soft brush to clean the following parts of the printhead:
 - Gutter Sensing Tube (Item 6, Figure 6-4)
 - Charge electrode (Item 7)

- Deflector plate (Item 5) (refer to “Clean the Deflector Plate”)
- Nozzle (Item 4)

Note: The cleaning agent must be compatible with the type of ink that you use in the printer.

- 3 Allow the printhead to dry and make sure that the slot in the charge electrode is free of cleaning agent.

Note: Use a hand blower or compressed air to dry the printhead quickly. The air pressure must not be more than 20 psi.



Caution

EQUIPMENT DAMAGE. The printhead must be dry before you try to start the printer. The failure to follow this caution can damage the printhead.

- 4 Refit the printhead cover and tighten the knurled screw.

Clean the Deflector Plate

To prevent the deposits of ink, clean the contoured surfaces of the deflector plate with the solvent, and clean dry air (CDA).

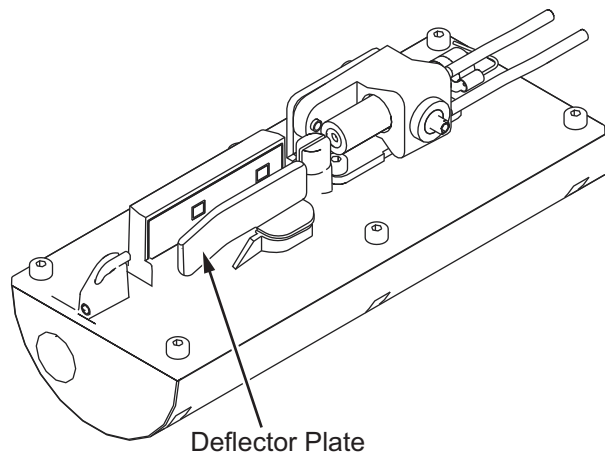


Figure 6-5: Clean the Deflector Plate

Clean the Printer Cabinet

To clean the printer cabinet, do the following tasks:



Warning

PERSONAL INJURY. Airborne particles and materials are a health hazard. Do not use high-pressure compressed air to clean the printer cabinet.

- 1 Remove the dust from the printer with a vacuum cleaner, or soft brush.
- 2 Clean the outer surfaces of the printer with a wet lint free cloth.
Use a mild detergent to remove the contamination that you cannot remove by a wet cloth.

Introduction

This chapter contains the troubleshooting and fault diagnosis information for the everyday users of the printer.

The service manual has more information on troubleshooting for the service technician and trained personnel.



Warning

LETHAL VOLTAGES. Lethal voltages are present within this equipment when the equipment is connected to the main electrical supply. Only trained and authorised personnel must do the maintenance work. Observe all statutory electrical safety codes and practices. Unless it is necessary to run the printer, disconnect the printer from the main electrical supply before you remove the covers or do any service or repair activity. The failure to follow this warning can cause death or personal injury.



Warning

It is possible that in a fault condition the heater can reach 70° C. Do not touch the plate on which heater is installed. The failure to follow this warning can cause the personal injury.

The Printer Does Not Start

- 1 Make sure that the printer is turned on. To turn on the printer, press the green push button.
- 2 Check the system status LEDs (Table 7-1) to see if a system fault has occurred or if the user interference is required.

Illuminate	Diagnosis
RED	Any fault that prevents the printing. For example, jet not running, deflector plate trip.
AMBER and GREEN	The printer requires user interference to prevent a system fault. For example, ink or make-up fluid low
GREEN	The printer can print correctly

Table 7-1: System Status LEDs

- 3 If the red or amber LEDs are illuminated, inspect the display to see that icons and related message are displayed. Refer to “Printer Status Icons” on page 7-6.
- 4 If the green LED is illuminated, and the printer does not print:
 - Make sure that the product sensor and shaft encoder are connected and correctly operating (a lamp found behind the product sensor must flash if a product passes the sensor).
 - If the problem continues, report the fault to VTI @ 1-800-843-3610 (within United States only). The customers outside the US must contact a Videojet subsidiary office or the local Videojet distributor.
- 5 If the system status LEDs do not illuminate, check the main electrical supply as follows:
 - a. Make sure that the main electrical supply is available.
 - b. Make sure that the main input connector is fitted correctly.
 - c. Make sure that the main power supply button is in the ON position (looks pressed in).
 - d. If the problem continues, report the fault to VTI @ 1-800-843-3610.

Incorrect Print Position

- 1 Make sure that the *Product Delay* value set in the *Message Parameters* menu is correct. See “How to Set the Message and Default Parameters” on page 5-25

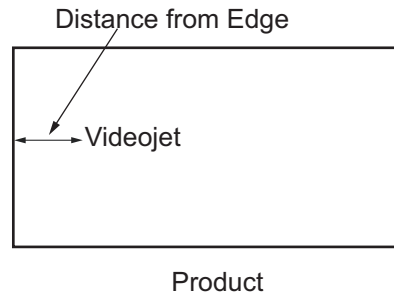


Figure 7-1: Print Position

- 2 Make sure that there are no additional spaces at the start of the message.

Incorrect Print Size

- 1 Make sure that the set character height is correct. Refer to “How to Set the Height of the Fonts” on page 5-18.
- 2 Make sure that the distance from the printhead to the product is correct. The character height increases and resolution decreases as the printhead moves away from the product.

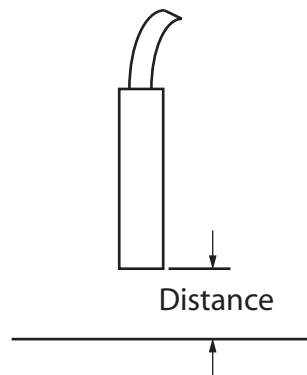


Figure 7-2: Distance from Product

- 3 Make sure that the correct font is selected in the message. Refer to “How to Edit a Message” on page 5-29.

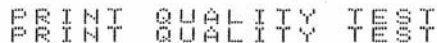
Note: Refer to Table A-6 on page A-7 for information on the print height.

- 4 If the message width appears stretched, decrease the width value set in the *Message Parameters* menu. Refer to “How to Set the Message and Default Parameters” on page 5-25
- 5 If the message width appears compressed, increase the Width value set in the *Message Parameters* menu. Refer to “How to Set the Message and Default Parameters” on page 5-25.

Print Not Complete

- 1 Make sure that the *Max Printed Dots* value set in the *Message Parameters* menu is equal to the maximum number of dots required for a raster/ stroke (depends on the model). Refer to “How to Set the Message and Default Parameters” on page 5-25. Refer to Appendix A, “Specifications” for more information on the different models of the printer.
- 2 You must check for any ink deposits on the printhead and clean the printhead if necessary. Refer to “Clean the Printhead” on page 6-5.

Poor Print Quality



The example on the left shows good overall character formation, no stray drops and an even application of

print.

Table 7-2 describes the samples of bad printing, their causes and the steps required to correct the fault.

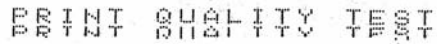
Sample and Cause	Remedy
 Jet not aligned correctly, or nozzle has a partial block. Note bottom drops clipping the edge of the gutter. Possible EHT too low.	Clean the printhead. Perform the nozzle flush procedure, wash the nozzle with wash down. Make sure that the gutter is clean.

Table 7-2: Samples of Bad Printing

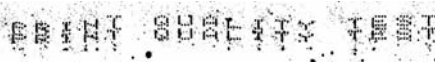
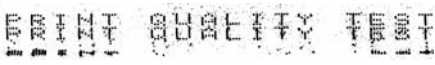
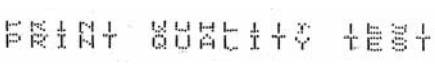
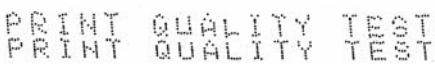
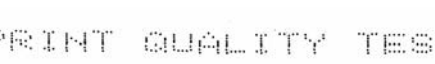
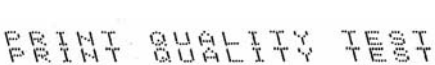
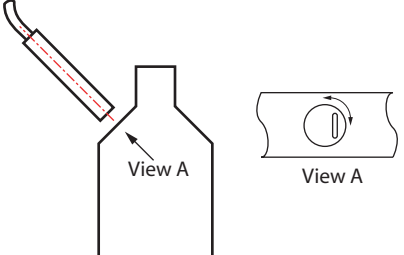
Sample and Cause	Remedy
 <p>Phasing error. The correct placement of drop is not got. You see a good amount of splashing in the area around.</p>	<p>Clean and completely dry the printhead. Make sure there is enough time available between prints to phase.</p>
 <p>Incorrect modulation, too many satellites, charging process not correct.</p>	<p>Backflush nozzle and check for correct breakup.</p>
 <p>Pressure too high, drops not deflected correctly, drops “run in” to one another, small print.</p>	<p>Check for jet alignment. Refer to the service manual for more information.</p>
 <p>Pressure too low, the drops are over-deflected or incorrectly positioned. Possible loss of most deflected drops.</p>	<p>Check for jet alignment. Refer to the service manual for more information.</p>
 <p>Printhead too far from the substrate. The drops are affected by air currents and are spaced too far apart vertically.</p>	<p>Decrease the distance from the substrate, or select a more correct font.</p>
 <p>The Printhead slot not vertical to the substrate travel.</p>	<p>The face of the of the printhead must be at 90 degrees angle to the surface of the substrate and the slot must be vertical to the substrate movement. Refer to the figure below.</p> 

Table 7-2: Samples of Bad Printing (Continued)

Printer Status Icons

The printer status icons are divided into three groups:

- The indicator icons. The indicator icons show the status of the ink jet.
- The fault (alarm) icons. When a fault condition occurs, the prints stops printing.
- The warning icons. When a warning condition occurs, the printer continues to print until the warning condition becomes a fault condition.

Indicator Icons

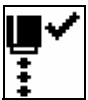

Icon	Name	Description
	Jet Running	The ink jet is running and the machine is ready to print. When the machine starts, the icon flashes.
	Jet Stopped	Indicates that the ink jet is stopped.

Table 7-3: Indicator Icons

Fault (Alarm) Icons




Icon	Name	Remedial Action
	EHT Trip	The deflector plate arcing is sensed. Clean the deflector electrodes, within the printhead. If this action does not correct the fault, contact Videojet maintenance engineer.
	Gutter Fault	Ink is not entering the gutter. Back flush the nozzle. If this action does not correct the fault, report the fault to Videojet maintenance engineer.
	Ink Core Empty	Report the fault to Videojet maintenance engineer.

Table 7-4: Fault (Alarm) Icons


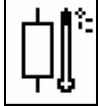



Icon	Name	Remedial Action
	Pump Fault	Report the fault to Videojet maintenance engineer.
	Cabinet Too Hot	The printer cabinet temperature is more than 80 degrees Celsius. To prevent any damage, the printer stops automatically. The printer starts after the temperature decreases. Report all overheating incidents to Videojet maintenance engineer.
	Ink System Service Overdue	The ink core module is in use for more than 9000 hours (for 1510 printers) or 6000 hours (for 1210 printers), and requires maintenance. Contact Videojet maintenance engineer.
-	Unable to control viscosity	Contact Videojet maintenance engineer.
-	Mod Driver Chip Over Temperature	Mod amplifier hardware shutdown because of amplifier over temperature. Contact Videojet maintenance engineer.
	Rasters Memory Overflow Detected	Contact Videojet maintenance engineer.
	Valve Error	Hardware error in valve hit / hold drive circuit. Contact Videojet maintenance engineer.
-	Bad Phasing	Phase data cannot be obtained during startup. Contact Videojet maintenance engineer.
-	Modulation Readback Failed	Hardware error. Contact Videojet maintenance engineer.

Table 7-4: Fault (Alarm) Icons (Continued)

Warning Icons

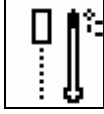

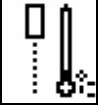
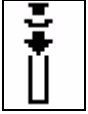
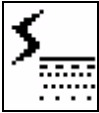
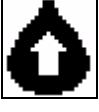
Icon	Name	Remedial Action
	Head Temp Too High	The measured printhead temperature is more than 3° Celsius above the target temperature. Contact Videojet maintenance engineer.
	Incorrect Raster or Raster Family Name	Requested raster table not loaded into system. Contact Videojet maintenance engineer.
	Head Temp Too Low	The measured printhead temperature is more than 3° Celsius below the target temperature. Contact Videojet maintenance engineer.
-	TOF Too High	The measured jet velocity is more than 10% above the target velocity. Contact Videojet maintenance engineer.
-	TOF Too Low	The measured jet velocity is more than 10% below the target jet velocity. Contact Videojet maintenance engineer.
-	Charge Error Shutdown Disabled	Operator has disabled machine shutdown on charge error. Contact Videojet maintenance engineer.
-	Gutter Fault Shutdown Disabled	Operator has disabled machine shutdown on gutter fault. Contact Videojet maintenance engineer.
	Printhead Cover Open	The printhead cover is not closed correctly. The printer continues to run but will not print. If this icon appears when the printhead cover is closed correctly, report the fault to a maintenance engineer
	Phase Threshold Error	The printer is unable to acquire a phase profile with the phase threshold set to the minimum value. Contact Videojet maintenance engineer.
	Ink Viscosity Too High	Pressure setpoint for correct velocity is greater than calculated pressure by > 0.1 bar. Contact Videojet maintenance engineer.

Table 7-5: Warning Icons

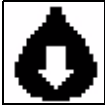




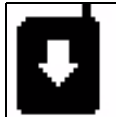



Icon	Name	Remedial Action
	Ink Viscosity Too Low	Pressure setpoint for correct velocity is less than calculated pressure by >0.1 bar. Contact Videojet maintenance engineer.
	Pressure Too High	The actual pressure is >0.2 bar above the target pressure. Contact Videojet maintenance engineer.
	Pressure Too Low	The actual pressure is >0.2 bar below the target pressure. Contact Videojet maintenance engineer.
	No Ink Cartridge	No ink cartridge present. Insert a new ink cartridge.
	Wrong Ink Cartridge	The cartridge inserted into the ink cartridge holder contains the wrong ink type. Fluid REF and fluid TYPE must match ink core module specifications.
-	Ink Cartridge Expired	Ink past expiry date. Insert a new ink cartridge.
	Ink Cartridge Low	Ink replenishment is required as the ink level is low. The part number of the ink is displayed also. If the icon flashes after replenishment, contact a maintenance engineer.
	Ink Cartridge Empty	Ink cartridge smartchip data reads 0%. Insert a new ink cartridge.
-	Ink Insertions Exceeded.	The current ink cartridge inserted more than ten times. Insert a new ink cartridge.
	No Make-up Cartridge	No make-up fluid available for addition to the ink core module. Insert a new make-up cartridge.
	Wrong Make-up Cartridge	The cartridge inserted into the make-up fluid cartridge holder contains the wrong make-up fluid type. Insert a new make-up cartridge.

Table 7-5: Warning Icons (Continued)







Icon	Name	Remedial Action
	Make-up cartridge low	Insert a new make-up fluid cartridge. The part number of the make-up fluid is displayed also. If the icon flashes after replenishment, contact a maintenance engineer.
-	Clean Start / Stop Inhibited	Viscosity is too low, so clean start / stop is inhibited to prevent solvent addition. Contact Videojet maintenance engineer.
-	Makeup Insertions Exceeded	The current make-up cartridge is inserted more than ten times. Insert a new make-up cartridge.
	Ink Core Level High	Ink level in the ink core module is very high. The icon must not be illuminated after a short interval of time. If the icon is displayed for more than 5 minutes, report the fault to a maintenance engineer. Refer to the service manual for more information.
	Ink Core Level Low	Insert a new ink core module.
	Cabinet Hot	Electronics compartment is above 70 degrees Celsius. Contact Videojet maintenance engineer.
-	Ink Core Insertions Exceeded	The ink core module has been disconnected / reconnected more than ten times. Insert a new ink core module.
	Pump RPM Near Max	Pump RPM setpoint greater than 98% to achieve set pressure. Contact Videojet maintenance engineer.
	Ink Core Empty	Ink core module low probe is uncovered – ink core module close to empty or empty. Insert a new ink core module.
-	Pump Fault	Pump near max RPM and pressure low. Contact Videojet maintenance engineer.
	No Ink Core	No data from ink core module smartchip - ink core module not plugged in. Contact Videojet maintenance engineer.

Table 7-5: Warning Icons (Continued)


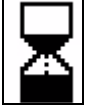


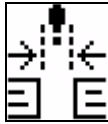

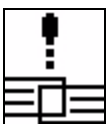


Icon	Name	Remedial Action
	Ink Core Service Soon (0.5% left)	Ink core module very near end of service life. 0.5% life is equal to 45 hours for 1510 and 30 hours for 1210. Contact Videojet maintenance engineer.
	Ink Core Service Soon (2% left)	Ink core module nearing end of service life. 2% life is equal to 180 hours for 1510 and 120 hours for 1210. Contact Videojet maintenance engineer.
	Ink core service soon (5% left)	Ink core module nearing end of service life. 5% life is equal to 450 hours for 1510 and 300 hours for 1210. Contact Videojet maintenance engineer.
	Product Delay Too Short	Contact Videojet maintenance engineer.
	Inter-print Gap Too Short	Insufficient time to compile between prints. Contact Videojet maintenance engineer.
	Print Queue Too Deep	Too many products between PEC and the printhead. Contact Videojet maintenance engineer.
	Print Overlap	Print starts before end of current print. Contact Videojet maintenance engineer.
	No Time to Phase	Contact Videojet maintenance engineer.
	No time for TOF	The printer is unable to get an "actual velocity" and thus cannot perform TOF velocity control.

Table 7-5: Warning Icons (Continued)



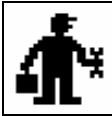

Icon	Name	Remedial Action
	Overspeed	The Shaft encoder speed is very high to get the print width that you need. If the print width is not acceptable, report the fault to a maintenance engineer.
-	Maximum Print Rate Exceeded	Contact Videojet maintenance engineer.
-	No Valid Ink Parameters	Contact Videojet maintenance engineer.
-	Possible Ink Coefficient Update	Ink cartridge coefficients do not match ink core module coefficients. Contact Videojet maintenance engineer.
	USB Connection Is Over Current	External USB device requesting excessive current. Contact Videojet maintenance engineer.
-	Suspected Head Heater Failure	Contact Videojet maintenance engineer.
-	Creating Raster Catalog	Software busy. Raster being replaced. Cannot print. Contact Videojet maintenance engineer.
-	Bad Nozzle!!! Please Replace Or Repair	Contact Videojet maintenance engineer.
-	Tank Not Filling	Ink core module still LOW after FIVE attempts to add ink to increase level. Contact Videojet maintenance engineer.
	DAC Overflow	CSB hardware fault. Contact Videojet maintenance engineer.
	DAC Comms Error	CSB hardware fault. Contact Videojet maintenance engineer.

Table 7-5: Warning Icons (Continued)

Fault Messages

Fault messages are displayed at the bottom left of the screen to supplement the printer fault icons. The messages are arranged so that, if

more than one fault is found, only the most serious fault message is displayed.

Specifications

A

Electrical Specifications

The electrical specifications of the printer are shown in Table A-1.

Voltage	80 V AC to 260 V AC
Frequency	50 Hz to 60 Hz
Power consumption	120 watts Maximum

Table A-1: Electrical Specifications

Weight

The dry weight specification of the printer is shown in Table A-2.

Dry weight	18 kg
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Table A-2: Weight Specifications

Dimensions

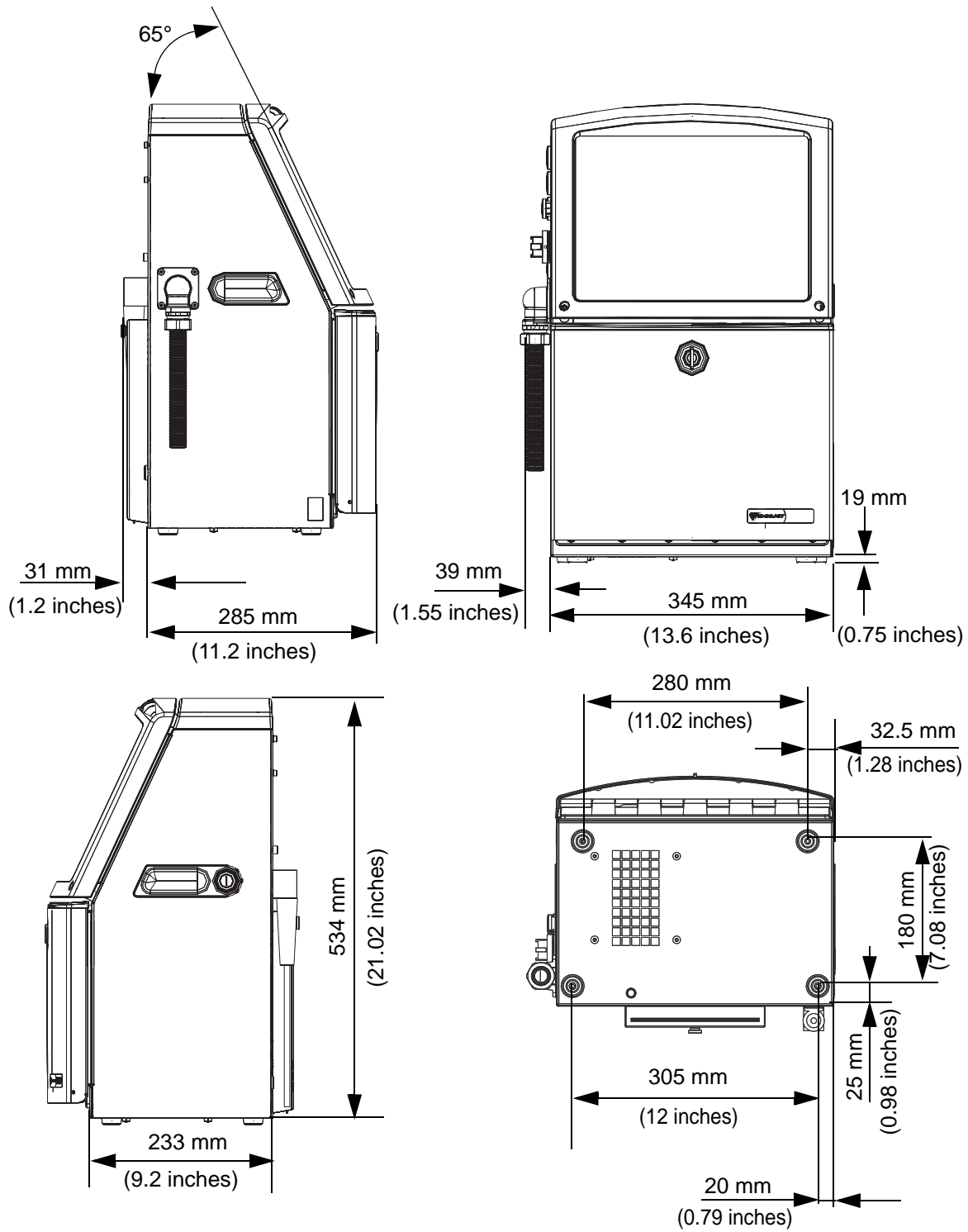


Figure A-1: Printer Dimensions

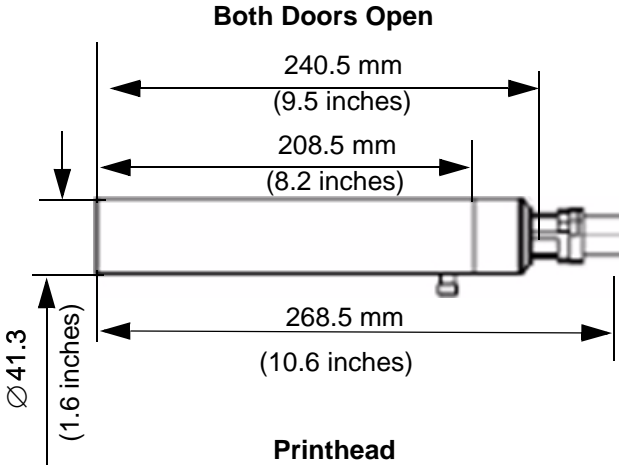
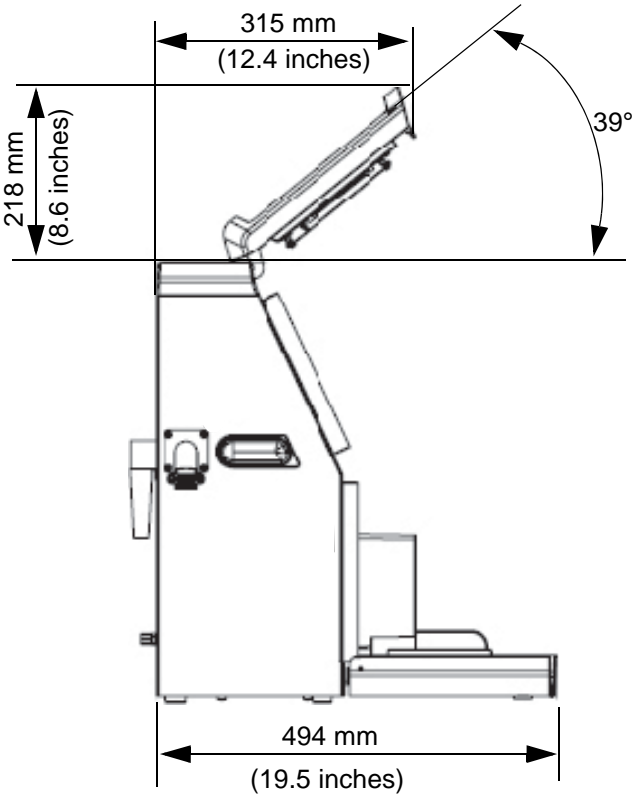


Figure A-2: Printer Dimensions (continued)

Optional Accessories

Mobile Printer Stand

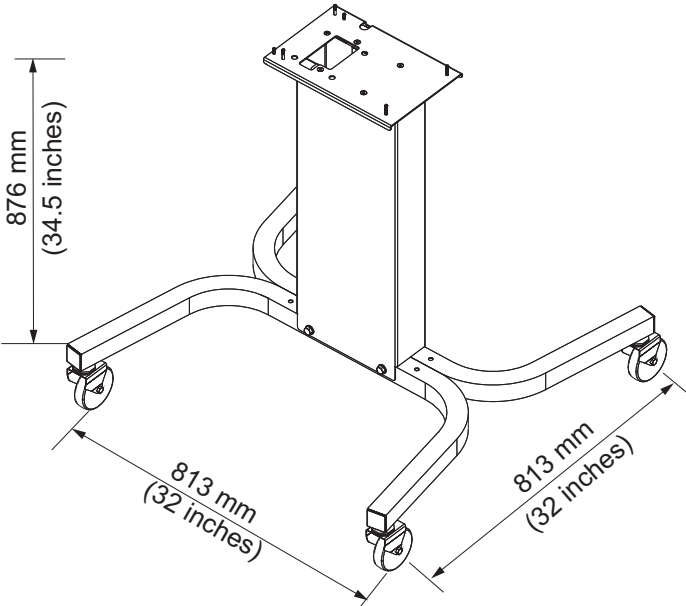


Figure A-3: Mobile Printer Stand

Static Printer Stand

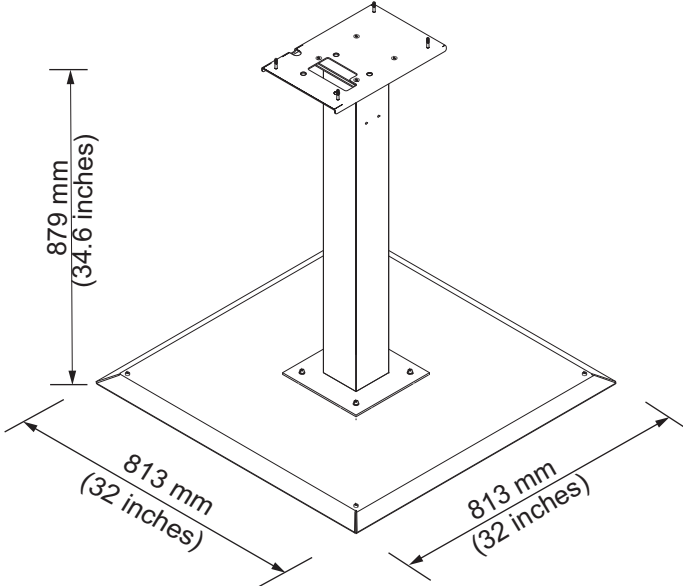


Figure A-4: Static Printer Stand

Printhead Stand

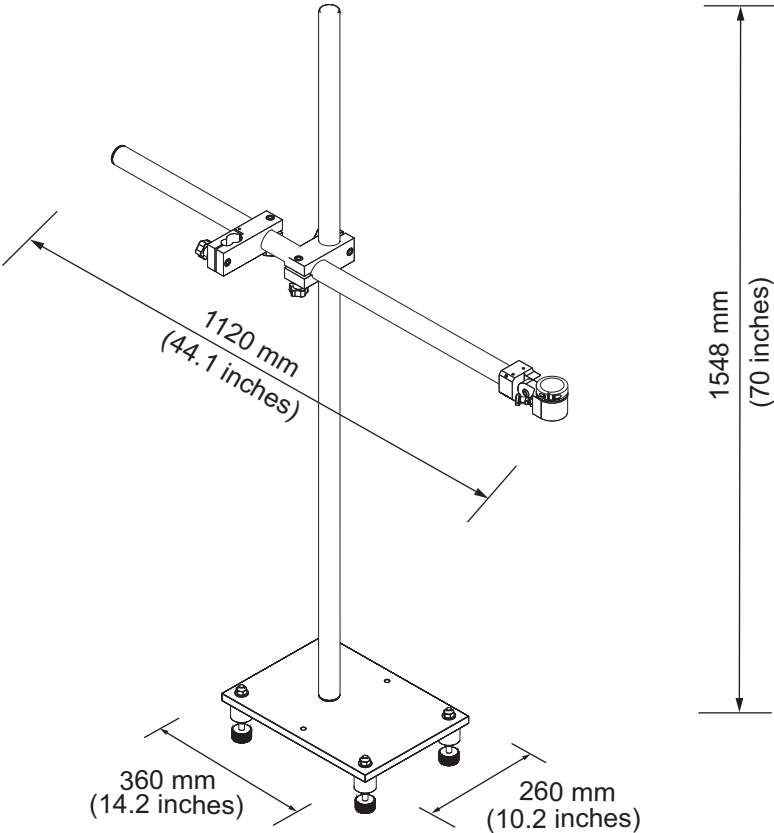


Figure A-5: Printhead Stand

Printer Wall Mount

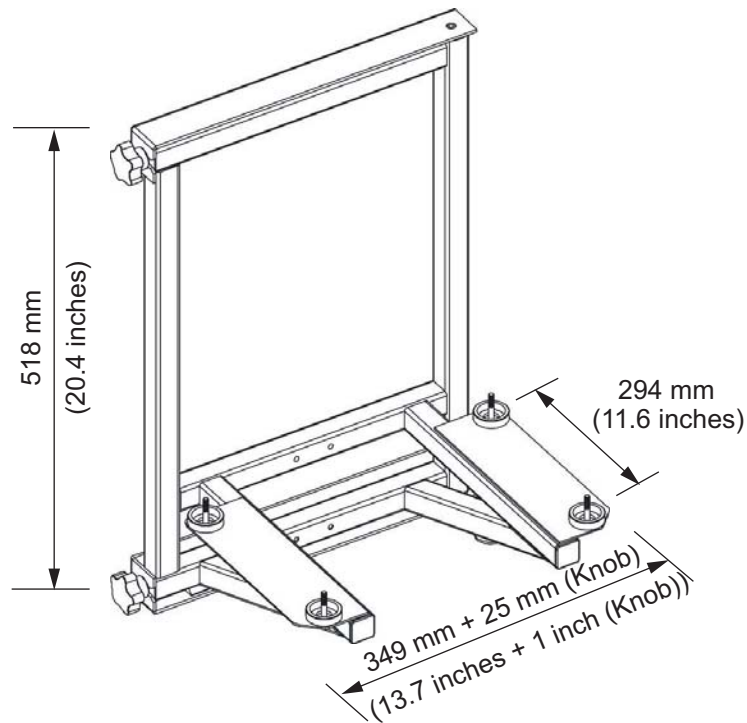


Figure A-6: Printer Wall Mount

The dimensions of the printer are shown in Table A-3.

Cabinet	Width	345 mm
	Height	541 mm
	Depth	285 mm
Printhead	Diameter	Ø41.3
	Diameter of the nozzle orifice	70 Microns (Standard)
Umbilical length	1510 3 Metre Standard 6 Metre Option (2 Metre Not Supported) 1210 2 Metre Standard 3 Metre Option (6 Metre Not Supported)	-
Cabinet Variations	Standard is IP55 and optional IP65	-

Table A-3: Dimensions

Environmental Specifications

The environmental specifications of the printer are shown in Table A-4.

Operating temperature	5 °C to 45 °C (41 °F to 113 °F)
Rate of change of ambient temperature	10 °C (18 ° F) per hour maximum
Relative humidity	0% to 90 % non-condensing
Storage temperature	5 °C to 50 °C (41°F to 122 °F) in original packaging
Industrial-protection rating	IP55 is standard for Videojet 1210 and Videojet 1510. IP65 is optional for Videojet 1510 only.

Table A-4: Environmental Specifications

Ink and Make-up Fluid Capacity

The ink and solvent capacity of the printer are shown in Table A-5.

Ink Cartridge	750 milliliters
Make-up Fluid Cartridge	750 milliliters

Table A-5: Ink and Make-up Fluid Capacity

Print Height

The minimum and maximum height of the message for the print matrix is shown in Table A-6.

2 mm	Minimum
12mm (1510) and 8.5mm (1210)	Maximum

Table A-6: Print Height

Font Specifications and Line Speeds

The font specifications and the line speeds are shown in Table A-7 and Table A-8.

Note: This table lists the font specification for 1510 model alone.

Line Mode	Printed Drops Set	Drops/Stroke	Max Strokes/Sec	Cal. Mid Speeds		Average Font Width
				ft/min	m/min	
1x5	5	7	10971	914.3	278.7	6
1x7	7	8	9600	800	243.8	6
1x9	9	18	4267	355.6	108.4	8
1x12	12	25	3072	307	92	10
1x16	16	37	2076	194	59	11
1x24	24	67	1146	95.5	29.1	17
1x34	34	120	640	41	12	26
2x5	12	25	3072	256	78	6
2x7	16	37	2076	194	59	6
2x9	20	54	1422	118.5	36.1	6
2x12	26	75	1024	102	30	6
2x16	34	120	640	65	20	11
3x5	20	54	1422	118.5	36.1	6
3x7	25	71	1082	90.1	27.5	6
3x9	34	120	640	53.3	16.3	8
4x5	26	75	1024	85.3	26	6
4x7	34	120	640	53.3	16.3	6
5x5	34	120	640	53.3	16.3	6

Table A-7: Font Specifications and Line Speeds

Note: This table lists the font specification for 1210 model alone.

Line Mode	Printed Drops Set	Cal. Mid Speeds	
		ft/min	m/min
1x5	5	533	162
1x7	7	457	139
1x9	9	228	69
1x16	16	194	59
1x24	24	96	29
2x5	12	194	59
2x7	16	194	59
2x9	20	96	36
3x5	20	96	29
3x7	25	90	28

Table A-8: Font Specifications

Barcode Specifications

The available barcode types are shown in Table A-9.

Note: Barcode specification and Datamatrix listed in the Table A-9 and Table A-10 are for 1510 model only.

Barcode Type
UPCA
UPCE
EAN8
EAN13
Code 128 (A, B and C)
UCC/EAN 128
2 of 5I
Code 39 and 93

Table A-9: Barcodes Matrix

Barcode Type
2D Datamatrix
2D Data Matrix rectangular (*GS1)

Table A-9: Barcodes Matrix

Datamatrix
10 x 10
12 x 12
14 x 14
16 x 16
18 x 18
20 x 20
22 x 22
24 x 24
26 x 26
32 x 32
8 x 18
8 x 32
12 x 26
12 x 36
16 x 36
16 x 48

Table A-10: Datamatrix Code Sizes

Glossary

Character Set

The character sets are a combination of number of different language alphabets and special text characters that are programmed in the printer.

Charge

The electrical charge that is applied to the small drops of ink. The amount of charge applied depends on the destination of the drop on the substrate.

CIJ

In the CIJ technology a continuous stream of ink breaks into small ink drops, and these ink drops are deflected to form the characters and images on the substrate

Clean Start

Clean start is a printer start sequence which removes the splashing of ink and spray during the startup. This startup sequence is used if Clean Stop was used earlier to stop the printing.

Clean Stop

The Clean Stop feature provides the required time to remove the ink from the manifold and nozzle before the ink jet stops. This action prevents any deposits of ink on the printhead. A clean printer operates correctly for longer periods of time.

Deflector Plate

The deflector plate creates a high voltage field in the printhead. The high voltage field deflects ink droplets for printing. You can change the voltage in the deflector plate to control the character height.

Gutter

The ink not used by the printhead returns through the gutter.

Icon

A graphical symbol used to indicate a printer state or error condition.

LCD

LCD is a thin, flat display device made up of any number of color or monochrome pixels arrayed in front of a light source or reflector.

LED

LED is a semiconductor device that emits visible light when an electric current passes through it.

Message Select

The method to select the message from an external source and not through the keypad. External source like the Programmable Logic Controller (PLC) or a switch box.

Nozzle

Ink is supplied to the nozzle assembly and pushed through a small orifice. The nozzle assembly is made to vibrate to break the ink jet into a continuous stream of small drops of ink.

Parameters

The settings which are applied to the message that is printed. For example, message width.

Phasing

The microprocessor control system of the printer monitors the data from the phase detector. This data make sure that there is synchronization between the charging of small ink drops and their break up.

Photocell

A light activated switch that detects the presence of the product to start the printing.

Product Delay

The product delay is the time from when the photocell is activated and the message begins to print.

Quick Start

Quick start is used if the machine is turned off for only less than 30 minutes. This start mode of the printer is used where the nozzle is not flushed.

Quick Stop

The Quick stop is used if the machine will be off for less than 30 minutes. This type of stop mode of the printer is used where the nozzle is full of ink.

RS-232

Serial data communications standard which enables the communication between the printer and other devices.

Satellites

Small additional drops of ink in the ink stream caused by incorrect modulation settings.

Shaft Encoder

A device that senses the changes in the product speed and enables the printer to adjust the print width.

Substrate

The product surface where the printing occurs.

User Fields

A user field is inserted into a message. The user field is copied into the message during the print operation only, so that the user field includes the new updates. (For example, expiry date).

Valve

The hydraulic component in the Videojet 1210/1510 printer to control the flow of ink within the printer.

Washdown

A cleaning fluid which cleans the printhead and removes any additional deposits of ink.

WYSIWYG

WYSIWYG is an acronym for What You See Is What You Get, used in computing to describe a system in which content displayed during editing appears very similar to the final output (in this case, characters and images printed on the substrate).